



# Corporate Governance Compliance Report

	COMPANY COMPLIANCE STATUS					EXPLANATION
	Yes	Partial	No	Exempted	Not Applicable	

## 1.1. Facilitating the exercise of shareholder rights

1.1.2- Up-to-date information and disclosures which may affect the exercise of shareholder rights are available to investors at the corporate website.	X					
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## 1.2. Right to obtain and review information

1.2.1 - Management did not enter into any transaction that would complicate the conduct of special audit.	X					
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## 1.3. General assembly

1.3.2 - The company ensures the clarity of the General Assembly agenda, and that an item on the agenda does not cover multiple topics.	X					
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1.3.7- Insiders with privileged information have informed the board of directors about transactions conducted on their behalf within the scope of the company's activities in order for these transactions to be presented at the General Shareholders' Meeting.	X					
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1.3.8 - Members of the board of directors who are concerned with specific agenda items, auditors, and other related persons, as well as the officers who are responsible for the preparation of the financial statements were present at the General Shareholders' Meeting.	X					
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1.3.10 - The agenda of the General Shareholders' Meeting included a separate item detailing the amounts and beneficiaries of all donations and contributions.	X					
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1.3.11 - The General Shareholders' Meeting was held open to the public, including the stakeholders, without having the right to speak.			X			The General Assembly meeting was attended by shareholders and their representatives, members of the board of directors, representatives of the independent audit firm and Bank employees responsible for the preparations for the meeting in accordance with the relevant legislation.
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## 1.4. Voting rights

1.4.1 - There is no restriction preventing shareholders from exercising their shareholder rights.	X					
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1.4.2 - The company does not have shares that carry privileged voting rights.	X					
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1.4.3-The company withholds from exercising its voting rights at the General Shareholders' Meeting of any company with which it has cross-ownership, in case such cross-ownership provides management control.	X					
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## 1.5. Minority rights

1.5.1 - The company pays maximum diligence to the exercise of minority rights.	X					
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1.5.2 - The Articles of Association extend the use of minority rights to those who own less than one twentieth of the outstanding shares, and expand the scope of the minority rights.			X			There are no members elected by minority rights in the Board of Directors of the Bank. Minority rights are not determined as less than one twentieth of the Bank's capital in the Articles of Association of the Bank. Meanwhile, utmost attention is paid to the use of minority rights in conformity with the Turkish Commercial Code (TTK) and Capital Markets Board (SPK) regulations.
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## 1.6. Dividend right

1.6.1 - The dividend policy approved by the General Shareholders' Meeting is posted on the company website.	X					
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1.6.2 - The dividend distribution policy comprises the minimum information to ensure that the shareholders can have an opinion on the procedure and principles of dividend distributions in the future.	X					
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1.6.3 - The reasons for retaining earnings, and their allocations, are stated in the relevant agenda item.	X					
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1.6.4 - The board reviewed whether the dividend policy balances the benefits of the shareholders and those of the company.	X					
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## 1.7. Transfer of shares

1.7.1 - There are no restrictions preventing shares from being transferred.	X					
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	COMPANY COMPLIANCE STATUS					EXPLANATION
	Yes	Partial	No	Exempted	Not Applicable	
<b>2.1. Corporate website</b>						
2.1.1 - The company website includes all elements listed in Corporate Governance Principle 2.1.1.	X					
2.1.2 - The shareholding structure (names, privileges, number and ratio of shares, and beneficial owners of more than 5% of the issued share capital) is updated on the website at least every 6 months.	X					
2.1.4 - The company website is prepared in other selected foreign languages, in a way to present exactly the same information with the Turkish content.	X					
<b>2.2. Annual report</b>						
2.2.1 - The board of directors ensures that the annual report represents a true and complete view of the company's activities.	X					
2.2.2 - The annual report includes all elements listed in Corporate Governance Principle 2.2.2.	X					
<b>3.1. Corporation's policy on stakeholders</b>						
3.1.1 - The rights of the stakeholders are protected pursuant to the relevant regulations, contracts and within the framework of bona fides principles.	X					
3.1.3 - Policies or procedures addressing stakeholders' rights are published on the company's website.	X					
3.1.4 - A whistleblowing programme is in place for reporting legal and ethical issues.	X					
3.1.5 - The company addresses conflicts of interest among stakeholders in a balanced manner.	X					
<b>3.2. Supporting the participation of the stakeholders in the corporation's management</b>						
3.2.1 - The Articles of Association, or the internal regulations (terms of reference/manuals), regulate the participation of employees in management.	X					
3.2.2 - Surveys/other research techniques, consultation, interviews, observation method etc. were conducted to obtain opinions from stakeholders on decisions that significantly affect them.	X					

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<b>3.3. Human resources policy</b>						
3.3.1 - The company has adopted an employment policy ensuring equal opportunities, and a succession plan for all key managerial positions.	X					
3.3.2 - Recruitment criteria are documented.	X					
3.3.3 - The company has a policy on human resources development, and organises trainings for employees.	X					
3.3.4 - Meetings have been organised to inform employees on the financial status of the company, remuneration, career planning, education and health.	X					
3.3.5 - Employees, or their representatives, were notified of decisions impacting them. The opinion of the related trade unions was also taken.	X					
3.3.6 - Job descriptions and performance criteria have been prepared for all employees, announced to them and taken into account to determine employee remuneration.	X					
3.3.7 - Measures (procedures, trainings, raising awareness, goals, monitoring, complaint mechanisms) have been taken to prevent discrimination, and to protect employees against any physical, mental, and emotional mistreatment.	X					
3.3.8 - The company ensures freedom of association and supports the right for collective bargaining.	X					
3.3.9 - A safe working environment for employees is maintained.	X					
<b>3.4. Relations with customers and suppliers</b>						
3.4.1-The company measured its customer satisfaction, and operated to ensure full customer satisfaction.	X					
3.4.2 - Customers are notified of any delays in handling their requests.	X					
3.4.3 - The company complied with the quality standards with respect to its products and services.	X					
3.4.4 - The company has in place adequate controls to protect the confidentiality of sensitive information and business secrets of its customers and suppliers.	X					



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**3.5. Ethical rules and social responsibility**

3.5.1 - The board of the corporation has adopted a code of ethics, disclosed on the corporate website.	X					
3.5.2-The company has been mindful of its social responsibility and has adopted measures to prevent corruption and bribery.	X					

**4.1. Role of the board of directors**

4.1.1 - The board of directors has ensured strategy and risks do not threaten the long-term interests of the company, and that effective risk management is in place.	X					
4.1.2 - The agenda and minutes of board meetings indicate that the board of directors discussed and approved strategy, ensured resources were adequately allocated, and monitored company and management performance.	X					

**4.2. Activities of the board of directors**

4.2.1-The board of directors documented its meetings and reported its activities to the shareholders.	X					
4.2.2 - Duties and authorities of the members of the board of directors are disclosed in the annual report.	X					
4.2.3-The board has ensured the company has an internal control framework adequate for its activities, size and complexity.	X					
4.2.4 - Information on the functioning and effectiveness of the internal control system is provided in the annual report.	X					
4.2.5 - The roles of the Chairman and Chief Executive Officer are separated and defined.	X					
4.2.7-The board of directors ensures that the Investor Relations department and the corporate governance committee work effectively. The board works closely with them when communicating and settling disputes with shareholders.	X					
4.2.8 - The company has subscribed to a Directors and Officers liability insurance covering more than 25% of the capital.		X				The Bank has insured itself against any damages resulting from unintentional errors by members of senior management, with an upper limit of USD 75 million.

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**4.3. Structure of the board of directors**

4.3.9 - The board of directors has approved the policy on its own composition, setting a minimal target of 25% for female directors. The board annually evaluates its composition and nominates directors so as to be compliant with the policy.	X					
4.3.10 - At least one member of the audit committee has 5 years of experience in audit/accounting and finance.	X					

**4.4. Board meeting procedures**

4.4.1-Each board member attend the majority of the board meetings in person or via an electronic board meeting system	X					
4.4.2 - The board has formally approved a minimum time by which information and documents relevant to the agenda items should be supplied to all board members.	X					
4.4.3 - The opinions of board members that could not attend the meeting, but did submit their opinion in written format, were presented to other members.	X					
4.4.4 - Each member of the board has one vote.	X					
4.4.5 - The board has a charter/written internal rules defining the meeting procedures of the board.	X					
4.4.6 - Board minutes document that all items on the agenda are discussed, and board resolutions include director's dissenting opinions if any.	X					
4.4.7-There are limits to external commitments of board members. Shareholders are informed of board members' external commitments at the General Shareholders' Meeting.	X					The Bank's Articles of Association stipulate that members of the Board of Directors cannot undertake commercial transactions with the Bank in areas where the Bank is actively engaged either in person or by proxy, unless they have received the approval of the General Assembly. The provisions of Article 396 of the Turkish Commercial Code pertaining to the non-compete clause and the provisions of the Banking Law are reserved.



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#### 4.5. Board committees

4.5.5 - Board members serve in only one of the Board's committees.			X			Some board members serve in more than one Board committee. This enables increased coordination between different Board committees.
4.5.6 - Committees have invited persons to the meetings as deemed necessary to obtain their views.	X					
4.5.7 - If external consultancy services are used, the independence of the provider is stated in the annual report.	X					
4.5.8 - Minutes of all committee meetings are kept and reported to board members.	X					

#### 4.6. Financial rights

4.6.1-The board of directors has conducted a board performance evaluation to review whether it has discharged all its responsibilities effectively.			X			Board members are selected in General Assembly Meeting on a yearly basis. There is not any special performance evaluation conducted at the board level.
4.6.4-The company did not extend any loans to its board directors or executives, nor extended their lending period or enhanced the amount of those loans, or improve conditions thereon, and did not extend loans under a personal credit title by third parties or provided guarantees such as surety in favour of them.			X			The loans provided by Akbank to be used by the Board members are limited through a framework specified by the Article 50 of the Banking Law. No other loans are extended to the Board members outside this framework.
4.6.5 - The individual remuneration of board members and executives is disclosed in the annual report.			X			This is disclosed as a total amount in the Annual report. In 2024, TL 889 million financial benefits were provided to the Group's senior management.

The Corporate Governance Compliance Report (URF), Corporate Governance Information Form (KYBF) and Sustainability Principles Compliance Report documents approved by our Bank's Board of Directors can be accessed from the links below on the Public Disclosure Platform:

<https://www.kap.org.tr/en/Bildirim/1397419>  
<https://www.kap.org.tr/en/Bildirim/1397420>  
<https://www.kap.org.tr/en/Bildirim/1397431>

# Corporate Governance Information Form

## 1. SHAREHOLDERS

### 1.1. Facilitating the Exercise of Shareholders Rights

The number of investor meetings (conference, seminar/etc.) organised by the company during the year	Investor Relations and Sustainability Department participated 28 domestic and foreign investor conferences & roadshows in 2024 which 6 of the meetings were attended by senior management. In addition to physical meetings, meetings with investors were also held virtually throughout the year. In addition, an event for asset management companies was organized with the participation of senior management to which local investors were invited. 794 people were interacted during 271 meetings held throughout the year. In addition, we continued to respond in a timely and efficient manner to the numerous inquiries of investors and analysts by phone and e-mail throughout the year.
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### 1.2. Right to Obtain and Examine Information

The number of special audit request(s)	None
The number of special audit requests that were accepted at the General Shareholders' Meeting	None

### 1.3. General Assembly

Link to the PDP announcement that demonstrates the information requested by Principle 1.3.1. (a-d)	<a href="https://www.kap.org.tr/en/Bildirim/1253270">https://www.kap.org.tr/en/Bildirim/1253270</a>
Whether the company provides materials for the General Shareholders' Meeting in English and Turkish at the same time	Both in Turkish and English
The links to the PDP announcements associated with the transactions that are not approved by the majority of independent directors or by unanimous votes of present board members in the context of Principle 1.3.9	None
The links to the PDP announcements associated with related party transactions in the context of Article 9 of the Communique on Corporate Governance (II-17.1)	None
The links to the PDP announcements associated with common and continuous transactions in the context of Article 10 of the Communique on Corporate Governance (II- 17.1)	None
The name of the section on the corporate website that demonstrates the donation policy of the company	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Donation-and-contribution-policy/170/310/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Donation-and-contribution-policy/170/310/0</a>
The relevant link to the PDP with minute of the General Shareholders' Meeting where the donation policy has been approved	<a href="https://www.kap.org.tr/en/Bildirim/269794">https://www.kap.org.tr/en/Bildirim/269794</a>
The number of the provisions of the articles of association that discuss the participation of stakeholders to the General Shareholders' Meeting	None
Identified stakeholder groups that participated in the General Shareholders' Meeting, if any	There was no participation from unidentified stakeholders for the Ordinary General Assembly Meeting held for the year 2023.

**1.4. Voting Rights**

Whether the shares of the company have differential voting rights	No
In case that there are voting privileges, indicate the owner and percentage of the voting majority of shares.	-
The percentage of ownership of the largest shareholder	% 40,75

**1.5. Minority Rights**

Whether the scope of minority rights enlarged (in terms of content or the ratio) in the articles of the association	No
If yes, specify the relevant provision of the articles of association.	-

**1.6. Dividend Right**

The name of the section on the corporate website that describes the dividend distribution policy	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Dividend-policy/165/287/O">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Dividend-policy/165/287/O</a>
Minutes of the relevant agenda item in case the board of directors proposed to the general assembly not to distribute dividends, the reason for such proposal and information as to use of the dividend.	-
PDP link to the related general shareholder meeting minutes in case the board of directors proposed to the general assembly not to distribute dividends	-

**GENERAL ASSEMBLY MEETINGS****General Assembly Meeting Date 22.03.2024**

The number of information requests received by the company regarding the clarification of the agenda of the General Assembly Meeting	0
Shareholder participation rate to the General Assembly Meeting	75.21%
Percentage of shares directly present at the GSM	0.06%
Percentage of shares represented by proxy	75.15%
Specify the name of the page of the corporate website that contains the General Shareholders' Meeting minutes, and also indicates for each resolution the voting levels for or against	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Annual-general-assembly-documents/38/14/O">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Annual-general-assembly-documents/38/14/O</a>
Specify the name of the page of the corporate website that contains all questions asked in the general assembly meeting and all responses to them	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Annual-general-assembly-documents/38/14/O">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Annual-general-assembly-documents/38/14/O</a>
The number of the relevant item or paragraph of General Shareholders' Meeting minutes in relation to related party transactions	-
The number of declarations by insiders received by the board of directors	480
The link to the related PDP general shareholder meeting notification	<a href="https://www.kap.org.tr/en/Bildirim/1265126">https://www.kap.org.tr/en/Bildirim/1265126</a>

**2. DISCLOSURE AND TRANSPARENCY****2.1. Corporate Website**<https://www.akbankinvestorrelations.com/tr/>

Specify the name of the sections of the website providing the information requested by the Principle 2.1.1.	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Capital-and-trade-registry-information/31/9/O">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Capital-and-trade-registry-information/31/9/O</a>
If applicable, specify the name of the sections of the website providing the list of shareholders (ultimate beneficiaries) who directly or indirectly own more than 5% of the shares.	<a href="https://www.akbankinvestorrelations.com/en/about-akbank/detail/Shareholder-structure/16/19/O">https://www.akbankinvestorrelations.com/en/about-akbank/detail/Shareholder-structure/16/19/O</a>
List of languages for which the website is available	Both in Turkish and English

**2.2. Annual Report****The page numbers and/or name of the sections in the Annual Report that demonstrate the information requested by principle 2.2.2.**

a) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on the duties of the members of the board of directors and executives conducted out of the company and declarations on independence of board members	2024 Annual Report, pages 74-79
b) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on committees formed within the board structure	2024 Annual Report, pages 89-92
c) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on the number of board meetings in a year and the attendance of the members to these meetings	2024 Annual Report, page 114
ç) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on amendments in the legislation which may significantly affect the activities of the corporation	2024 Annual Report, pages 286-293
d) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on significant lawsuits filed against the corporation and the possible results thereof	2024 Annual Report, pages 146
e) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on the conflicts of interest of the corporation among the institutions that it purchases services on matters such as investment consulting and rating and the measures taken by the corporation in order to avoid from these conflicts of interest	-
f) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on the cross ownership subsidiaries that the direct contribution to the capital exceeds 5%	2024 Annual Report, pages 60-63
g) The page numbers and/or name of the sections in the Annual Report that demonstrate the information on social rights and professional training of the employees and activities of corporate social responsibility in respect of the corporate activities that arises social and environmental results	2024 Annual Report, pages 223-235



## 3. STAKEHOLDERS

## 3.1. Corporation's Policy on Stakeholders

The name of the section on the corporate website that demonstrates the employee remedy or severance policy	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Compensation-policy/171/311/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Compensation-policy/171/311/0</a>
The number of definitive convictions the company was subject to in relation to breach of employee rights	506
The position of the person responsible for the alert mechanism (i.e. whistleblowing mechanism)	Board of Internal Control
The contact detail of the company alert mechanism	<a href="mailto:etik@akbank.com">etik@akbank.com</a> , 02123857777

## 3.2. Supporting the Participation of the Stakeholders in the Corporation's Management

Name of the section on the corporate website that demonstrates the internal regulation addressing the participation of employees on management bodies	No bodies present
Corporate bodies where employees are actually represented	No bodies present

## 3.3. Human Resources Policy

The role of the board on developing and ensuring that the company has a succession plan for the key management positions	The bank has a succession plan for the key management positions and it is developed with the Board.
The name of the section on the corporate website that demonstrates the human resource policy covering equal opportunities and hiring principles. Also provide a summary of relevant parts of the human resource policy.	<a href="https://www.akbankinvestorrelations.com/en/images/pdf/Akbank_Diversity_and_inclusion.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/Akbank_Diversity_and_inclusion.pdf</a>
Whether the company provides an employee stock ownership programme	There isn't an employee stock ownership programme
The name of the section on the corporate website that demonstrates the human resource policy covering discrimination and mistreatments and the measures to prevent them. Also provide a summary of relevant parts of the human resource policy.	<a href="https://www.akbankinvestorrelations.com/en/images/pdf/Akbank_Diversity_and_inclusion.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/Akbank_Diversity_and_inclusion.pdf</a> <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rights-policy/620/1523/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rights-policy/620/1523/0</a> <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Zero-tolerance-policy-towards-violence/621/1524/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Zero-tolerance-policy-towards-violence/621/1524/0</a>
The number of definitive convictions the company is subject to in relation to health and safety measures	None

## 3.5. Ethical Rules and Social Responsibility

The name of the section on the corporate website that demonstrates the code of ethics	<a href="https://www.akbankinvestorrelations.com/en/images/pdf/2018-0307-krm-etik-ilkelerimiz-ing-web.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/2018-0307-krm-etik-ilkelerimiz-ing-web.pdf</a>
The name of the section on the company website that demonstrates the corporate social responsibility report. If such a report does not exist, provide the information about any measures taken on environmental, social and corporate governance issues.	<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0</a>
Any measures combating any kind of corruption including embezzlement and bribery	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Anti-Bribery-Anti-Corruption-policy/164/502/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Anti-Bribery-Anti-Corruption-policy/164/502/0</a>

## 4. BOARD OF DIRECTORS-I

## 4.2. Activity of the Board of Directors

Date of the last board evaluation conducted	-
Whether the board evaluation was externally facilitated	No
Whether all board members released from their duties at the GSM	Yes
Name(s) of the board member(s) with specific delegated duties and authorities, and descriptions of such duties	Suzan Sabancı - Chairman Sabri Hakan Binbaşgil - Vice Chairman and Executive Board Member, responsible for overseeing all activities of the Bank, member responsible for Internal Systems, member responsible for Compliance Program Ahmet Fuat Ayla - Executive Board Member, responsible for overseeing and management of lending activities
Number of reports presented by internal auditors to the audit committee or any relevant committee to the board	Akbank's Audit Committee held 4 meetings in 2024. Board of Internal Auditors, Board of Internal Control, Board of Compliance, Board of Risk Management and Board of Information Risk Management regularly report on Committee Meetings and their related activities as well.
Specify the name of the section or page number of the annual report that provides the summary of the review of the effectiveness of internal controls	Report of the Audit Committee can be found on page 142-145 of Akbank Annual Report 2024
Name of the Chairman	Suzan Sabancı
Name of the CEO	Cenk Kaan Gür
If the CEO and Chair functions are combined: provide the link to the relevant PDP announcement providing the rationale for such combined roles	-
Link to the PDP notification stating that any damage that may be caused by the members of the board of directors during the discharge of their duties is insured for an amount exceeding 25% of the company's capital	None
The name of the section on the corporate website that demonstrates current diversity policy targeting women directors	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Board-of-Directors-Diversity-Policy/714/2104/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Board-of-Directors-Diversity-Policy/714/2104/0</a>
The number and ratio of female directors within the Board of Directors	1 - %10



## COMPOSITION OF BOARD OF DIRECTORS

Name-Surname	Real Person Acting on Behalf of Legal Person Member	Gender	Title	Profession	The First Election Date To Board	Whether Executive Director or Not	Positions Held in the Company in the Last 5 Years	Current Positions Held Outside the Company
Suzan Sabancı	-	Female	Chairman of the Board	Banker	22.09.1997	Non-executive	Chairman of the Board	H.Ö. Sabancı Vakfı - Trustee Committee Member, H.Ö. Sabancı Holding A.Ş. - Member of the Board, Sabancı Üniversitesi - Trustee Committee Member
Sabri Hakan Binbaşgil	-	Male	Deputy Chairman of the Board and Executive Director	Banker	5.01.2012	Non-executive	Member of the Board and CEO	Akbank T.A.Ş. Mensupları Tekaüt Sandığı Vakfı - Chairman, Akbank AG - Chairman of the Supervisory Board, Akbank Ventures BV - Chairman of the Supervisory Board, H.Ö. Sabancı Holding A.Ş. - Executive Committee Member and Banking Unit President
Ahmet Fuat Ayla	-	Male	Executive Director	Banker	12.07.2017	Executive	Executive Director	-
Eyüp Engin	-	Male	Member of the Board	Banker	25.03.2019	Non-executive	Deputy Chairman of the Board and Executive Director	-
Şakir Yaman Törüner	-	Male	Member of the Board	Banker	17.03.1998	Non-executive	Member of the Board	Basın Konseyi - High Advisory Board Member

Whether She/He has at least 5 Years of Experience in Audit, Accounting and/or Finance or not	Share in Capital (%)	The Share Group that the Board Member Representing	Independent Board Member or not	Link To PDP Notification That Includes The Independency Declaration	Whether the Independent Director Considered By The Nomination Committee	Whether She/He is the Director Who Ceased to Satisfy the Independence or Not	Committees Charged and Task
Yes	0,63	-	Not independent director	-			-
Yes	-	-	Not independent director	-			Executive Risk Committee Chairman, Corporate Governance Committee Chairman, Credit Committee Member.
Yes	-	-	Not independent director	-			Credit Committee Chairman, Executive Risk Committee Member.
Yes	-	-	Independent director	-			Audit Committee Chairman
Yes	-	-	Not independent director	-			Corporate Governance Committee Member.



## COMPOSITION OF BOARD OF DIRECTORS

Name-Surname	Real Person Acting on Behalf of Legal Person Member	Gender	Title	Profession	The First Election Date To Board	Whether Executive Director or Not	Positions Held in the Company in the Last 5 Years	Current Positions Held Outside the Company
Emre Derman	-	Male	Member of the Board	Banker	26.03.2010	Non-executive	Member of the Board	Yorglass Cam Sanayi ve Ticaret A.Ş.- Member of the Board, Dragut Limited - Member of the Board, Eczacıbaşı Holding A.Ş. - Member of the Board
Nusret Orhun Köstem	-	Male	Member of the Board	Banker	28.03.2022	Non-executive	Member of the Board	H.Ö. Sabancı Holding A.Ş. - Group CFO, CarrefourSA Carrefour Sabancı Ticaret Merkezi A.Ş. - Chairman, Kordsa Teknik Tekstil A.Ş. - Member of the Board, Enerjisa Üretim Santralleri A.Ş. - Member of the Board, Enerjisa Enerji A.Ş. - Member of the Board, Sabancı İklim Teknolojileri A.Ş. - Deputy Chairman of the Board, Sabancı Building Solutions BV - Supervisory Board Member, Sabancı Üniversitesi - Trustee Committee Member
Mehmet Tuğrul Belli	-	Male	Member of the Board	Banker	23.03.2020	Non-executive	Member of the Board	Sera Filmcilik San. Tic. A.Ş. - Member of the Board, Turkish Bank - Economics Advisor
Levent Demirağ	-	Male	Member of the Board	Banker	28.03.2022	Non-executive	Member of the Board	Ak Finansal Kiralama A.Ş. - Member of the Board
Cenk Kaan Gür	-	Male	Member of the Board and CEO	Banker	2.10.2023	Executive	-	Akbank AG - Deputy Chairman of the Supervisory Board, Akbank Ventures BV - Member of the Supervisory Board

Whether She/He has at least 5 Years of Experience in Audit, Accounting and/or Finance or not	Share in Capital (%)	The Share Group that the Board Member Representing	Independent Board Member or not	Link To PDP Notification That Includes The Independency Declaration	Whether the Independent Director Considered By The Nomination Committee	Whether She/He is the Director Who Ceased to Satisfy the Independence or Not	Committees Charged and Task
Yes	-	-	Not independent director	-			-
Yes	-	-	Not independent director	-			-
Yes	-	-	Independent director	-	Considered		-
Yes	-	-	Independent director	-			Audit Committee Member
Yes	-	-	Not independent director	-			Credit Committee Member, Executive Risk Committee Member.





## 4. BOARD OF DIRECTORS-II

## 4.4. Meeting Procedures of the Board of Directors

Number of physical or electronic board meetings in the reporting period	5 physical meetings
Director average attendance rate at board meetings	%92
Whether the board uses an electronic portal to support its work or not	No
Number of minimum days ahead of the board meeting to provide information to directors, as per the board charter	Information to directors, as per the board charter, is provided around 3 days ahead of the board meeting
The name of the section on the corporate website that demonstrates information about the board charter	Information about the board charter is detailed in Articles of Association of Akbank ( Article 27& 31) <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Articles-of-association/37/13/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Articles-of-association/37/13/0</a>
Number of maximum external commitments for board members as per the policy covering the number of external duties held by directors	External commitments for board members are allowed in accordance with regulatory restrictions.

## 4.5. Board Committees

Page numbers or section names of the annual report where information about the board committees are presented	Akbank Annual Report 2024, on pages 89-92
Link(s) to the PDP announcement(s) with the board committee charters	The information regarding the Board Committees is at the Bank's website: <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0">https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0</a>

## 4. BOARD OF DIRECTORS-III

## 4.5. Board Committees-II

Specify where the activities of the audit committee are presented in your annual report or website (Page number or section name in the annual report/ website)	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0">https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0</a>
Specify where the activities of the corporate governance committee are presented in your annual report or website ( Page number or section name in the annual report/website)	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0">https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0</a>
Specify where the activities of the nomination committee are presented in your annual report or website (Page number or section name in the annual report/website)	-
Specify where the activities of the early detection of risk committee are presented in your annual report or website ( Page number or section name in the annual report/website)	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0">https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0</a>
Specify where the activities of the remuneration committee are presented in your annual report or website (Page number or section name in the annual report/website)	<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0">https://www.akbankinvestorrelations.com/en/corporate-governance/list/Board-committees/549/1170/0</a>

## 4.6. Financial Rights

Specify where the operational and financial targets and their achievement are presented in your annual report ( Page number or section name in the annual report)	2024 Annual Report, page 92
Specify the section of website where remuneration policy for executive and non-executive directors are presented.	-
Specify where the individual remuneration for board members and senior executives are presented in your annual report (Page number or section name in the annual report)	2024 Annual Report, page 104



## COMPOSITION OF BOARD COMMITTEES-I

Names Of The Board Committees	Name Of Committees Defined As "Other" In The First Column	Name-Surname of Committee Members	Whether Committee Chair Or Not	Whether Board Member Or Not
Audit Committee	-	Eyüp Engin	Yes	Board member
Audit Committee	-	Levent Demirağ	No	Board member
Corporate Governance Committee	-	Hakan Binbaşgil	Yes	Board member
Corporate Governance Committee	-	Yaman Törüner	No	Board member
Corporate Governance Committee	-	Türker Tunalı	No	Not board member
Remuneration Committee	-	Hakan Binbaşgil	Yes	Board member
Remuneration Committee	-	Yaman Törüner	No	Board member
Other	Credit Committee	Ahmet Fuat Ayla	Yes	Board member
Other	Credit Committee	Hakan Binbaşgil	No	Board member
Other	Credit Committee	Kaan Gür	No	Board member
Other	Executive Risk Committee	Hakan Binbaşgil	Yes	Board member
Other	Executive Risk Committee	Ahmet Fuat Ayla	No	Board member
Other	Executive Risk Committee	Kaan Gür	No	Board member

## COMPOSITION OF BOARD COMMITTEES-II

Names Of The Board Committees	Name of committees defined as "Other" in the first column	The Percentage Of Non-executive Directors	The Percentage Of Independent Directors In The Committee	The Number Of Meetings Held In Person	The Number Of Reports On Its Activities Submitted To The Board
Audit Committee	-	100%	100%	4 physical meetings	-
Corporate Governance Committee	-	67%	0%	2 physical meetings	-
Other	Credit Committee	33%	0%	Convening on an as-needed basis.	-
Other	Executive Risk Committee	33%	0%	2 physical meetings	-



# Sustainability Compliance Report

	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

## A. General Principles

### A1. Strategy, Policy and Goals

A1.1	The prioritised environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the Company's Board of Directors.	X				<a href="http://www.akbankinvestorrelations.com/en/sustainability/detail/Our-sustainabilitystrategy/61/51/0">http://www.akbankinvestorrelations.com/en/sustainability/detail/Our-sustainabilitystrategy/61/51/0</a> <a href="https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitygovernance/204/339/0">https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitygovernance/204/339/0</a>
	The ESG policies (Environmental Policy, Energy Policy, Human Rights and Employee Policy etc.) have been created and disclosed to the public by the Company's Board of Directors.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/0</a>
A1.2	The short and long-term targets set within the scope of ESG policies have been disclosed to the public.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitycommitments/74/54/0">https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitycommitments/74/54/0</a>

### A2. Implementation/Monitoring

A2.1	The responsible committees and/or business units for the implementation of ESG policies and the senior officials related to ESG issues in the Company and their duties have been identified and disclosed to the public.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitygovernance/204/339/0">https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitygovernance/204/339/0</a> 2024 Integrated Annual Report, pages, 153-154
	The activities carried out within the scope of policies by the responsible committee and/or unit have been reported to the Board of Directors at least once a year.	X				2024 Integrated Annual Report, pages, 153-154
A2.2	In line with the ESG targets, the implementation and action plans have been formed and disclosed to the public.	X				2024 Integrated Annual Report, page, 166-173

	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

A2.3	The Key ESG Performance Indicators (KPI) and the level of reaching these indicators have been disclosed to the public on yearly basis.	X				2024 Integrated Annual Report, pages, 166-173 <a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a>
A2.4	The activities for improving the sustainability performance of the business processes or products and services have been disclosed to the public.	X				2024 Integrated Annual Report, pages, 166-173

### A3. Reporting

A3.1	The information about the sustainability performance, targets and actions have been given in annual reports of the Company an understandable, accurate and sufficient manner.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a>
A3.2	The information about activities which are related to the United Nations (UN) 2030 Sustainable Development Goals have been disclosed to the public.	X				2024 Integrated Annual Report, pages, 166-173 <a href="https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitycommitments/74/54/0">https://www.akbankinvestorrelations.com/en/sustainability/detail/Akbanks-sustainabilitycommitments/74/54/0</a>
A3.3	The lawsuits filed and/or concluded against the Company about ESG issues which are material in terms of ESG policies and/or will significantly affect the Company's activities, have been disclosed to the public.	X				2024 Integrated Annual Report, pages, 146

### A4. Verification

A4.1	The Company's Key ESG Performance metrics have been verified by an independent third party and publicly disclosed.	X				2024 Integrated Annual Report, pages, 554
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	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

### B. Environmental Principles

B1	The policies and practices, action plans, environmental management systems (known by the ISO 14001 standard) and programs have been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/images/pdf/Environmental-Policy-of-Akbank.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/Environmental-Policy-of-Akbank.pdf</a> 2024 Integrated Annual Report, page, 93-94
B2	The environmental reports prepared to provide information on environmental management have been disclosed to the public which is including the scope, reporting period, reporting date and limitations about the reporting conditions.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a>
B4	The environmental targets within the scope of performance incentive systems which included in the rewarding criteria have been disclosed to the public on the basis of stakeholders (such as members of the Board of Directors, managers and employees).	X				2024 Integrated Annual Report, page, 153
B5	How the prioritised environmental issues have been integrated into business objectives and strategies has been disclosed.	X				2024 Integrated Annual Report, pages, 160-165
B7	The way of how environmental issues has been managed and integrated into business objectives and strategies throughout the Company's value chain, including the operational process, suppliers and customers has been disclosed.	X				2024 Integrated Annual Report, pages, 160-179 <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Supplier-code-ofconduct/638/1619/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Supplier-code-ofconduct/638/1619/0</a>
B8	Participation in the policymaking processes of environmental institutions and non-governmental organizations and the collaborations with these institutions were disclosed to the public.	X				2024 Integrated Annual Report, pages, 152-178

	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

B9	In the light of environmental indicators (Greenhouse gas emissions (Scope-1 (Direct), Scope-2 (Energy indirect), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity impacts)), information on environmental impacts is periodically disclosed to the public in a comparable manner.	X				2024 Integrated Annual Report, pages, 570-571 <a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a>
B10	Details of the standard, protocol, methodology, and baseline year used to collect and calculate data has been disclosed.	X				2024 Integrated Annual Report, page, 195 <a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a>
B11	The increase or decrease in Company's environmental indicators as of the reporting year has been comparatively disclosed with previous years.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a> 2024 Integrated Annual Report, pages, 166-173
B12	The short and long-term targets for reducing the environmental impacts have been determined and the progress compared to previous years' targets has been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a> 2024 Integrated Annual Report, page, 166-173
B13	A strategy to combat the climate crisis has been created and the planned actions have been publicly disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainabilityreports/60/0/0</a> <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/0</a>



	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

B14	The programs/procedures to prevent or minimize the potential negative impact of products and/or services on the environment have been established and disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/images/pdf/Akbank-ES-Risk-Framework.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/Akbank-ES-Risk-Framework.pdf</a>
	The actions to reduce greenhouse gas emissions of third parties (suppliers, subcontractors, dealers, etc.) have been carried out and disclosed.			X		Akbank takes commitments from all suppliers to comply with its ethical principles and sustainability policies and continues to encourage compliance with the UN Global Compact. 2024 Integrated Annual Report, pages, 278-279
B15	The environmental benefits/gains and cost savings of initiatives/projects that aims reducing environmental impacts have been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/images/pdf/Akbank-Allocation-and-Impact-REPORT-2023.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/Akbank-Allocation-and-Impact-REPORT-2023.pdf</a>
B16	The data related to energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) has been disclosed as Scope-1 and Scope-2.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0</a>
B17	The information related to production of electricity, heat, steam and cooling as of the reporting year has been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0</a>
B18	The studies related to increase the use of renewable energy and transition to zero/low carbon electricity have been conducted and disclosed.	X				2024 Integrated Annual Report, pages, 195-198

	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

B19	The renewable energy production and usage data has been publicly disclosed.	X				2024 Integrated Annual Report, pages, 195-198
B20	The Company conducted projects about energy efficiency and the amount of reduction on energy consumption and emission achieved through these projects have been disclosed.	X				2024 Integrated Annual Report, page, 195-198
B21	The water consumption, the amount, procedures and sources of recycled and discharged water from underground or above ground (if any), have been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0</a> AKBANK CDP Water Security
B22	The information related to whether Company's operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax).				X	Our operations and activities are not part of a carbon pricing system
B23	The information related to accumulated or purchased carbon credits within the reporting period has been disclosed.				X	As there are no transactions on carbon credits, no information is disclosed on the issue
B24	If carbon pricing is applied within the Company, the details have been disclosed.				X	As there are no transactions on carbon credits, no information is disclosed on the issue
B25	The platforms where the Company discloses its environmental information have been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0">https://www.akbankinvestorrelations.com/en/sustainability/year-list/Sustainability-reports/60/0/0</a>



	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

**C. Social Principles**

C1.1	The Institutional Human Rights and Employee Rights Policy has been established in the light of the Universal Declaration of Human Rights, ILO Conventions ratified by Turkey and other relevant legislation. The policy and the officials that responsible for the implementation of it have been determined and disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0</a>
C1.2	Considering the effects of supply and value chain, fair workforce, improvement of labor standards, women's employment and inclusion issues (gender, race, religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non-discrimination) are included in its policy on employee rights.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0</a> <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Diversity-andinclusion-policy/614/1504/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Diversity-andinclusion-policy/614/1504/0</a> <a href="https://www.akbankinvestorrelations.com/en/images/pdf/Supplier-Code-of-Conduct.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/Supplier-Code-of-Conduct.pdf</a>
C1.3	The measures taken for the minority rights/equality of opportunity or the ones who are sensitive about certain economic, environmental, social factors (low income groups, women, etc.) along the supply chain have been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0</a> <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Diversity-andinclusion-policy/614/1504/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Diversity-andinclusion-policy/614/1504/0</a> <a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/</a>

	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

C1.4	The developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor have been disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0</a>  2024 Integrated Annual Report, pages, 218-222
C1.5	Investments in employees (education, development policies), compensation, fringe benefits, right to unionize, work/life balance solutions and talent management are included in the employee rights policy.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Human-rightspolicy/620/1523/0</a>  2024 Integrated Annual Report, pages, 202-217
	The mechanism for employee complaints and resolution of disputes have been established and related solution processes have been determined.	X				2024 Integrated Annual Report, pages, 210-213
C1.6	The activities carried out within the reporting period which related to ensure employee satisfaction have been disclosed.	X				2024 Integrated Annual Report, pages, 202-217
	The occupational health and safety policies have been established and disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/images/pdf/occupational-health-and-safety-policy.pdf">https://www.akbankinvestorrelations.com/en/images/pdf/occupational-health-and-safety-policy.pdf</a>
C1.7	The measures taken for protecting health, preventing occupational accidents and related statistics have been disclosed.	X				2024 Integrated Annual Report, pages, 223-224
	The personal data protection and data security policies have been established and disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Policies/34/10/0</a>
C1.8	The ethics policy have been established and disclosed.	X				<a href="https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Ethicalprinciples/29/8/0">https://www.akbankinvestorrelations.com/en/corporate-governance/detail/Ethicalprinciples/29/8/0</a>



	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

**C. Social Principles**

C19	The studies related to social investment, social responsibility, financial inclusivity and access to finance have been explained.	X					2024 Integrated Annual Report, pages, 225-233 and 264-272
C110	The informative meetings and training programs related to ESG policies and practices have been organized for employees.	X					2024 Integrated Annual Report, page, 253

**C2. Stakeholders, International Standards and Initiatives**

C21	The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed.	X					<a href="https://www.akbank.com/en-us/Content/Pages/bat-customer-complaints-arbitration-board.aspx">https://www.akbank.com/en-us/Content/Pages/bat-customer-complaints-arbitration-board.aspx</a>
C22	The information about the communication with stakeholders (which stakeholder, subject and frequency) have been disclosed.	X					2024 Integrated Annual Report, pages, 178-179
C23	The international reporting standards that adopted in reporting have been explained.	X					2024 Integrated Annual Report, page, 6-7
C24	The principles adopted regarding sustainability, the signatory or member international organizations, committees and principles have been disclosed.	X					2024 Integrated Annual Report, Annexes
C25	The improvements have been made and studies have been carried out in order to be included in the Borsa Istanbul sustainability indices and/or international index providers.	X					2024 Integrated Annual Report, page, 171

	COMPANY COMPLIANCE STATUS				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	No	Partial	Not Applicable		

**D. Corporate Governance Principles**

D1	The opinions of stakeholders have been sought in the determination of measures and strategies related to sustainability field.	X					2024 Integrated Annual Report, pages, 160-161
D2	The social responsibility projects, awareness activities and trainings have been carried out to raise awareness about sustainability and its importance.	X					2024 Integrated Annual Report, pages, 225-235