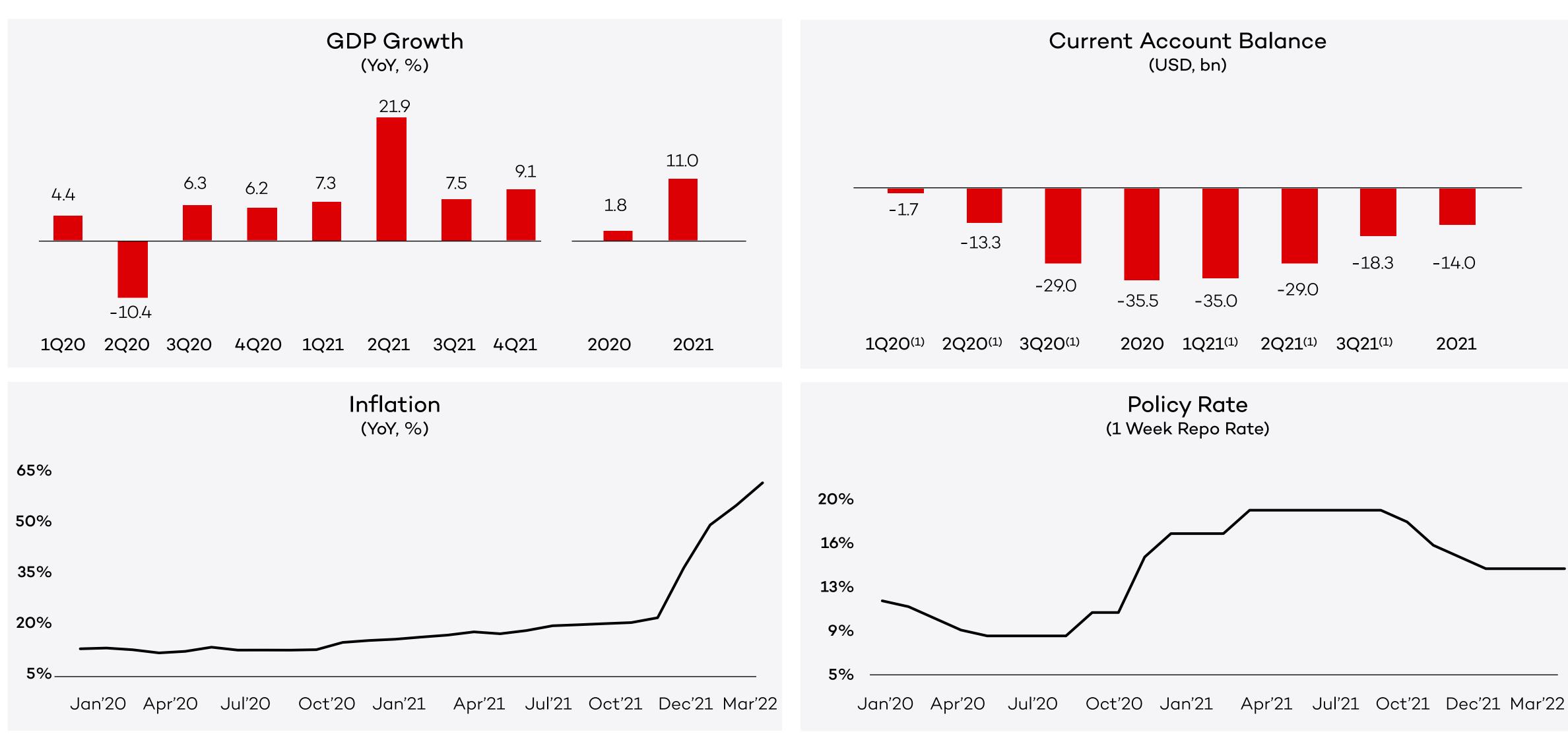
1Q22 Consolidated **Financial Results**



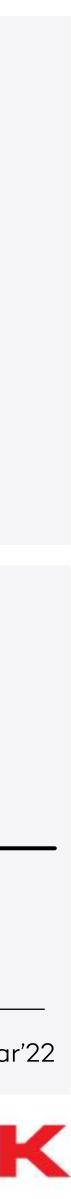




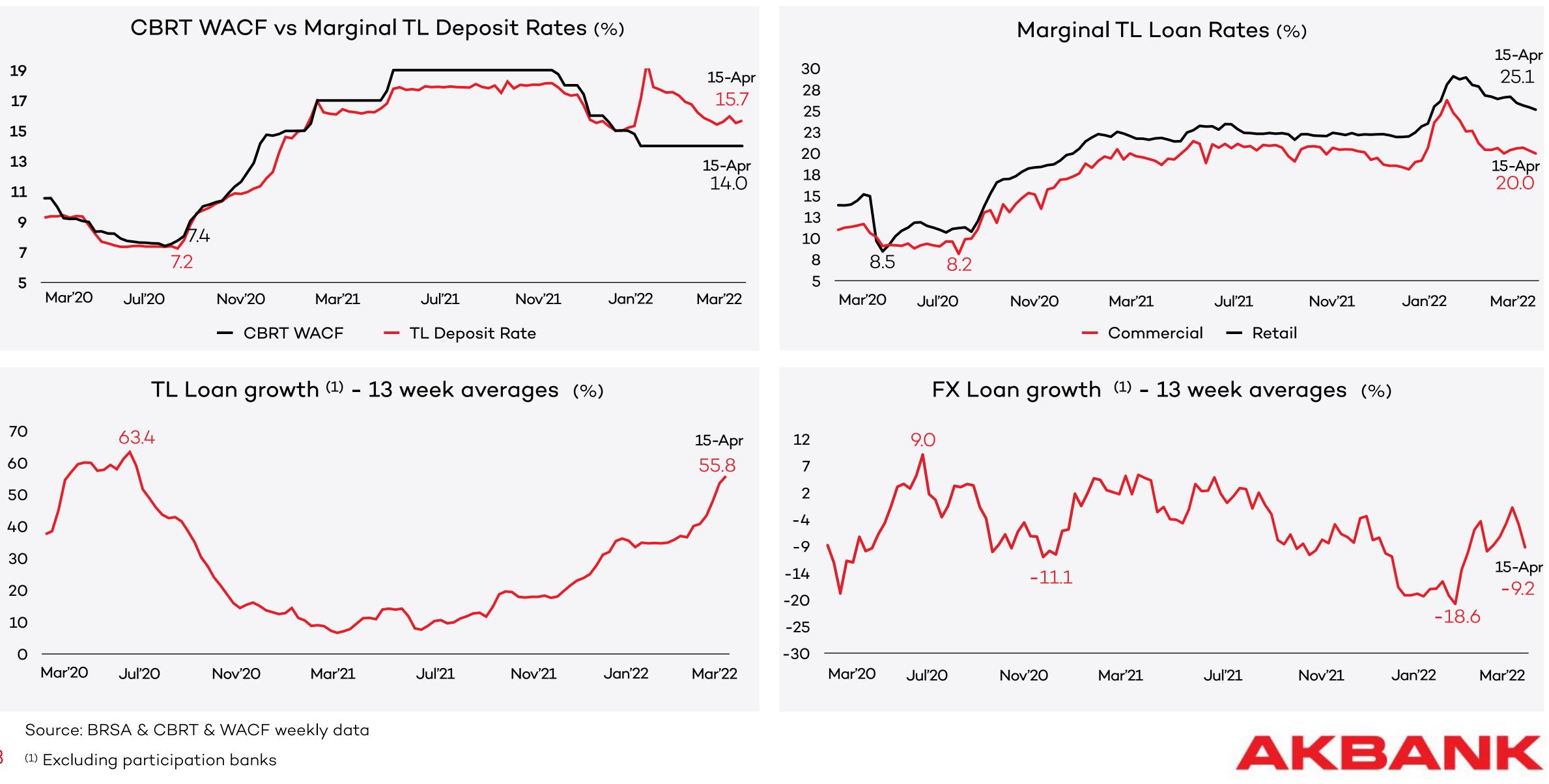
Turkish Economy Overview

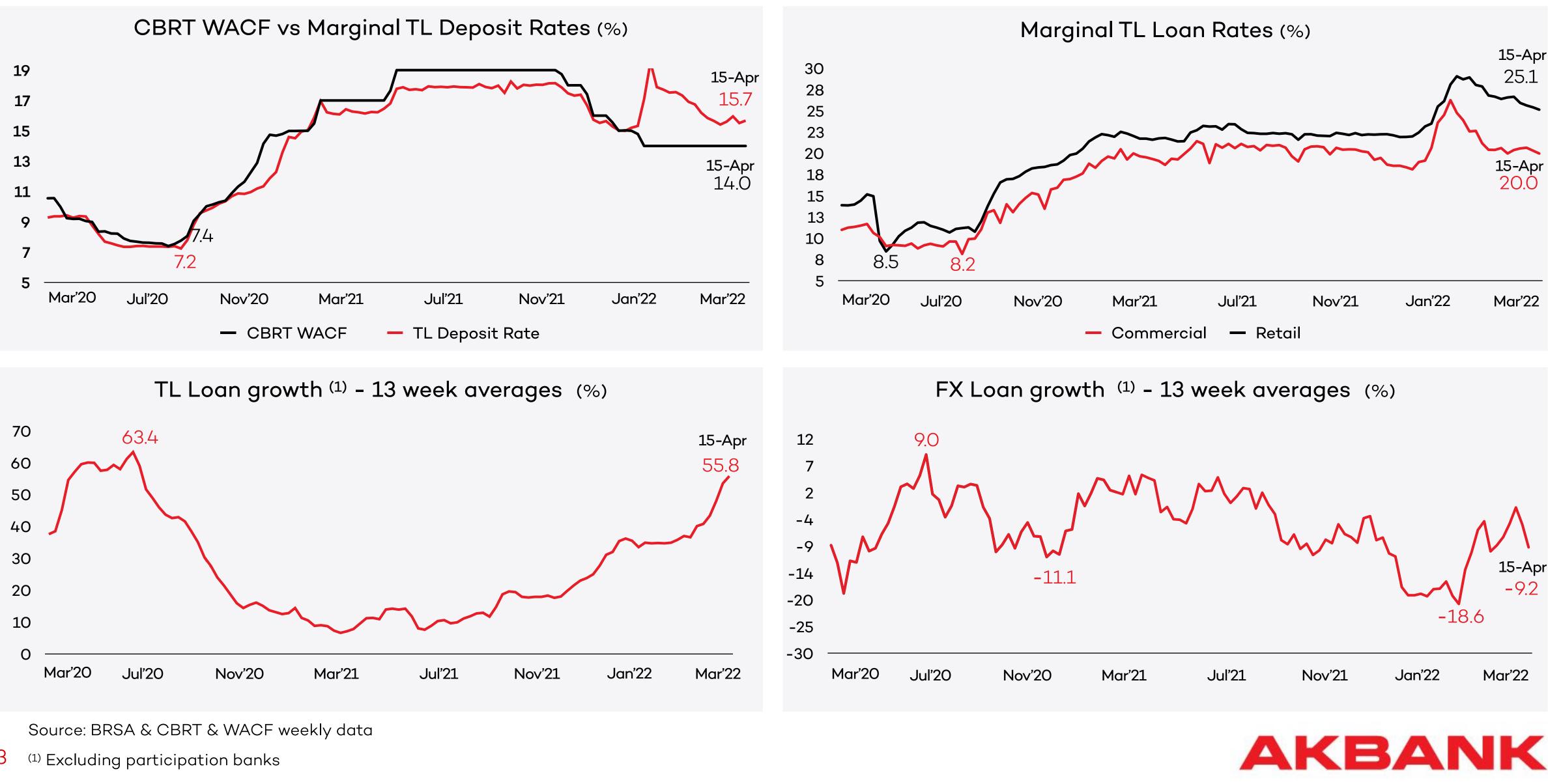






Banking Sector: Key indicators





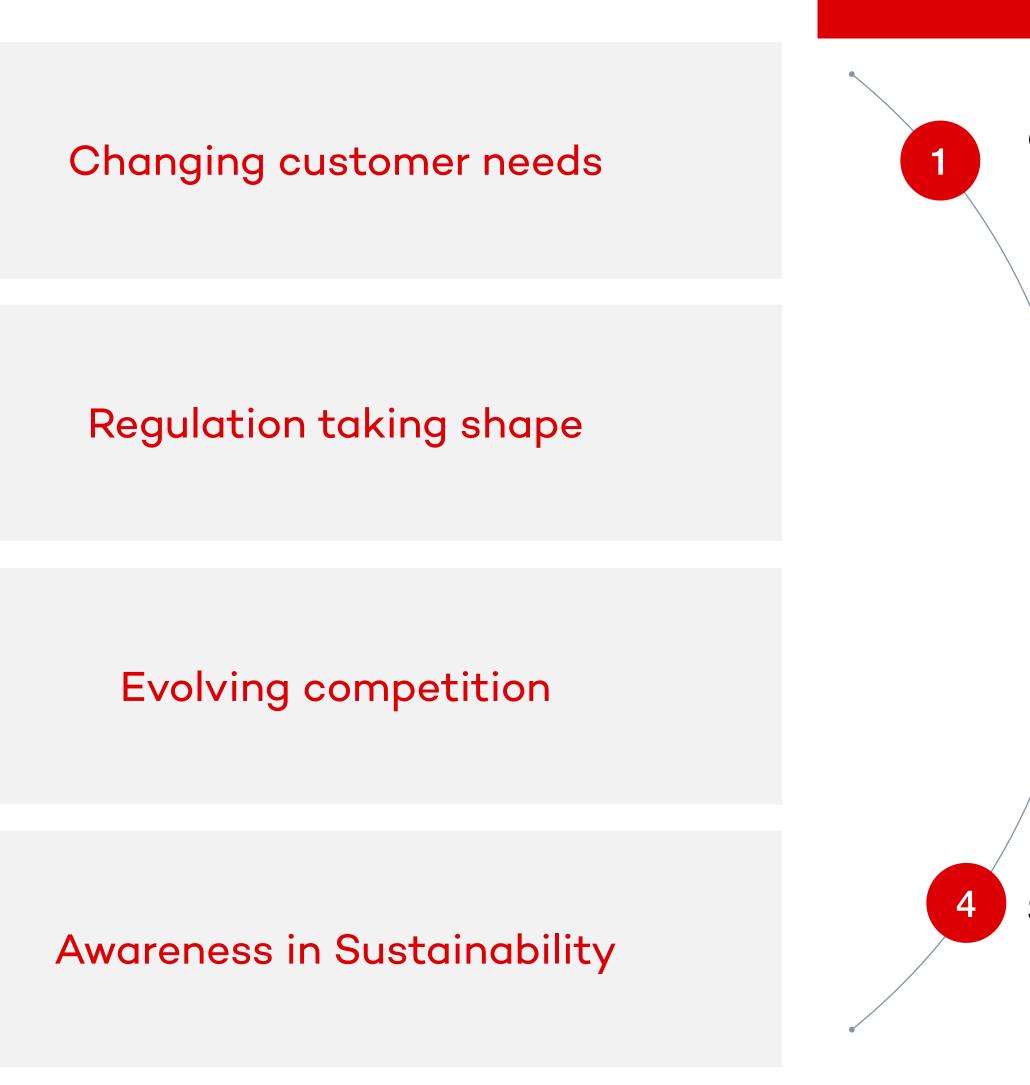
3



Progressive strategic initiatives for rapidly changing ecosystem

2

3



Akbank's strategic focus areas

Grow & protect Bank's core customer base

- Interaction models for evolving expectations & technology
- Optimizing business channels and resources to advance sales capabilities

Innovative business models

- Digital banking, payments systems. & integrated platforms
- New commercial verticals/ecosystems and strategic partnerships

Technology and enterprise systems

- Advanced analytics capabilities and decision systems
- State of the art technology & infrastructure

Strong customer & employer «brand» and sustainability

- Outstanding talent and empowering culture
- Sustainable finance and ESG efforts







Our digital banking playbook rests on 4 strategic pillars

DIGITAL **ONBOARDING**

- Fully digital, e2e new customer acquisition with enriched campaign offers via diversified marketing tools
- Digital onboarding for non-retail customers based on cutting-edge methods with new products and channels
- Strong and differentiated value propositions through beyond banking initiatives addressing customer needs holistically



- One-stop-shop for financial services, beginning with account aggregation
- Increasing # of APIs, relaunch of Akbank API Portal
- Supporting customers through integrated platforms at the right moments of truth

AKBANK MOBILE EXPERIENCE

«Mobile First» experience • design

3

- Leveraging AI, Akbank \bullet Assistant (chatbot) and Banking IQ for proactive offers and services to customers
- Customized products & \bullet services to further penetrate in *#* of mobile customers & share of mobile in financial transactions



- **PRODUCTS & SERVICES**
- Boosting digital sales (GPL, credit cards & time deposits, bancassurance products)
- Enhanced sales and best-inclass experience derived from strong positioning of digital
- Increasing digital migration of financial transactions to 95% in 2022







Excellently positioned for long-term stakeholder value



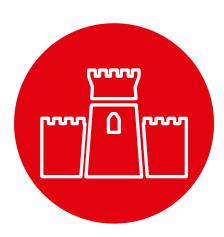
Superior Capital Buffers

Competitive advantage for sustainable & profitable growth



Robust FX Liquidity

Strong resilience against tightening global liquidity conditions



Proactive ALM

Fortress balance sheet with strategic positioning



Prudent Risk Management

Optimized portfolio supported by ML based decision models, scorecards & solid reserve build

 ⁽¹⁾ w/o forbearances: Fixing MtM losses of securities & FX rate for RWA calculation to average FX rate in 2021
 ⁽²⁾ Consolidated FX liquidity buffer includes FX reserves under ROM, swaps, money market placements and CBRT eligible unencumbered securities

⁽³⁾ Excludes FX gain from long FX position related with stage 1&2 provisions & LYY hedge



Low Cost Base

Effective cost management providing flexibility in high inflation backdrop



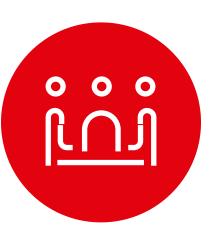
Advanced Digital Capabilities

Superior & innovative client offerings resulting in best-in-class efficiency



Cutting-edge infrastructure

NextGen operation transformation with redesigned sales & service models across all channels driving operational excellence



Outstanding talent

- 11% PhD & Master's Degree
- Strong gender balance: ~ 50% women in CEO's direct reports

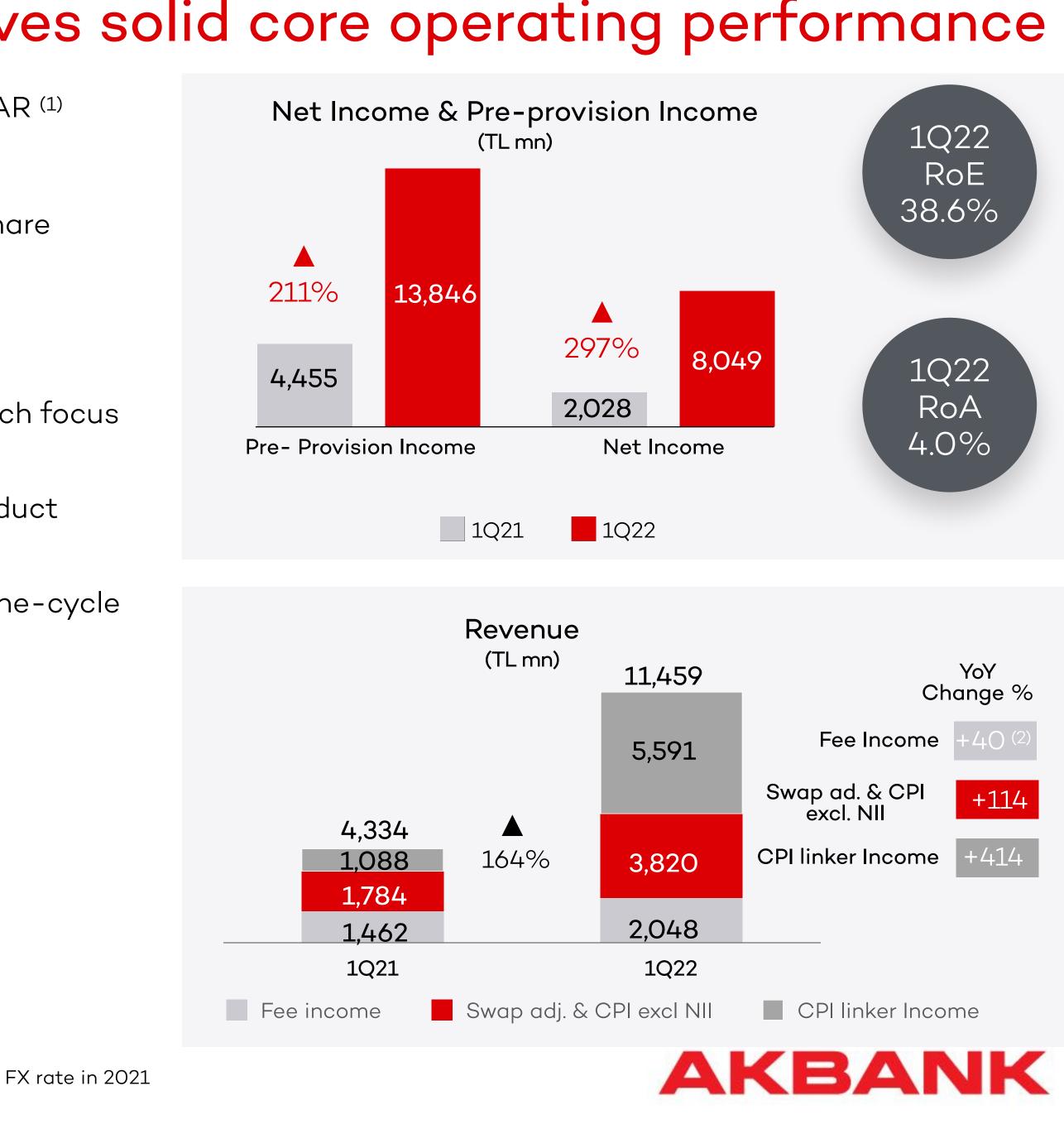




Robust customer acquisition drives solid core operating performance

<section-header></section-header>	 Reached an outstanding 4.0% RoA & 17.7% CAR Recorded 38.6% RoE with 9.4x Leverage Achieved 19% TL loan growth led by market sho gains in SME & Commercial Generated across the board outstanding fee performance Continued prudent ALM with maturity mismatch & proactive security portfolio positioning Increased customer business & diversified product offerings drive sustainable trading income Demonstrated strong risk discipline through-the resulting in CoC normalization
2022 Strategic Priorities	 Preserve / gain market share with sustainable profitability in focus Maintain momentum in customer acquisition while putting customer experience first in all processes Mitigate environmental footprint while increasing positive impact

7 ⁽¹⁾ w/o forbearances: Fixing MtM losses of securities & FX rate for RWA calculation to average FX rate in 2021
 ⁽²⁾ +53% when 1Q21 data is adjusted for fee income from LYY



Healthy TL Loan growth with maturity mismatch in focus

- 70 bps market share gain in TL Loans among private banks led by TL business loans
 - 55 bps market share gain in SME loans among private banks ⁽¹⁾
- Excellence in consumer credit decision systems supported by digital & AI capabilities
 - Almost 100% automated loan decision process
 - Real time analytical insight on customer behavior

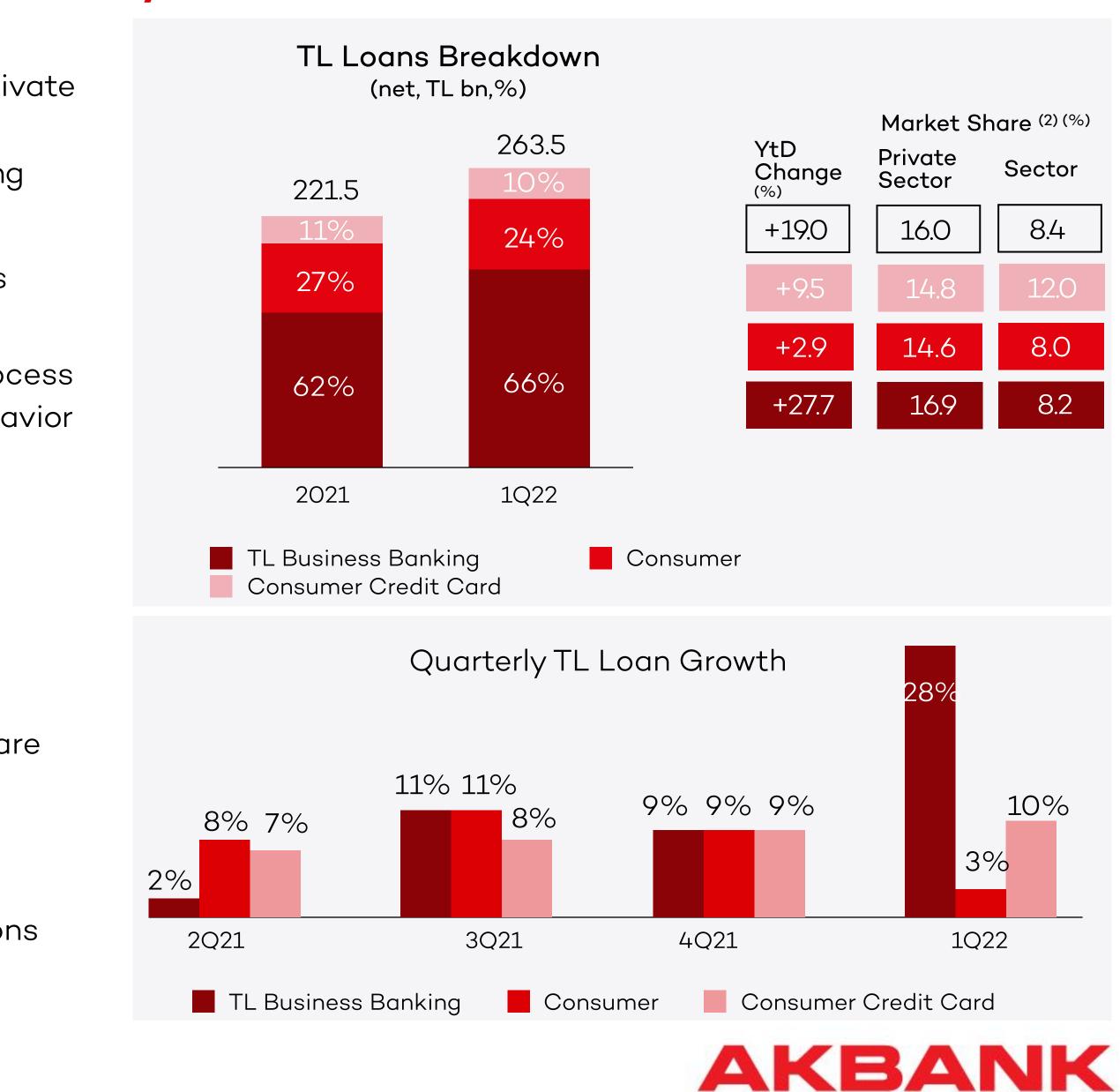
TL Loan Growth: ~30%

- Consumer & SME driven TL loan growth with sustainable profitability and healthy market share gain in focus
 - Customer-oriented new organizational structure
 - New competitive products & digital solutions empowering SMEs

⁽¹⁾ Market share data based on bank only BRSA monthly data as of February 2022 ⁽²⁾ Market share data based on bank only BRSA weekly data as of March 25, 2022



In 1Q22



Disciplined FX lending policies support resilience

TTKOM sale transaction to unlock 1-1.5%
sustainable RoE

- Muted demand in FX loans continued
- FX lending limited to corporates with adequate FX revenue generation
- Significantly mitigated FX risk
 - FX loan book down from ~USD 22 bn to ~USD 12 bn since 2017
 - FX provisions are fully hedged

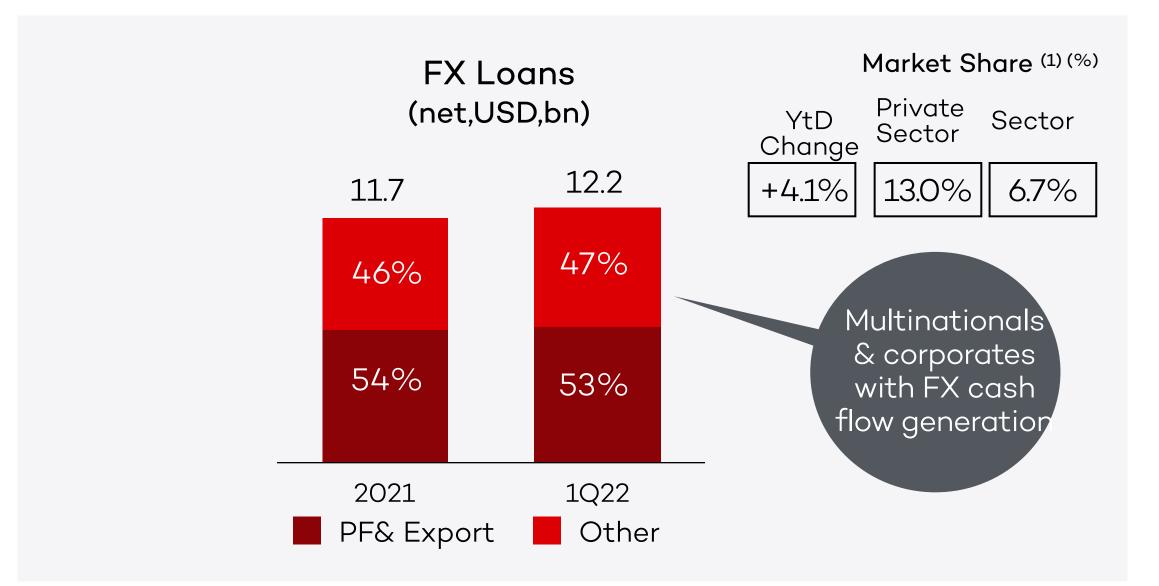


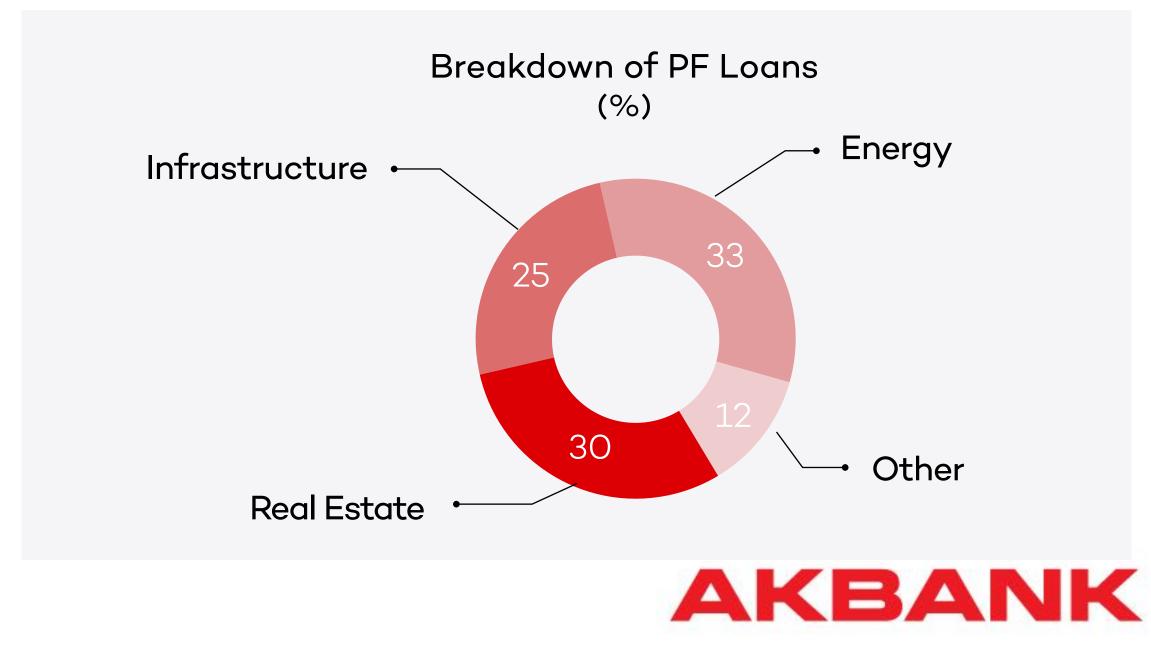
FX Loan Growth: Flattish

Demand expected to remain muted

In 1Q22

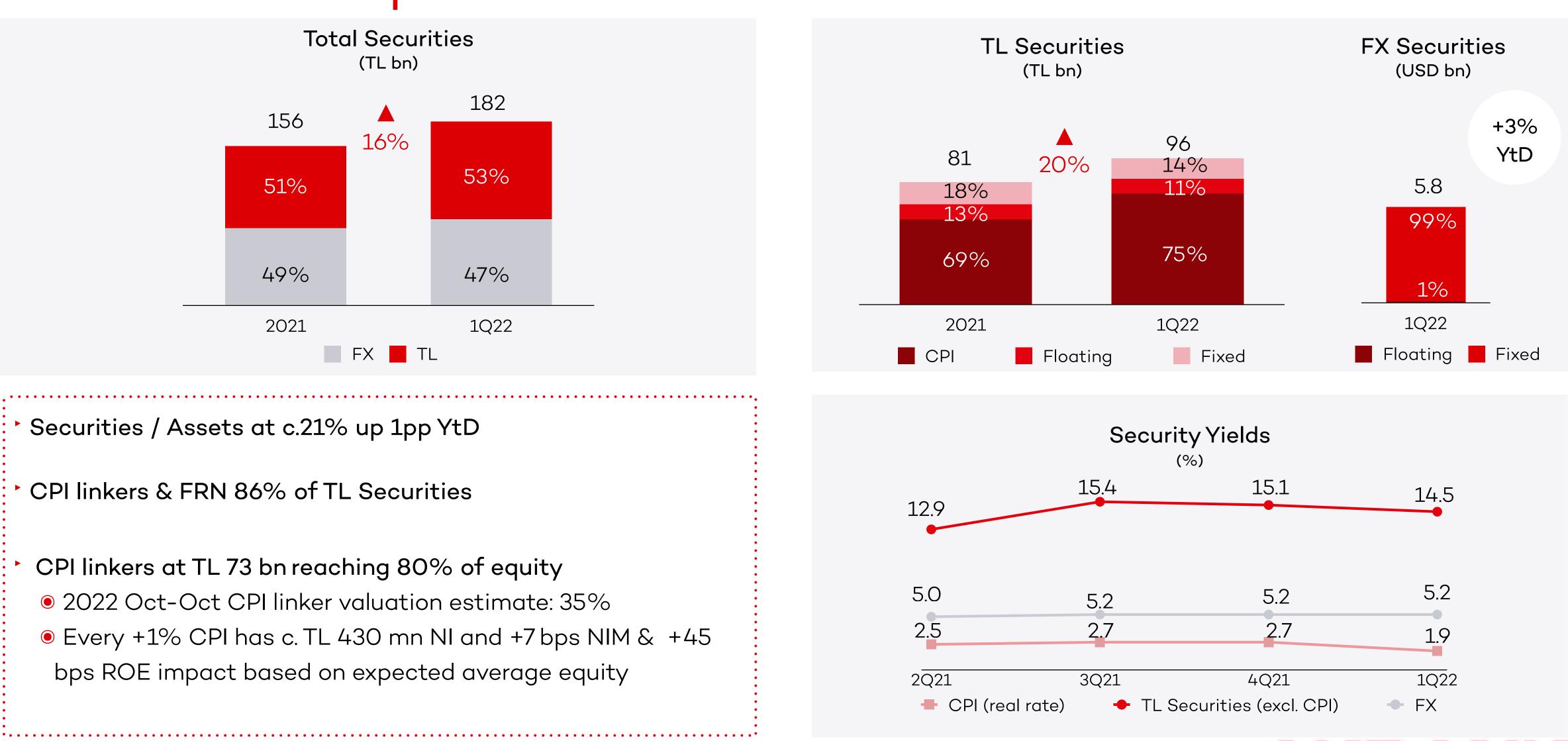
⁽¹⁾ Market share data based on bank only BRSA weekly data as of March 25, 2022







Proactively built CPI-linker portfolio provides hedge against higher inflation backdrop





Significant improvement in TL LDR suppressed deposit costs



- Solid deposit base main source of funding with 61% share in liabilities
- Sticky & low cost TL Deposits' ⁽¹⁾ up +26% YtD & Share in Total TL Deposit is 60%
- 9pp improvement in TL LDR YoY thanks to strong deposit franchise
- Total LDR at 88%, remains 2pp below sector's Total LDR ⁽³⁾

⁽¹⁾ Consumer & SME according to MIS segmentation
 ⁽²⁾ Bank-only. TL LDR includes domestic TL bond issuances and merchant payables
 ⁽³⁾ Based on BRSA weekly data dated Mar 25, 2022

11

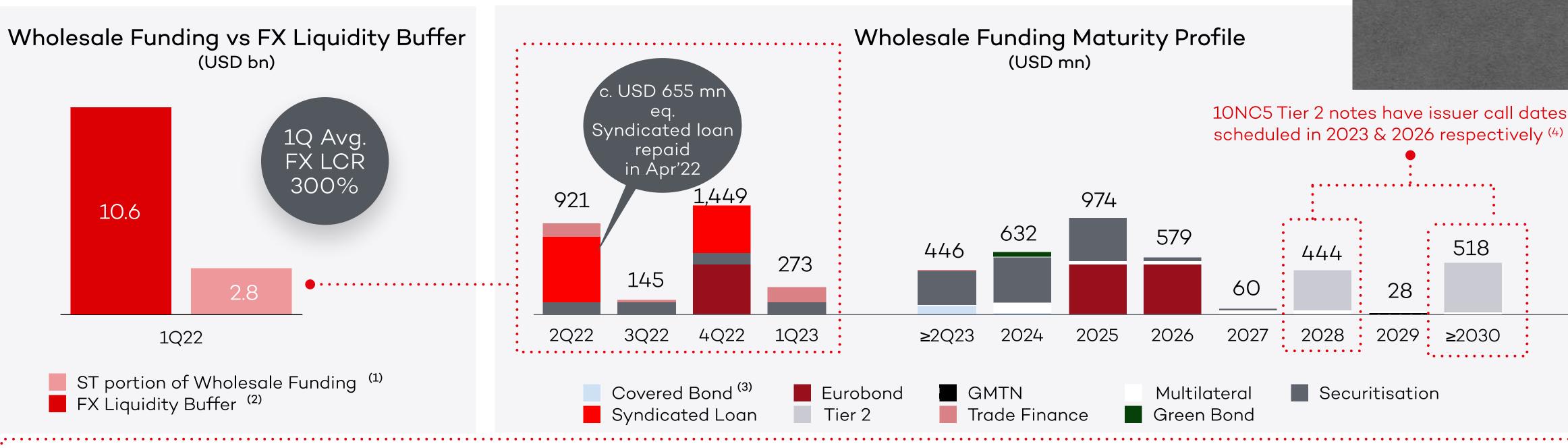
New Deposit Scheme:

- ▶ c. 35% of TL Time Deposits
- c. 60% from TL to TL
- c. 40% from FX to TL
- Maturity profile of 3-6 months contributes positively to ALM
- Acting as an anchor for TL deposit rates & supportive for overall funding costs





ESG remains key priority in wholesale funding



- In March, paid back USD 500 mn 10NC5 Tier 2 notes, which was pre-funded in Jun'21 via Sustainable Tier 2 issuance
- In April, successfully rolled-over syndicated loan with Akbank's 3rd ESG-linked loan amounting to USD 700 mn

• Akbank's first SOFR facility, priced without credit adjustment spread

- 32 banks (3 new) from 15 countries participated with final roll-over ratio at 108%
- Improved performance criteria of energy sourcing of the Bank & utilizing a new KPI of replacing credit cards with recycled PVC credit cards, a first in Turkey

Total sustainable funding share in wholesale transactions are at 45%

As communicated regularly to our investors, we continuously evaluate opportunities as part of our prudent and diligent liquidity and capital management and to duly take the necessary actions. In this regard, we continuously monitor windows of opportunities to issue debt instruments in Turkish lira or foreign currency, domestically or abroad, including senior and/or Tier 2 issuances. We will promptly inform our investors on any developments accordingly.

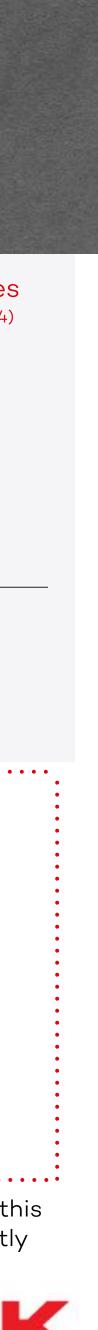
Balances based on principal outstanding and bank-only MIS data

12 $^{(1)} \leq 1$ year tenor

⁽²⁾ Consolidated FX liquidity buffer includes FX reserves under ROM, swaps, money market placements and CBRT eligible unencumbered securities ⁽³⁾ USD equivalent of TL 1.4 bn Covered Bond issuances

⁽⁴⁾ Call exercise in year 5 is subject to BRSA approval



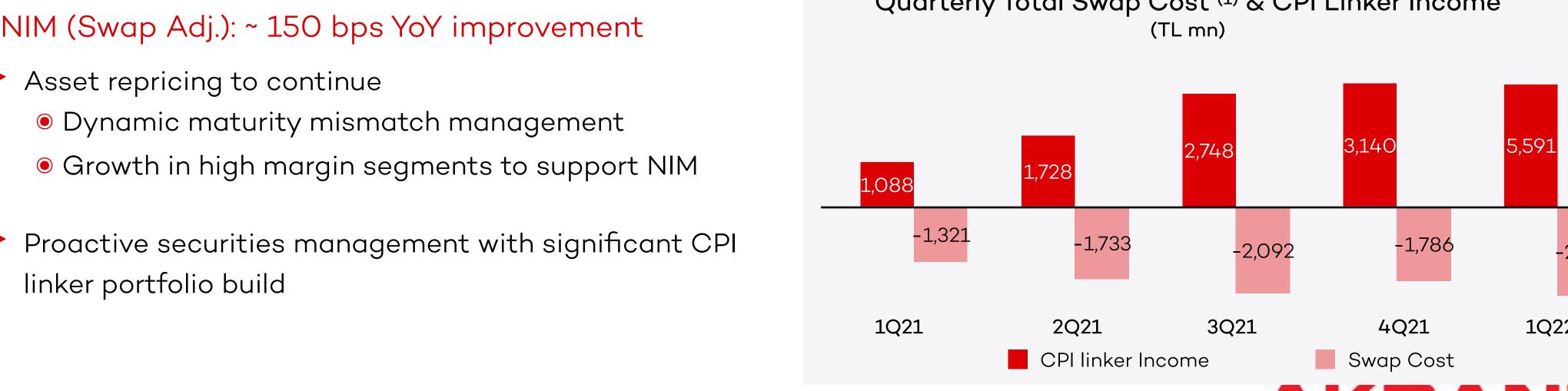


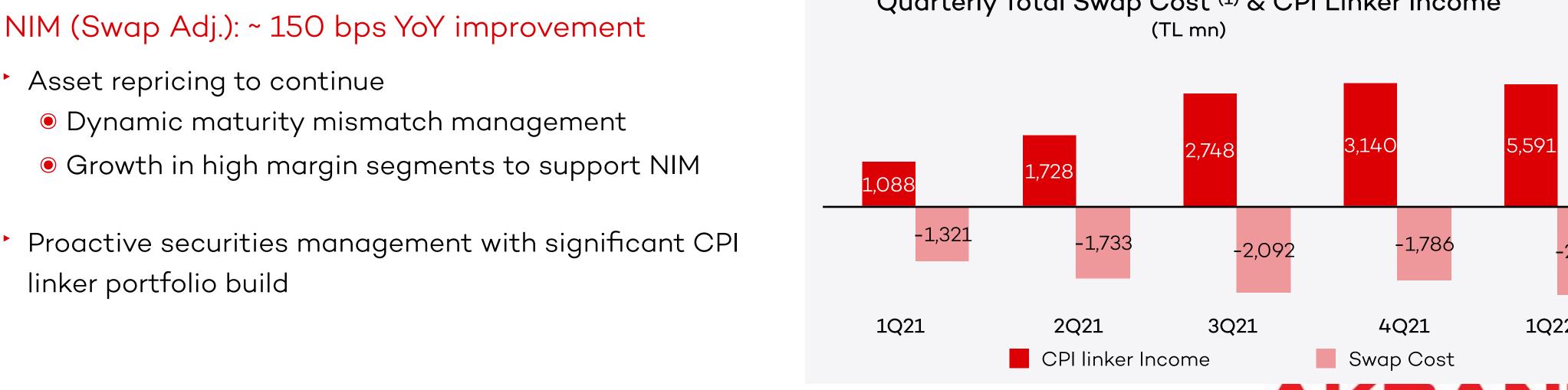
Solid NIM performance indicates beat to FY guidance

- Sound NIM improvement of 182 bps YtD
 - Benign funding costs & ongoing asset repricing
 - Strategically built CPI-linker portfolio

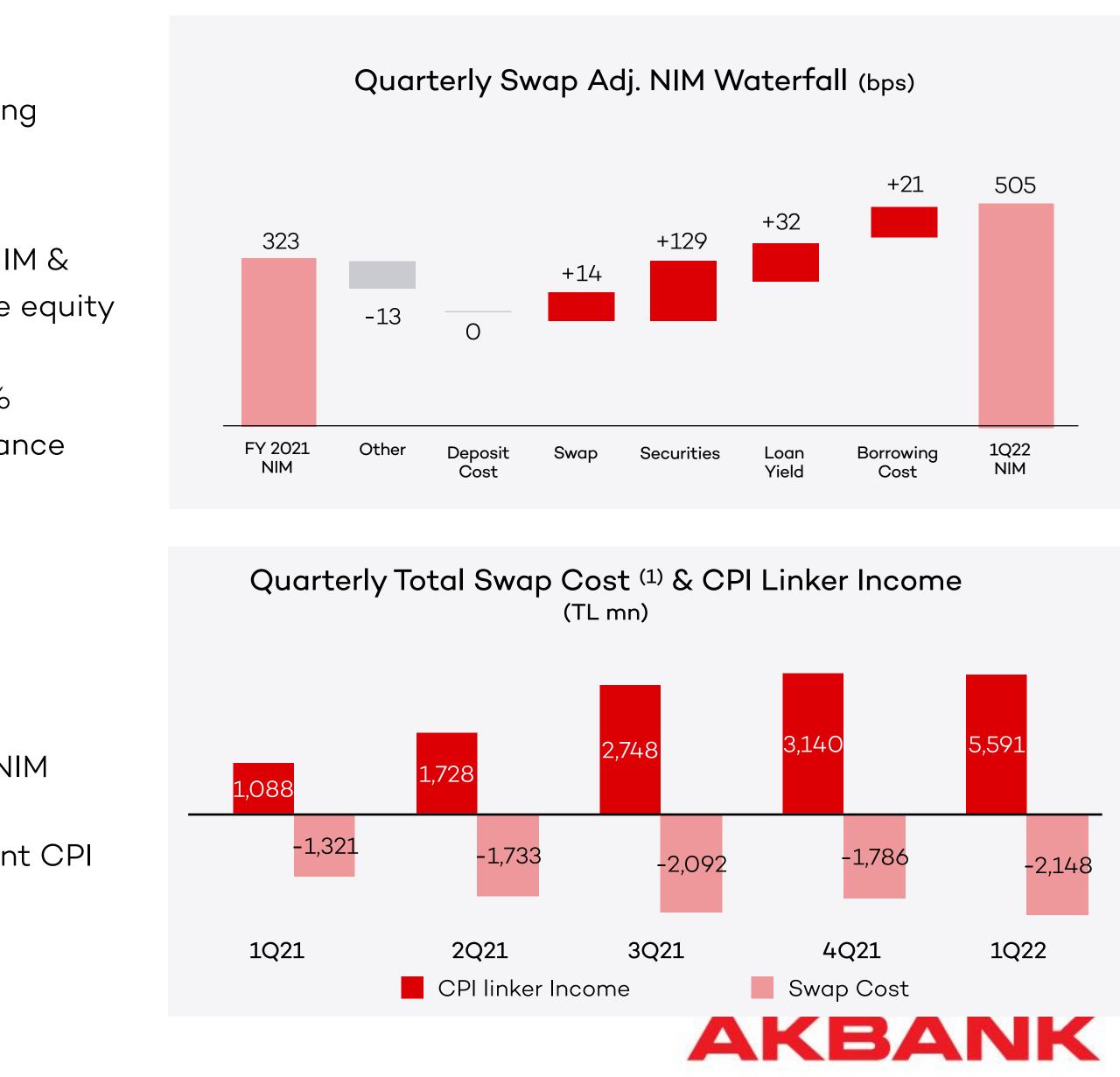
In 1Q22

- Every +1% CPI has c. TL 430 mn NI and +7 bps NIM & +45 bps ROE impact based on expected average equity
- 2022 Oct-Oct CPI linker valuation estimate: 35% • 40 bps NIM impact vs 30% estimate in guidance









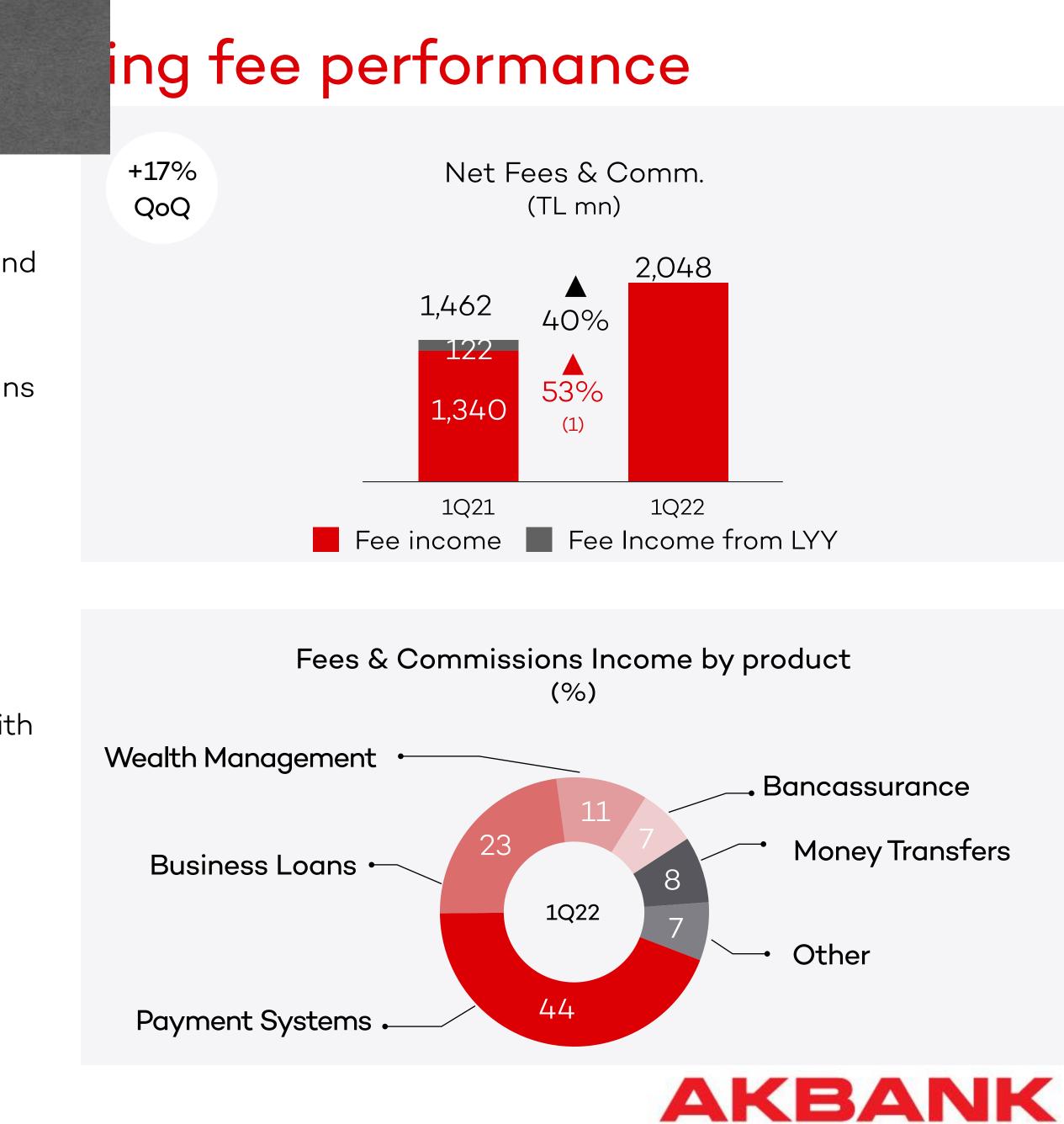
Extende	ed across the boa			
In 1Q22	Money Transfers (+107% YoY) Supported by effective pricing 			
	 Payment Systems (+66% YoY) Supported by both acquiring & issuing volume ar customer acquisition 			
	Business Loans (+100% YoY) ⁽¹⁾ Supported by across the board market share gain in cash & non-cash loans 			
	 Bancassurance (+40% YoY) Digital Bancassurance sales +41% YoY Digital premiums/Total + 5 pp YoY ⁽²⁾ 			
	 Wealth Management (+11% YoY) Ak Asset Management #1 privately owned company with over TL 110 bn TAuM Increased customer acquisition & market share with new digital services & multichannel marketing 			
	Not Econ & Comm. growth: > 25%			

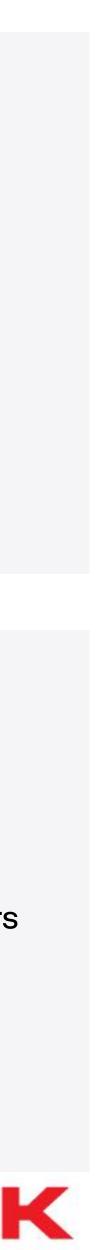


Net Fees & Comm. growth: > 35%

- Across the board & growth driven
- New SME initiative with new products & digital solutions
- Strong positioning in wealth management & continued product innovation

14⁽¹⁾1Q21 data adjusted for fee income from LYY for comparability ⁽²⁾ Based on MIS data





Enhancing bottom-line impact through digital transformation

DIGITAL ONBOARDING

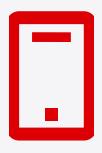
~ 1/4th New to Bank Customer Acquisition via DoB ⁽¹⁾

More digital-savvy & Younger

- Mobile penetration: +18 pp higher
- Number of financial transactions made from mobile: c. 40% higher
- Customers b/w the ages 18-35: 22% higher share

CUSTOMER INTERACTION

6.9 mn



Active Digital Customers

+89% Monthly app login ⁽²⁾

+26%

of mobile customers conducting financial transactions ⁽³⁾

+11 pp Mobile NPS⁽²⁾

(1) In 1Q22
 (2) Since the beginning of 2020
 (3) YoY

FINANCIAL ENGAGEMENT

PERFORMANCE

+40%



of financial transactions through mobile ⁽³⁾

- ► +25% Payments ⁽³⁾
- ► +40% Money transfers ⁽³⁾

+4pp

Share of mobile in financial transactions ⁽³⁾

- +7pp share in payments ⁽³⁾
- +5pp share in money transfers ⁽³⁾

2x



Digital customer x-sell compared to non-digital

81%

GPLs sold through digital channels ⁽¹⁾

57%

Credit cards sold through digital channels ⁽¹⁾

56%

Bancassurance products sold through digital channels ⁽¹⁾





CIR to remain best-in-class underlining stable financial business

CIR eased to historically low level of 23.5% ⁽¹⁾ thanks to strong revenue growth

In 1Q22 Cost discipline to remain in focus during inflationary environment

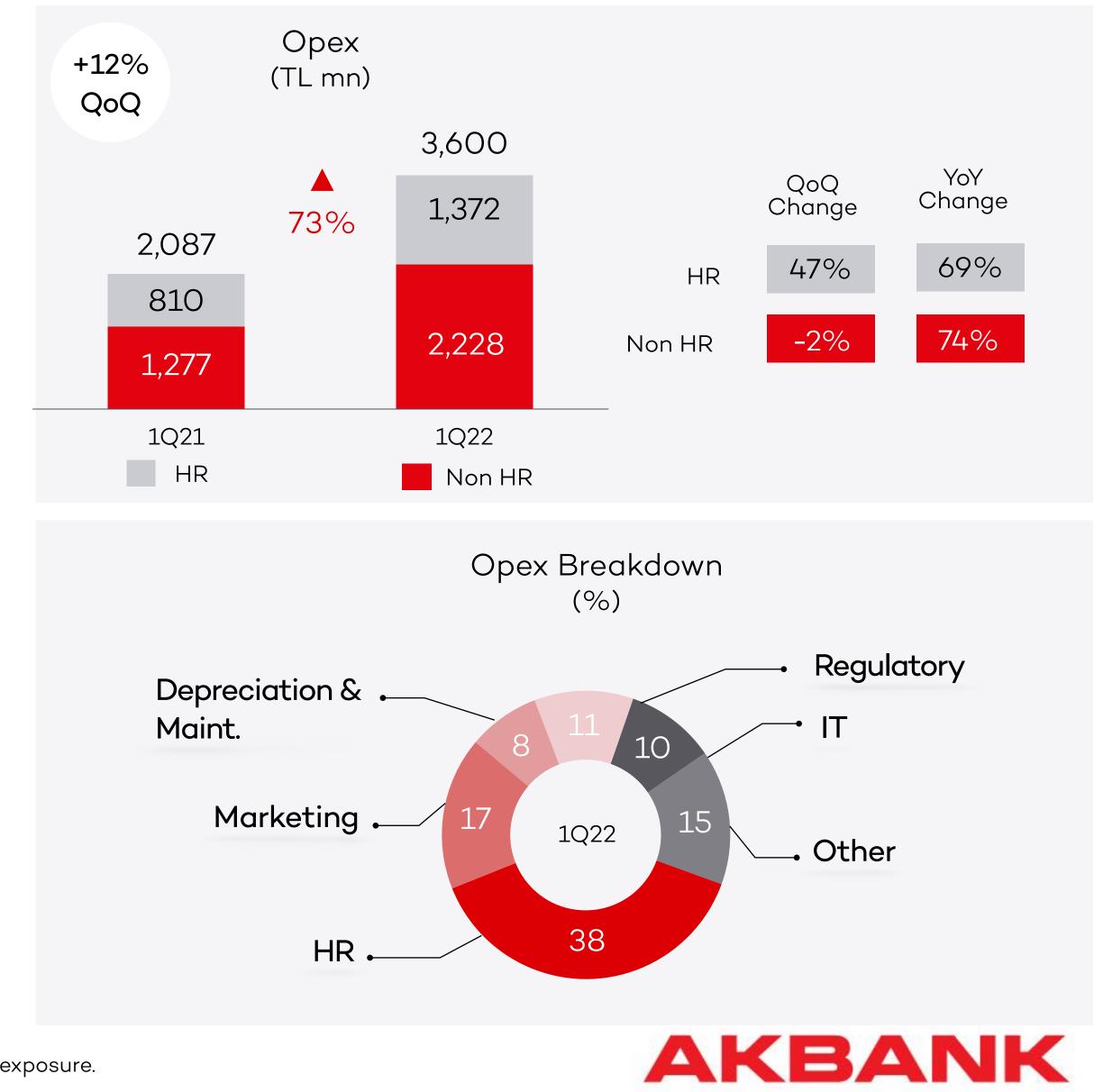
Opex Growth: Avg. CPI

Low Opex base provides significant flexibility against macro developments



CIR: < 33%

Improving trend in CIR with solid revenue contribution from all business lines





Healthy loan portfolio composition

 Asset quality performance remains solid as guided

In 1Q22

- No net inflow into Stage 2 excluding currency impact, for which provisions are hedged
- Broad- based collection performance continued in 1Q22

2022 FY NPL ratio: ~ 4% $^{(1)}$

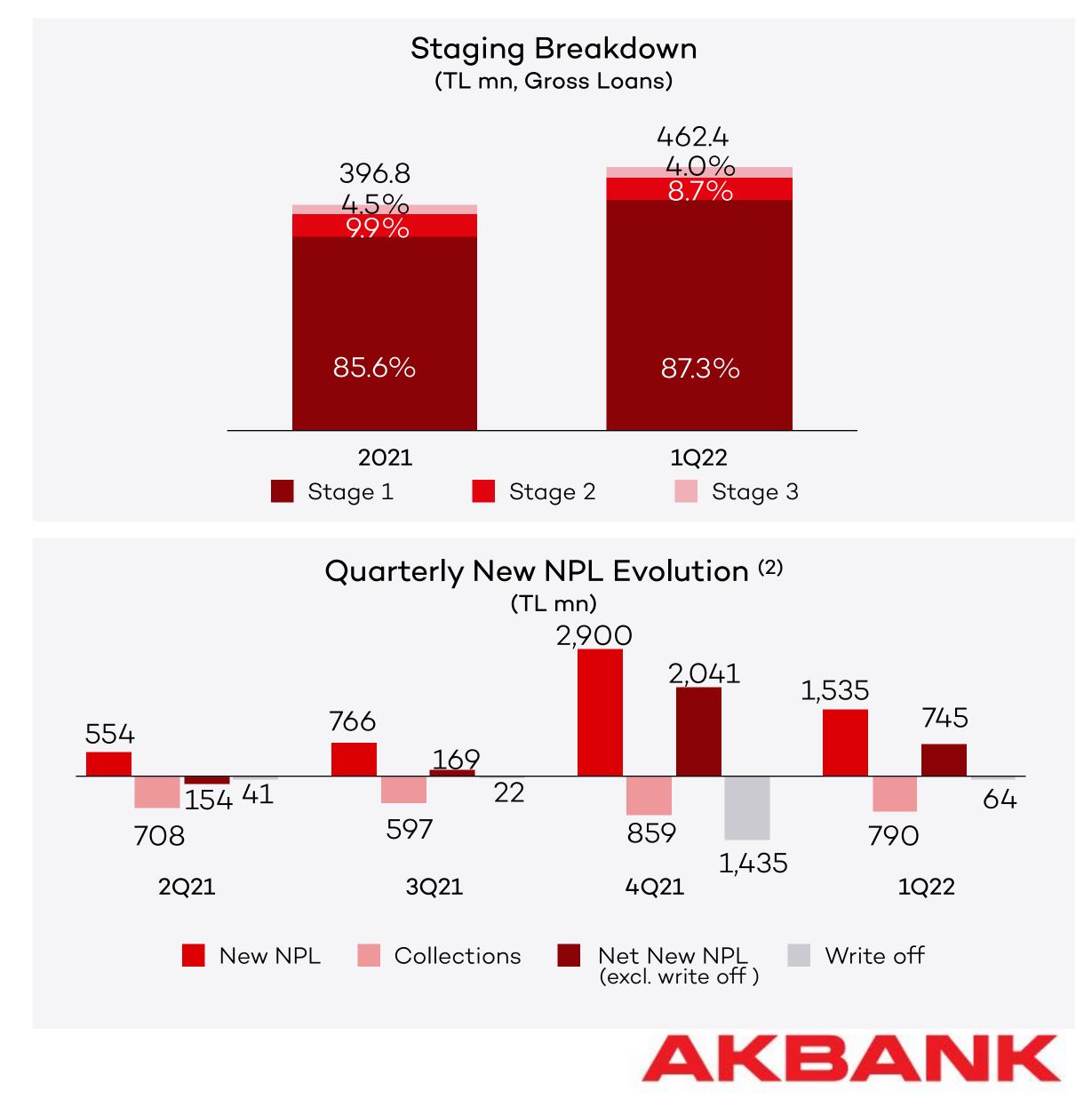
- We do not expect a material increase in NPL inflow
- Collection performance expected to remain robust

All restructured loans (TL 26.4 bn) are followed under Stage 2
 1Q22 NPL ratios by segment: Business 4.2%, Consumer: 3.0%, Credit Cards: 4.0%
 (1) Including potential write-off & NPL sales

⁽²⁾ Bank-only

2022

Guidance



CoC evolution demonstrates long-term proactive risk management

	 CoC performance underlines proactive provisioning
	Positive impact coming from improved collateral values & ongoing strong collections
n 1Q22	• 30 bps impact in CoC due to model recalibration
	 Maintained solid coverage ratios with further provision build

FX provisions are hedged

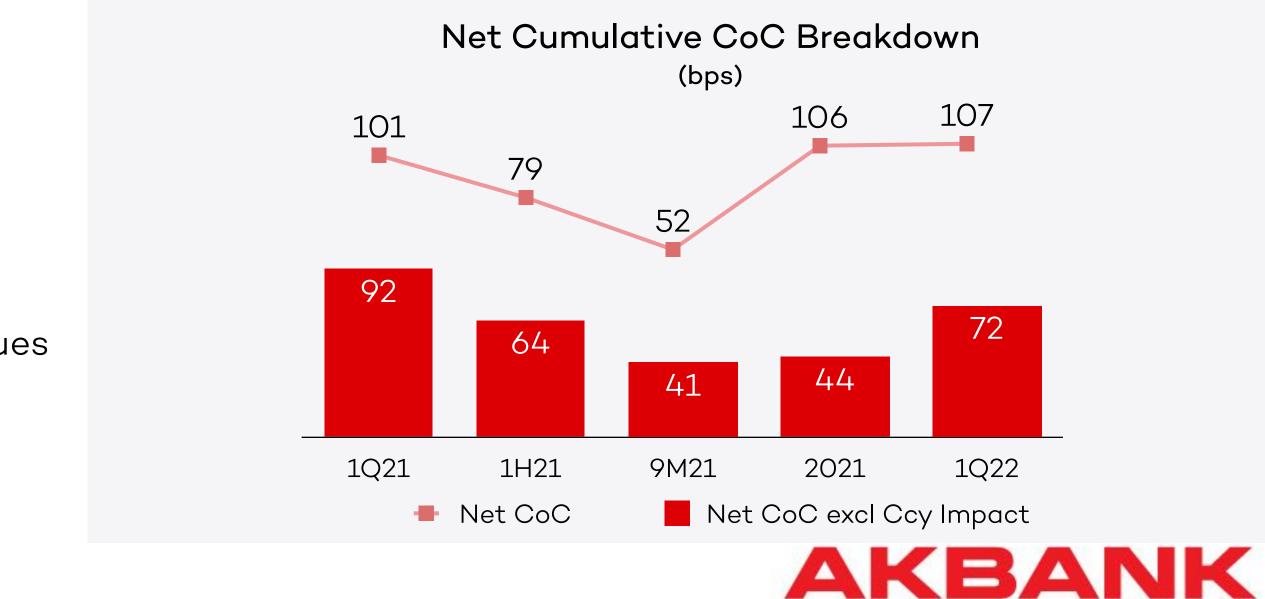


2022 CoC (excl. Currency): ~ 100 bps

- Significant provision build & solid collateral values to limit additional provision need
- No change expected in coverages

18 ⁽¹⁾ Adjusted for TL 1.4 bn write-off in 4Q21 Stage 3 Coverage ratio is 67.9% ⁽²⁾ Excluding MtM for LYY & free provisions

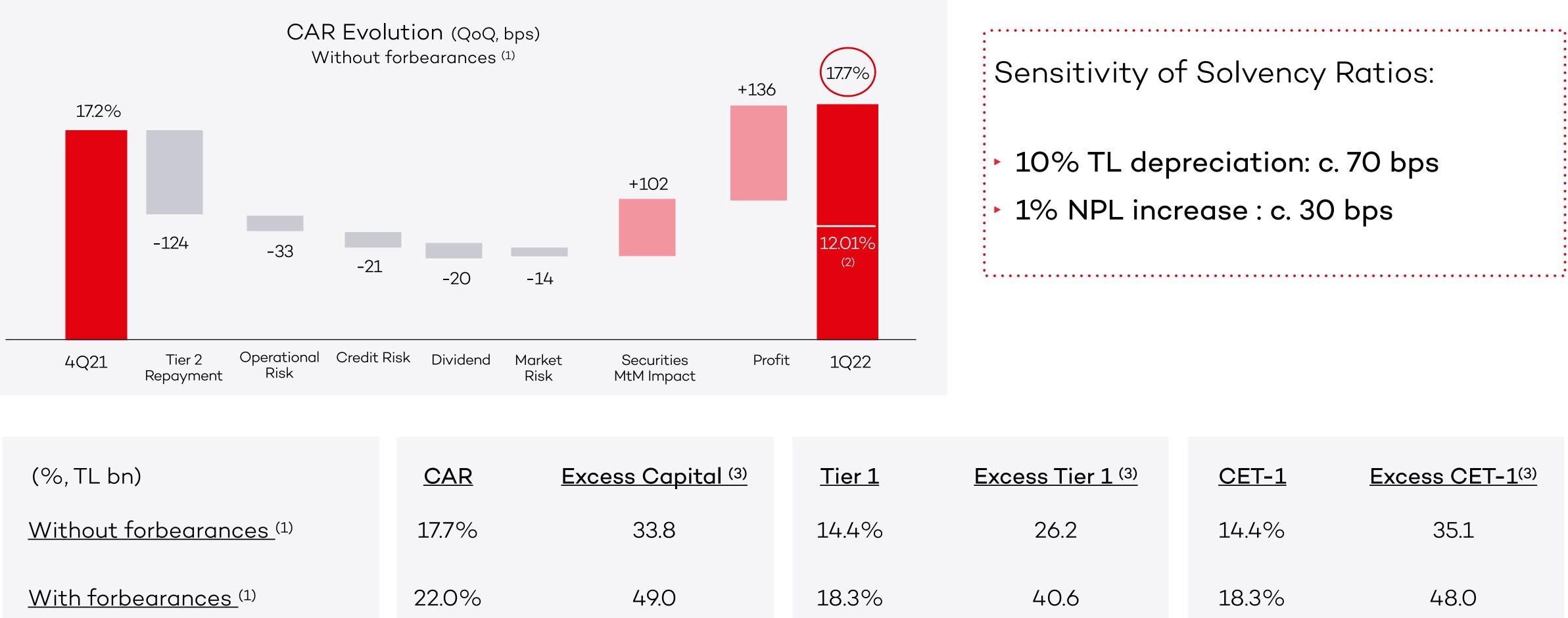
	(%)	<u>2021</u>	<u>1Q22</u>
	Stage 1 Coverage	0.5	0.5
S	Stage 2 Coverage	14.0	14.3
	Stage 3 Coverage ⁽¹⁾	65.3	65.7
	Free Provisions	TL 1,400 mn	TL 1,400 mn
	Total Provision Build ⁽²⁾	TL 18.7 bn	TL 19.8 bn







Superior capital buffers provide significant competitive advantage to unlock franchise power



- (1) Fixing MtM losses of securities & FX rate for RWA calculation to average FX rate in 2021
- (2) Min Basel III required: Including buffers (Capital Conservation Buffer: 2.50%, D-SIB Buffer: 1.50%, Countercyclical Capital Buffer: 0.01%)
- 19 (3) Basel III min. requirements: CAR: 12.01%, Tier-1: 10.01%, CET-1 8.51%

(3)	<u>Tier 1</u>	Excess Tier 1 (3)	<u>CET-1</u>	Excess CET-1
	14.4%	26.2	14.4%	35.1
	18.3%	40.6	18.3%	48.0





2022: Leveraging our strength while carrying out priorities

	2022 Guidance 1Q22		2022 Guidance Key Drivers			
TL Loan Growth	~ 30%	19.0%	 Our robust 17.7% CAR ⁽³⁾ & 14.4% Tier 1 ⁽³⁾ creates ammunition for sustainable profitable growth while providing resilience 			
FX Loan Growth (in USD)	Flattish	4.1%	 TL loan growth with sustainable profitability and healthy market share gain in focus 			
NIM (swap adj.)	~150 bps improvement	+182 bps	 Tailor-made solutions for customers' transition to a low carbon economy 			
Net fees&com. growth	> 35%	40.1%	 Asset repricing, contained funding costs & proactiv CPI linker positioning to be supportive for NII growth 			
Opex growth	Avg. CPI	72.5%				
Cost/ income ⁽¹⁾	< 33%	23.5%	 Improving trend in CIR with solid revenue contribut from all business lines 			
NPL ⁽²⁾	~ 4%	4.0%	 Significant provision build & solid collateral values limit additional provision need 			
Net total CoC (excl. ccy impact)	~ 100 bps	72 bps				
ROE	~ 30%	38.6%				

20⁽¹⁾ CIR calculation excludes FX gain from hedge position related with stage 1&2 provisions and LYY exposure ⁽²⁾ Including potential write-off & NPL sales ⁽³⁾ w/o forbearances: Fixing MtM losses of securities & FX rate for RWA calculation to average FX rate in 2021







Sustainable finance for green & inclusive transformation

On track for long-term goals in sustainable finance

- Provided TL 10 bn in sustainable finance ⁽¹⁾
- Launched Electric & Self-Driving Vehicle Fund ⁽²⁾
- Total ESG-themed funds AuM reaching TL 3.3 bn, with close to 60K investors
- 100% of PF energy generation loans to renewables since 2016, reaching 84% of total

Pioneered ESG-linked funding transactions, over USD 2 bn

ESG-linked syndicated loan with roll-over over 100%, criteria linked to environmentally-friendly credit cards use and renewable energy purchase

Published 1st report for UNEP FI Principles of Responsible Banking

More innovative solutions in lending & investment products

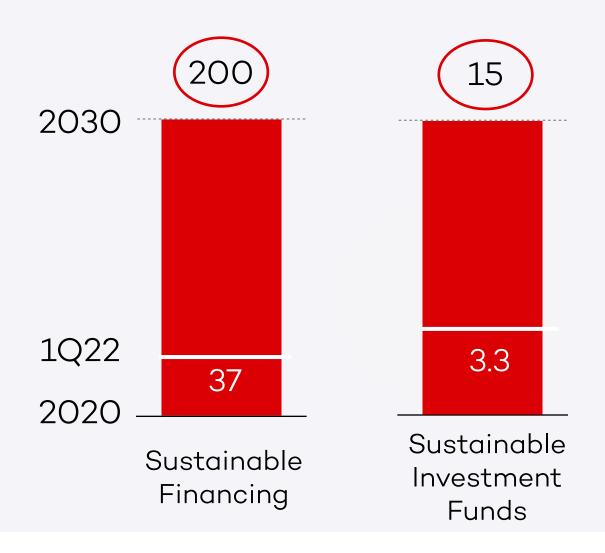


- Further enhance sustainable Finance Framework
- Continue to focus on ESG-linked funding
- Publish Responsible Investment Policy
- ⁽¹⁾ Based on bank-only MIS data, includes: Granted SME loans (assessed through ESMS) & renewable loans, other green and social loans in line with Sustainable Framework, and ESG-type Eurobond & syndicated loan purchases ⁽²⁾ Ak Asset Management



1Q22

Progress on Sustainable Finance Targets (TL bn)









Innovative products & services to enhance businesses and financial health

Empowering SMEs with financial support

- Over TL 500 mn provided to women-owned SMEs with EBRD cooperation
- New partnerships with e-commerce giants Hepsiburada, Çiçeksepeti

Non-financial support for SMEs

- 2022
- E-SME Program for women entrepreneurs with TOBB and Akbank Transformation Academy



- Launched first of its kind, comprehensive SME Movement Package in Turkey, empowering SMEs through digital solutions
- Akbank Transformation Academy to offer seminars, customized training programs, networking opportunities and collaborations for SMEs, to support their digital & green transformation

1Q22

"Green transformation" themed seminars with UNDP and industry organizations Turkonfed & KAS to continue in

Collaboration with Frankfurt School and EBRD for woman-owned SMEs, with mentorship and thematic workshop









Empowering our people and communities

- Strong gender balance: ~ 50% of CEO's direct reports women
- Zero Tolerance to Violence Guide published
- Expanded paid parental leave to 10 days for men
- Entered Bloomberg Gender Equality Index for 2nd time

Akbank Youth Academy

Upskilled 4K young people for job market, partnerships with Microsoft, Pearson & UPSchool

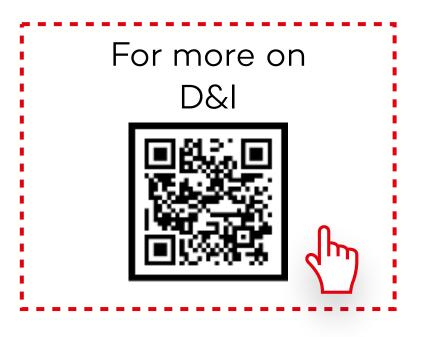
Our communities

Endeavor Boost the Future Accelerator Program



1Q22

- - Flagship projects include "Strong Women in Technology" and "Accessible Akbank"
- Publish first impact report on community investments
- Launch digital platform for Akbank volunteers



Continue efforts for a more diverse & inclusive workplace, with focus on women, youth, vulnerable groups





Advance efforts to mitigate environmental footprint & manage climate risk

Net Zero Commitment by 2050

Enhanced Environmental & Social Policies to mitigate portfolio exposure

- TCFD-aligned sectoral heat map physical & transition risks to be announced in Q2 On track to become carbon-neutral in operational emissions by 2025
- 60% of the bank's electricity sourced from renewable resources
- Sun panels installed at Data & Living Center, supplying 5% of electricity use
- Operational emissions (Scope 1&2) down by 27% in 2021
- Capacity building in energy efficiency and waste management • ISO 50001 (Energy Management) & 14000 (Environmental Management) trainings continue in branches



1Q22

- Further integration of climate risks & opportunities to minimize portfolio exposure
- Expand ISO 50001 & 14000 certificates to include to more branches
- Increase electricity sourcing from renewable resources





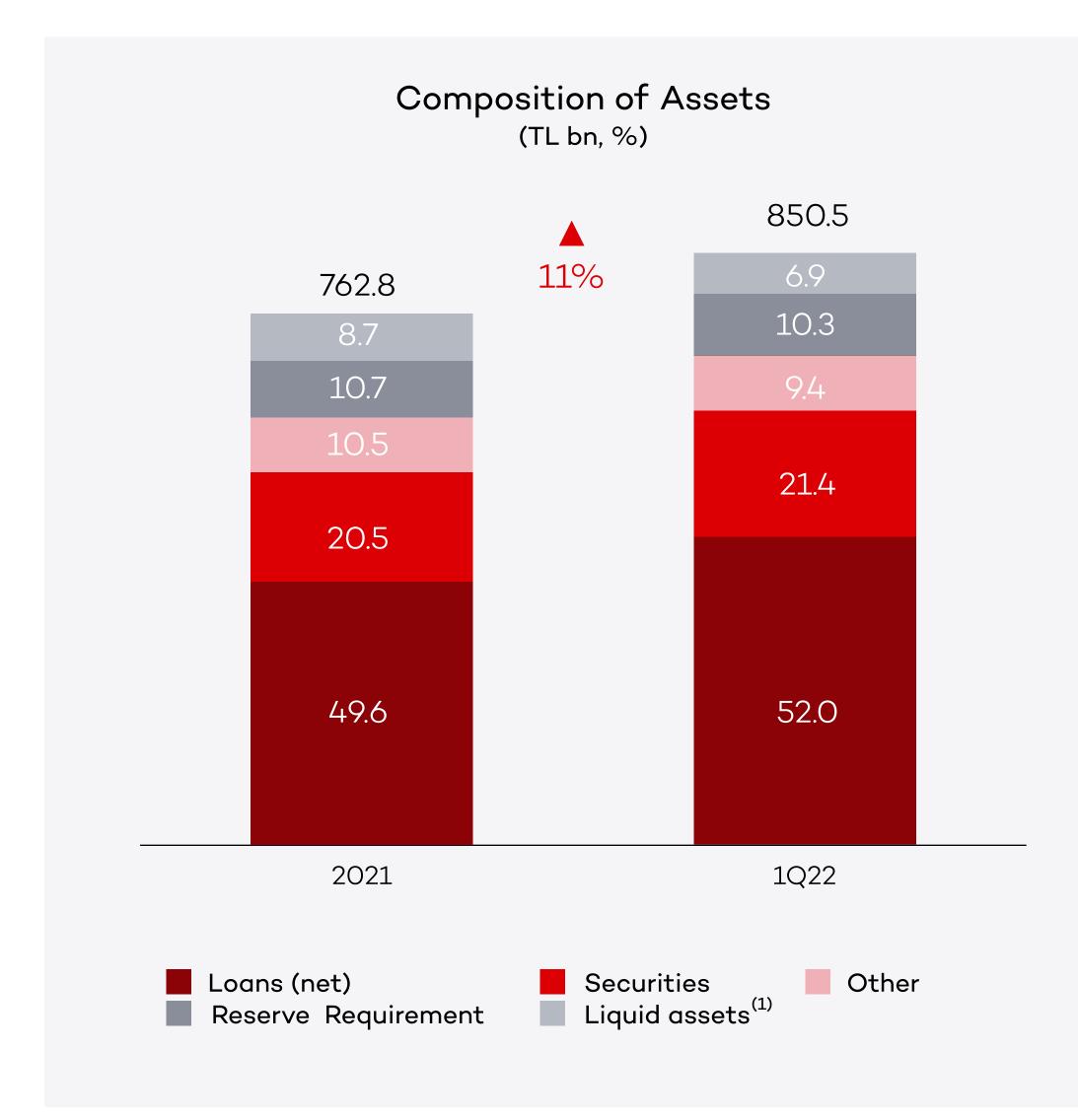


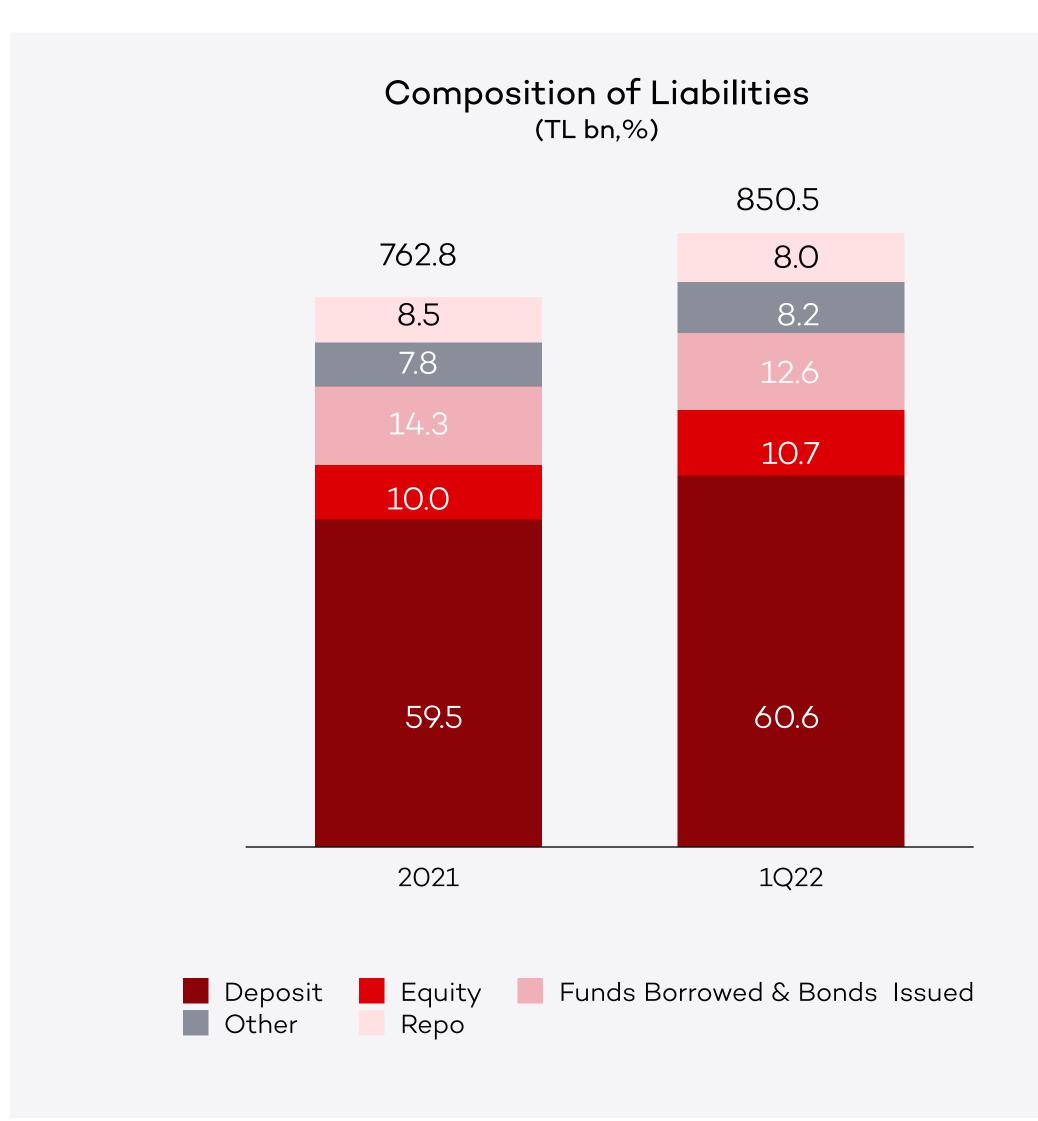






Balanced asset allocation drives sustainable long-term shareholder value



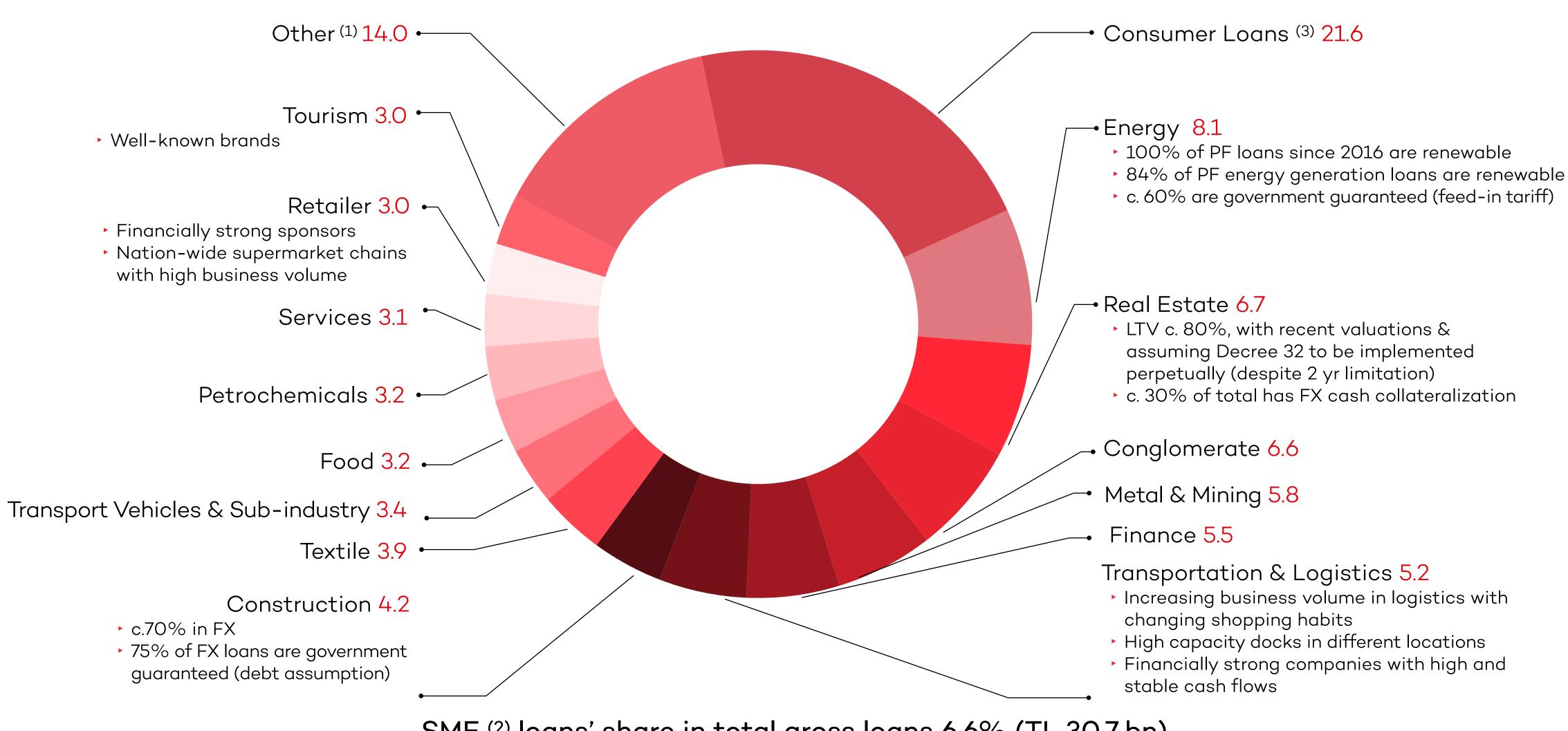








Gross Loan Sector Breakdown



Consists of consolidated performing and non-performing cash loans & excludes leasing receivables ⁽¹⁾ Loan concentration below 2%

- ⁽²⁾ According to MIS segmentation
- ⁽³⁾ Including credit cards

27

SME⁽²⁾ loans' share in total gross loans 6.6% (TL 30.7 bn)





Successful Wholesale Borrowings

tracted c. USD 1.4 bn demand fro the issuance was allocated to ES
2 Syndicated Loan ~ USD 700 mi 2.5 million, 367 days tranche @ So s (3 new) from 15 countries partie 's first Sofr facility, priced withou 's third ESG-linked loan, improvin eplacing credit cards with recycle 2021 Syndicated Loan ~ USD 700 0 million, 367 days tranche @ Lib d USD 900 mn demand from 36 's second ESG-linked loan with p
astructure Investment Bank (All 9 Crisis Recovery Facility, USD 10 bository bank in the Turkish bank Vomen in Business II ("TurWiB II"), to support financing for women la e Impacted Area Facility, USD 50 ing MSMEs located in 22 south a

- % (same as the senior eurobond issued in July 2020)
- ance among Turkish deposit banks
- scription
- rom more than 150 investors
- ESG investors

hillion

- Sofr+2.75% & EUR 329.3 million, 367 days tranche @ Euribor+2.10%
- cicipated with final-over ratio at 108% and renewal amount of ~ USD 700 million
- ut a credit adjustment spread
- ing on prior performance criteria of energy sourcing of the Bank and utilizing a new led PVC credit cards

0 million

- bor+2.15% & EUR 206.8 million, 367 days tranche @ Euribor+1.75%
- 6 banks (7 new) from 20 countries
- performance criteria similar to April'21 facility

IIB)

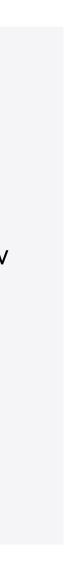
- 100 million, maturity 7 years
- iking sector to receive a loan from AIIB

"), USD 50 million, maturity 2.5 years

led SMEs to promote women entrepreneurship in Turkey

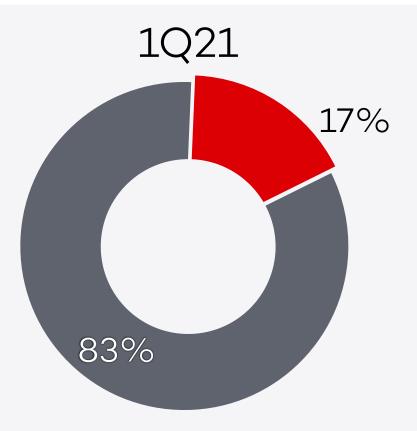
0 million, maturity 3 year 1 week and southeastern provinces of Turkey



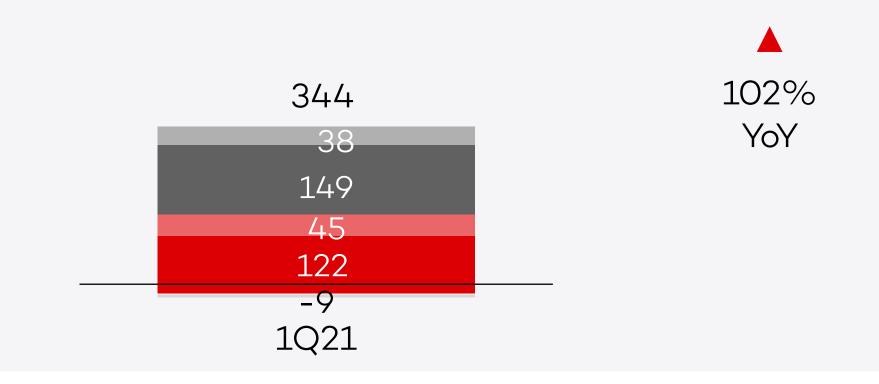


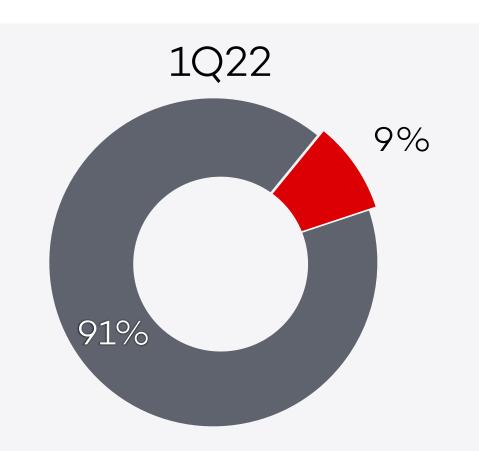


Subsidiaries' contribution

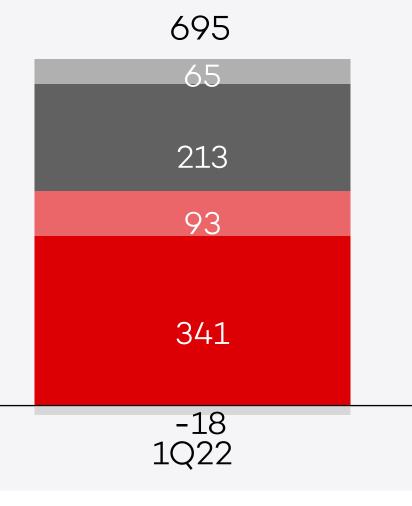


Subsidiaries' Net Income (TL mn)





Bank-only net income • Subsidiaries' Contribution









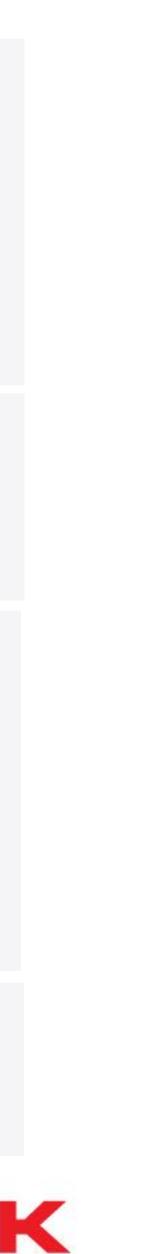
Snapshot of Results

30

Profitability (%)	1Q21	1H21	9M21	2021	1Q22
ROE	12.9	12.8	14.9	17.9	38.6
ROE, Quarterly	12.9	12.9	18.7	26.2	38.6
ROA	1.6	1.6	1.8	2.1	4.0
ROA, Quarterly	1.6	1.6	2.3	2.8	4.0
Swap Adj. NIM	2.48	2.71	2.96	3.23	5.05
Swap Adj. NIM, Quarterly	2.48	2.92	3.44	4.04	5.05
CIR ⁽¹⁾	40.0	39.8	38.1	34.8	23.5
CIR, Quarterly	40.0	39.6	35.4	29.6	23.5
(%) Total LDR ⁽²⁾ TL ⁽²⁾ FX Leverage (x)	95 147 51 8.2	94 147 49 8.0	93 139 49 8.4	86 142 47 10.0	88 133 53 9.4
Asset Quality (%)	5.8	5.5	5.2	4.5	4.0
NPL Ratio	63.7	65.2	66.6	65.3	65.7
Stage 3 Coverage	9.5	11.1	9.6	9.9	8.7
Stage 2/ Total Gross Loans	16.8	16.1	15.2	14.0	14.3
Stage 2 Coverage	1.01	0.79	0.52	1.06	1.07
Net CoC	1.01	0.59	0.02	2.46	1.07
Net CoC, Quarterly	0.92	0.64	0.41	0.44	0.72
Net CoC (excl. Currency), Quarterly	0.92	0.37	(0.01)	0.53	0.72
Solvency ⁽³⁾ (%) CAR CET-1 Tier-1	18.5 15.5 15.5	20.0 16.0 16.0	19.4 15.5 15.5	17.2 12.9 12.9	17.7 14.4 14.4

⁽¹⁾ CIR calculation excludes FX gain from hedge position related with stage 1&2 provisions and LYY exposure
 ⁽²⁾ Bank-only, TL LDR includes domestic TL bond issuances and merchant payables
 ⁽³⁾ w/o forbearances: Fixing MtM losses of securities & FX rate for RWA calculation to average last 12 month FX rate for 1Q21 & 2021; for 1Q22
 Fixing MtM losses of securities & FX rate for RWA calculation to average FX rate in 2021; fixing FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for RWA calculation to average last 12 month FX rate for 1H21 and 9M21

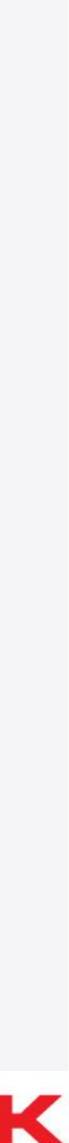




Balance Sheet Highlights

	2021	1Q22	YtD (%)
Consolidated (TL mn)			
Cash and due from Banks	148,206	146,316	(1)
Securities	156,363	181,667	16
TL	80,501	96,228	20
FX (USD)	5,692	5,837	3
Loans (net)	378,053	442,522	17
TL	221,504	263,527	19
FX (USD)	11,745	12,229	4
Other	80,176	79,978	_
Total Assets	762,798	850,483	11
Deposits	453,551	514,981	14
TL	151,449	197,767	31
FX (USD)	22,665	21,672	(4)
Funds Borrowed and Bonds Issued	108,982	107,172	(2)
Repo	64,637	67,949	5
Other	59,669	69,710	17
Equity	75,959	90,671	19
Total Liabilities and S/H Equity	762,798	850,483	11





Income Statement Highlights

	1001	2021	2021	4.001	1000	O = O(0/1)	$\lambda = \lambda = \lambda = \lambda$
Consolidated (TL mn)	1Q21	2Q21	3Q21	4Q21	1Q22	QoQ(%)	YoY(%)
Net Interest Income incl. swap cost	2,872	3,604	4,571	6,369	9,411	48	228
NII	4,193	5,337	6,664	8,155	11,559	42	176
o/w CPI-linker income	1,088	1,728	2,748	3,140	5,591	78	414
Swap Cost	(1,321)	(1,733)	(2,092)	(1,786)	(2,148)	20	63
Fees and Commissions (Net)	1,462	1,348	1,524	1,745	2,048	17	40
Net Trading Gain (Loss)	1,941	1,259	785	9,763	5,712	(41)	194
LYY hedge gain/ (loss)	1,105	436	243	5,468	1,627	(70)	47
ECL hedge gain/ (loss)	62	154	20	1,699	366	(78)	493
Other	774	669	522	2,597	3,720	43	381
Other Income	267	59	79	169	276	63	3
Operating Expense	(2,087)	(2,240)	(2,364)	(3,215)	(3,600)	12	73
Pre- Provision Income	4,455	4,029	4,595	14,831	13,846	(7)	211
Provision for Loan Losses, net of collections	(697)	(427)	(14)	(2,168)	(1,123)	(48)	61
Stage 1+2 (net)	(515)	(185)	329	967	(265)	_	(48)
Stage 3	(621)	(517)	(615)	(1,917)	(1,153)	(40)	86
Stage 3 Recoveries	500	430	293	481	661	37	32
Currency Impact (fully hedged)	(62)	(154)	(20)	(1,699)	(366)	(78)	493
Other Provisions	(1,201)	(559)	(274)	(5,930)	(2,059)	(65)	71
LYY MtM gain/ (loss)	(1,203)	(548)	(239)	(5,537)	(1,518)	(73)	26
Free Provisions	-	_	_	(250)	_	_	_
Other	2	(11)	(35)	(144)	(541)	277	_
Income Before Tax	2,557	3,043	4,307	6,733	10,664	58	317
Tax	(529)	(937)	(1,098)	(1,949)	(2,615)	34	395
Net Income	2,028	2,106	3,209	4,784	8,049	68	297





Initiatives & indices











finance initiative





















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