AKBANK T.A.Ş. - Water Security 2022

W0. Introduction

W0.1

(W0.1) Give a general description of and introduction to your organization.

As Akbank T.A.Ş, we were established in Adana on January 30, 1948 as a privately owned commercial bank to provide resources and support to cotton producers in Adana. We opened our first Istanbul branch on 14 July 1950 in Sirkeci. After our Headquarters was moved to Istanbul in 1954, we rapidly increased the number of our branches and in 1963 we automated all banking transactions. With our public offering in 1990 and a secondary public offering in 1998, we started to be traded in international markets as American Depository Receipt (ADR). We continue to serve our customers in the fields of corporate and investment banking, commercial banking, SME banking, retail banking, payment systems, private banking, investment services and treasury transactions. We are able to develop innovative product solutions for our customers' different financial needs via our affiliates Akbank AG, AkLease, Ak Investment, Ak Asset Management and AkÖde. We own products and services that make a difference in the national and international banking sector, such as Axess, Wings and Private Banking, which are associated with Akbank's identity. We serve more than 19 million customers through our extensive service network and technological infrastructure with our Head Office, Data and Life Center in Istanbul, 19 Regional Directorates in Turkey, 711 branches and over 12 thousand employees. Apart from the one-to-one service we provide at our branches, we continue to create value for our customers through Akbank Internet, Akbank Mobile, Call Center, approximately 5300 ATMs, 680,000 POS terminals (including virtual POS) with investments we make in digital transformation. In addition, we have added an international dimension to our operations through our subsidiary Akbank AG in Germany and our branch in Malta, drawing strength from our highly reputable identity in Turkey. As Akbank, we have been a part of many initiatives that have a high social contribution to our country by providing financing without compromising ethical, social and environmental values for 73 years. We became the first deposit bank in Turkey to set long-term goals in the field of sustainability. We are committed to providing 200 billion TL of sustainable loan financing to our country until 2030. In proportion to this loan volume, we aim to increase the sustainability-related financing we will provide until 2030. Akbank has developed a bifocal strategy of "Run the Bank" and "Crafting the Future" to structure its key priorities and reach its goals. "Running the bank" is focused on the present or short term, and even on the daily requirements of risk and return focused sound growth, expansion and activation of the customer base, managing the capital structure to be robust even through turbulent market conditions, maintaining the standard of best in class efficiency and sustainable high profitability and stakeholder value creation."Crafting the future" goes hand in hand with running the bank, as it is crucial to create and maintain a superior customer experience, to leverage digitalization and advanced analytics and to invest in business models, the work environment and people, to mitigate environmental footprint while increasing positive impact which will ensure Akbank remains in a pioneering position. Akbank's sustainability strategy is focused on four areas: Sustainable Finance, Ecosystems Management, People & Culture and Climate Change. The work in these four areas is supported by the bank's strong financial performance and integrated governance approach. In line with its 4-pillar sustainability strategy, Akbank identified and announced long term, actionable targets in 2021, becoming the first Turkish deposit bank to announce commitments on both sides of the balance sheet. In order to govern and oversee Akbank's sustainability performance at board level, we have established a Sustainability Committee as of January 2021. The members of the committee are: Executive Board Member, Independent Board Member, CEO, CFO and SVP of Investor Relations and Sustainability. The committee convenes at least two times a year and oversees the efforts of all business units to achieve shared sustainability goals.Thanks to measurable solid targets and consistent implementation of its sustainability action plan, Akbank improved its scores in leading Sustainability Indices. Akbank's MSCI ESG rating has been upgraded two notches to BBB, while the Sustainalytics upgraded its assessment to "Low Risk". In 2021 Akbank became a member of UNEP FI and signatory of Responsible Banking Principles. Akbank also became a TCFD Supporter, a member of Valuable 500 and one of the founding members of UNEP FI Financial Health and Inclusion. Some of the awards received by Akbank in 2021 are as follows: ECHO Awards, first place in the online banking category; Turkey's Best Bank by Global Finance and Euromoney, Central and Eastern Europe's Best Private Banking Unit award at PWM Wealth Tech Awards 2021.

W0.2

(W0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date
Reporting year	January 1 2021	December 31 2021

W0.3

(W0.3) Select the countries/areas in which you operate.

Turkey

W0.4

(W0.4) Select the currency used for all financial information disclosed throughout your response.

TRY

W0.5

(W0.5) Select the option that best describes the reporting boundary for companies, entities, or groups for which water impacts on your business are being reported.

Companies, entities or groups over which operational control is exercised

W0.6

(W0.6) Within this boundary, are there any geographies, facilities, water aspects, or other exclusions from your disclosure?

Yes

W0.6a

(W0.6a) Please report the exclusions.

Exclusion	Please explain
All branches, subsidiaries, credit cards sales offices, regional headquarters and foreign regions	In 2021, we started the installation of the Integrated Management System covering ISO 14001 Environment, ISO 50001 Energy Efficiency and ISO 45001 Occupational Health and Safety Management Systems. By adopting a proactive approach within the Integrated Management System, we aimed to combine our way of doing business with our understanding of combating the climate and water crisis by making revisions in all our processes and performance indicators. We completed the installation, operation and audit processes of our Integrated Management System at our Head Office, Akbank Banking Center and 42 branches. In addition, we have carried out our certification processes with internationally valid accreditation by an independent certification body. Within the scope of the organizational boundaries 3 facilities (Data center & Akbank Banking Center, Sabancı Center (headquarter), Silivri Archive) of Akbank located in Turkey are taken into account, since as explained above only for these 3 facilities reliable data collection could be performed. We aim to bring 250 branches under the Integrated Management System until 2023, and all locations until 2024.

W0.7

(W0.7) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

Indicate whether you are able to provide a unique identifier for your organization.	Provide your unique identifier
Yes, an ISIN code	TRAAKBNK91N6
Yes, a Ticker symbol	AKBNK

W1. Current state

W1.1

(W1.1) Rate the importance (current and future) of water quality and water quantity to the success of your business.

	Direct use importance rating	Indirect use importance rating	Please explain
Sufficient amounts of good quality freshwater available for use	Important	Important	When financial services are considered, freshwater is not our first input in terms of a direct or indirect use. Use of freshwater in our business operations is related to sanitation & landscaping. Especially as the result of COVID-19, quality fresh water is necessary to provide water sanitation and hygiene (WASH).To reduce COVID-19 infection risks among our employees,we conducted trainings such as What are the Symptoms of Covid19 (611 Views), Vaccine Under Covid-19 Precautions (446 Views).We constantly monitor & evaluate our water consumption.At Akbank Data Center, rainwater is stored in underground storage tanks & used in reservoirs & irrigation of green areas when needed.We use mains water in our business units & therefore there's no special water source that is affected by our water consumption. With Integrated Management system studies, we started to monitor wastewater discharge for our bank.We carry out periodic tests, monitoring and measurement practices for wastewater.Municipal water (in sinks, showers) is used in the facility, and a river osmosis device is used for sensitive air conditioning moisture tanks, and the relevant company performs periodic control monthly.Laboratory analyses are made with monitoring parameters monthly for cafeteria drinking water, utility water and floor water dispensers.So, we have determined the degree of importance as "important" for our direct operations especially for employee hygiene. In order to understand the importance of good quality freshwater available for use in our indirect operations (portfolio impact), we started to use WRI Aqueduct to project medium- and long-term adverse effects of water stress in Turkey.When we controlled year of 2030 and 2040 status of water stress under the pessimistic scenario, (represents steadily rising global carbon emissions, global mean temperatures increasing 2.6–4.8°C relative to 1986–2005 levels.) it shows us Turkey will face with water stress with probability of 20 – 80%.
Sufficient amounts of recycled, brackish and/or produced water available for use	Neutral	Neutral	Firstly, at our Akbank Data Center, rainwater is stored in underground storage tanks and reused in reservoirs and irrigation of landscape when it is needed. 0.5 megaliters of water collected and used as landscape irrigation. Since the quality of water is not so important for this purpose, we classified "neutral" for sufficient amounts of recycled, brackish and/or produced water available for use throughout our direct operations. Secondly, our bank's indirect operations (our portfolio impact) do not have a strong connection with recycled, brackish and produced water. As a result of that it is stated as "neutral" during the reporting period.

W1.2

(W1.2) Across all your operations, what proportion of the following water aspects are regularly measured and monitored?

	% of sites/facilities/operations	Please explain
Water withdrawals – total volumes	Less than 1%	We monitor our water withdrawals annual, monthly follow-up in line with the reporting boundary, indicated in W0.5 (3 locations) As of year ends, we consolidate all the data and control the consumption amounts for accuracy of data. We monitor the total amount of water withdraws through water meters and invoices
Water withdrawals – volumes by source	Less than 1%	The mains water of the municipalities in which the locations we have included in the scope of the reporting in W0.5 (3 locations) are located are utilized.
Entrained water associated with your metals & mining sector activities - total volumes [only metals and mining sector]	<Not Applicable>	<Not Applicable>
Produced water associated with your oil & gas sector activities - total volumes [only oil and gas sector]	<Not Applicable>	<Not Applicable>
Water withdrawals quality	Less than 1%	Water withdrawal quality is assured and controlled by the municipalities we located and reported in W0.5 (3 locations). The municipalities are making several treatments before water is send to the mains. There are some water quality parameters defined in the legislation related to municipality drinking water treatment plants. It is the municipalities' responsibilities to ensure good quality of water withdrawn. Additional to municipality treatments, there is a city mains water purification system. City mains water goes directly from raw water tanks to WC siphons after backwash and reverse filter and is sent to the utility water tank after sand filter>softening device>salt tank>chlorine dosage stages for other WC-kitchen faucets. From the outlet of the domestic water tank, it reaches the main kitchen and floor kitchens dispensers after 2 Active carbon filters> Ultraviolet device> Cartridge filter. It is checked monthly by the authorized service.
Water discharges – total volumes	Less than 1%	100% of all our water discharge is measured monthly from discharge details in bill.
Water discharges – volumes by destination	Less than 1%	Our wastewater from locations we defined at W0.5 (3 locations) was discharged to the sewage and it goes to directly to the municipal treatment plants. There is no option to track down which treatment plant is used.
Water discharges – volumes by treatment method	Not relevant	Our wastewater from locations we defined at W0.5 (3 locations) was discharged to the sewage and it goes to directly to the municipal treatment plants. There are some water quality parameters defined in the legislation related to municipality drinking water treatment plants. It is the municipalities' responsibilities to ensure good quality of water discharges.
Water discharge quality – by standard effluent parameters	Not relevant	Our wastewater from locations we defined at W0.5 (3 locations) was discharged to the sewage and it goes to directly to the municipal treatment plants. There are some water quality parameters defined in the legislation related to municipality drinking water treatment plants. It is the municipalities' responsibilities to ensure good quality of water discharges.
Water discharge quality – temperature	Not relevant	Our wastewater from locations we defined at W0.5 (3 locations) was discharged to the sewage and it goes to directly to the municipal treatment plants. There are some water quality parameters defined in the legislation related to municipality drinking water treatment plants. It is the municipalities' responsibilities to ensure good quality of water discharges.
Water consumption – total volume	Less than 1%	At our Akbank Data Center, rainwater is stored in underground storage tanks and reused in reservoirs and irrigation of landscape when it is needed. 0.5 megaliters of water collected and used as landscape irrigation. We consider that our water consumption only is taken into account for landscape irrigation. This is measured as follows 0.007% of total water consumption.
Water recycled/reused	Less than 1%	At our Akbank Data Center, rainwater is stored in underground storage tanks and reused in reservoirs and irrigation of landscape when it is needed. 0.5 megaliters of water collected and used as landscape irrigation. We consider that water recycled/reused is came from landscape irrigation. This is measured as follows 0.007% of total water consumption.
The provision of fully-functioning, safely managed WASH services to all workers	Less than 1%	As Akbank, we managed WASH services to all workers in our all operations. We monitor and conduct quality and safety checks for drinking water. In this context, we carry out periodic tests, monitoring and measurement practices for wastewater. City mains water (in sinks, showers) is used in the facility, and a riever osmosis device is used for sensitive air conditioning moisture tanks, and the relevant company performs periodic control once a month. Analyzes are made to the laboratory with monitoring parameters once a month for cafeteria drinking water, utility water and floor water dispensers. Hygiene controls for water related issues are taken care from our health and safety professionals. In total, training on different areas including sustainability, water management, personal & occupational hygiene in 2021 has total of 3703 views.

W1.2b

(W1.2b) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, and how do these volumes compare to the previous reporting year?

	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Total withdrawals	66	Much higher	We monitor our water withdrawals annualy in line with the reporting boundary, indicated in W0.5 (3 locations) We consolidate all annual the data & control the consumption amounts for accuracy of data.We monitor total amount of water withdraws through water meters and invoices.During reporting period, total water withdrawal of our operations was 66 megaliters/year.Total water withdrawal is equal to sum of consumption from the following sources: municipal water and wells (64.5 megaliter/year), and water supplied from rainwater collectors and municipal water for landscape irrigation (1.5 megaliter/year). (Withdrawal = Discharge + Consumption).Total water withdrawal was increased by 47.4% (2020 data: 44.765, 202 data: 66)compared to the last year.Reason for the very high increase in water use in 2021 is that operations started to be carried out from offices as a result of decreasing COVID-19 cases, and as a result, there was an increase in water use.In addition, we implement practices that will reduce water use.First of all, maintenance and repair activities were performed on the plumbing system to prevent water leaks.Secondly, the faucets in the washbasins were replaced with photocell faucets.In order to reduce water consumption in the data center, all valves are photocell and flow only when in use.Valve settings are adjusted to minimum water flow.We have a gray water tank for the reservoirs and we filter and use the rain water.COVID-19 pandemic still is continuing so that, the number of employees going to the facilities we mention W0.5 (3 locations) restricted with 50% of total population.This significantly effects on total water withdraw in the reporting period.For the upcoming years, hybrid working model has been announced and due to this change the critical number of employees will keep working at home. As a result, our direct (operational) water consumption is more likely to decrease in the near future compared to previous years.
Total discharges	64.5	Much higher	The wastewater discharges to the municipal sewage system. We monitor our water discharges through water bills and the locations was mentioned W0.5 (3XXX locations). The total water dischargewithdrawal was indecreased by 5024.16% (2020-year data: 42.840180.59, 2021-year data: 64.5 megaliters145.45) We classified a increasedecrease of >10% to be “much higherlower”. The reason for the very high increase in water use in 2021 can be stated as the fact that operations started to be carried out from offices as a result of decreasing COVID-19 cases, and as a result, there was an increase in water use. In addition, we implement practices that will reduce water use. The reason behind this decrease can be defined that we are reducing total withdraw and consumption of water due to several reasonds. First and of all, maintenance and repair activities were performed on the plumbing system to prevent water leaks. Secondly, the faucets in the washbasins were replaced with photocell faucets. The last but not least, COVID-19 pandemic still is continuing so that, the number of employees going to the facilities we mention W0.5 (3 locations) restricted with 50% of total population. This significantly effects on total water withdraw in the reporting period. For the upcoming years, hybrid working model has been announced and due to this change the critical number of employees will keep working at home. As a result of that, our direct (operational) water discharge is more likely to decrease in the near future compared to previous years.
Total consumption	1.5	Much lower	In Sabancı Center cooling system, approximately 1 megaliters of blowdown water from the cooling towers is used in the garden irrigation system. In addition, in our Akbank Data Center, rain water is stored in underground storage tanks and used in reservoirs and irrigation of green areas when needed. In this context, 0.5 megaliters of water was used during the reporting year. The total water consumption was decreased by 28% (2020-year data: 1.925, 2021-year data: 1.5 megaliters) We classified a increase of >10% to be “much lower”.

W1.2d

(W1.2d) Indicate whether water is withdrawn from areas with water stress and provide the proportion.

	Withdrawals are from areas with water stress	% withdrawn from areas with water stress	Comparison with previous reporting year	Identification tool	Please explain
Row 1	Yes	26-50	Much higher	WRI Aqueduct	For Data center & Akbank Banking Center location, Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress High (40-80%), Drought Risk (Medium (0.4-0.6)) and Riverine flood (High (6 in 1,000 to 1 in 100)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak Rep Risk country ESG risk index (High (60-75%)). In order to reduce water consumption in the data center, all valves are photocell and flow only when in use. Valve settings are adjusted to minimum water flow. We have a gray water tank for the reservoirs and we filter and use the rain water. Sensor type fixtures are used in WCs, and fault monitoring is carried out daily in all areas for loss/leakage reduction and intervention is made within the same day. For Sabancı Center (headquarter), Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%)). Processes that will save water, such as the start of use of timed armatures, the use of water-saving reservoirs, and repair activities to reduce loss/leakage, have already been projected and put into operation. For Silivri Archive Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%)). The armatures used are classical armatures and the reservoirs have sensors. Loss and leakage controls are regularly monitored by our technical staff.

W1.2h

(W1.2h) Provide total water withdrawal data by source.

	Relevance	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Fresh surface water, including rainwater, water from wetlands, rivers, and lakes	Relevant	0.5	Much higher	In our Akbank Data Center, rainwater is stored in underground storages and used in reservoirs and irrigation of landscape when needed.
Brackish surface water/Seawater	Not relevant	<Not Applicable>	<Not Applicable>	As we mentioned before in W1.2, most of our withdrawal is from municipality sources (81.8% in the reporting period) Also most of our locations has access to third party sources. Therefore, brackish surface water/seawater is not relevant to our water usage. We do not anticipate any consumption from this water source in the future.
Groundwater – renewable	Not relevant	<Not Applicable>	<Not Applicable>	As we mentioned before in W1.2, most of our withdrawal is from municipality sources (81.8% in the reporting period) Also most of our locations has access to third party sources. Therefore, Groundwater – renewable is not relevant to our water usage. We do not anticipate any consumption from this water source in the future.
Groundwater – non-renewable	Relevant	11.5	Much higher	During the reporting year, 11,504 megaliters of well water was drawn to our Data Center. Supplied water is increased by 18.3% compared to the last year (2020: 1.375 megaliters). We classified a increase of >10% to be “much higher”.
Produced/Entrained water	Not relevant	<Not Applicable>	<Not Applicable>	We do not anticipate using Produced/Entrained water and not expect any change in water withdrawal source, since it has access to municipal water source in our facilities. We do not anticipate any consumption from this water source in the future.
Third party sources	Relevant	53.99	Much higher	Total water supplied from third part resources came from municipalities’ water wells which correspond to megaliters. Supplied water is increased by 20.6% compared to the last year (2020: 44.765 megaliters). We classified a increase of >10% to be “much higher”.

W1.2i

(W1.2i) Provide total water discharge data by destination.

	Relevance	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Fresh surface water	Not relevant	<Not Applicable>	<Not Applicable>	Our wastewater from locations we defined at W0.5 (3 locations) was discharged to the sewage and it goes to directly to the municipal treatment plants. There are no options provided by the municipality to track down which treatment plant is used.
Brackish surface water/seawater	Not relevant	<Not Applicable>	<Not Applicable>	Our wastewater from locations we defined at W0.5 (3 locations) was discharged to the sewage and it goes to directly to the municipal treatment plants. There are no options offered by the municipality to track down which treatment plant is used.
Groundwater	Not relevant	<Not Applicable>	<Not Applicable>	Our wastewater from locations we defined at W0.5 (3 locations) was discharged to the sewage and it goes to directly to the municipal treatment plants. There are no options offered by the municipality to track down which treatment plant is used.
Third-party destinations	Relevant	64.5	Much higher	The wastewater discharges to the municipal sewage system. We monitor our water discharges through water bills and the locations was mentioned W0.5 (3 locations). The total water discharge increased by 50% (2020-year data: 42.840, 2021-year data: 64.5 megaliters) We classified a increase of >10% to be “much higher”. The reason for the very high increase in water use in 2021 can be stated as the fact that operations started to be carried out from offices as a result of decreasing COVID-19 cases, and as a result, there was an increase in water use.

W1.3

(W1.3) Provide a figure for your organization’s total water withdrawal efficiency.

	Revenue	Total water withdrawal volume (megaliters)	Total water withdrawal efficiency	Anticipated forward trend
Row 1	762798000000	66	11557545454.5455	Akbank closely monitors water usage data. It is aimed that the values will decrease in the coming years with practices that will reduce water use.

W1.4

(W1.4) Do you engage with your value chain on water-related issues?

Yes, our suppliers

Yes, our customers or other value chain partners

W1.4a

(W1.4a) What proportion of suppliers do you request to report on their water use, risks and/or management information and what proportion of your procurement spend does this represent?

Row 1

% of suppliers by number
1-25

% of total procurement spend
Less than 1%

Rationale for this coverage
The main target in Akbank purchasing activities is in line with our bank's sustainability policy; is to maximize the contribution and value provided by effective, cost-sensitive and dynamic operations. In this direction, one of our main goal is to establish value-creating, transparent, sustainable, reliable and quality business relationships with our suppliers. We receive declarations from our suppliers regarding the implementation of all the elements in the United Nations Global Compact, also by our suppliers. (The UN Global Compact includes environmental objectives such as “Water and Sanitation.) * In the provision of services and products, we give priority to suppliers that work with systems that are more sensitive to society and the environment, *We strive to provide the relevant undertaking and annual survey form in order to evaluate the work and working conditions of the third-party employees we receive service within the scope of their commitments to international organizations.

Impact of the engagement and measures of success
We developed supplier questionnaire in according to IFC requirements in order to our term and conditions throughout the engagement. This questionnaire includes several topics such as: *Does your organisation have a named officer responsible for environmental management? * Does your organisation have in place an environmental management system? * Does your organisation hold any environment related accreditations such as ISO14001? * Do you have an appointed Health and Safety Manager? *Freedom of association & collective bargaining rights, and so forth. ESG questions began to be asked to new suppliers in 2021. These questions were forwarded to a total of 1779 suppliers, 208 of which were new.

Comment
We have a responsibility not only in our direct effect to the environment & natural resources, but also in our supply chain. So, we are developed procedures to control, monitor our supply chain’s effectiveness & impacts on society and environment. Our bank's procurement policies and processes are in line with our sustainability vision. Our procurement policies are updated periodically in line with international best practices & the needs of our stakeholders & the environment.

W1.4b

(W1.4b) Provide details of any other water-related supplier engagement activity.

Type of engagement
Innovation & collaboration

Details of engagement
Other, please specify (Run a campaign to encourage innovation to reduce environmental and climate impacts on products and services)

% of suppliers by number
1-25

% of total procurement spend
Unknown

Rationale for the coverage of your engagement
In line with our environmental, social and governance (ESG) practices, we switched to the use of recycled plastic paper and envelopes in all Akbank card types. Environmental transformation started with Axess, which celebrated its 20th anniversary with the 'Well-Living Club' platform in the past months. New cards are produced and delivered from environmentally friendly materials to customers who apply to pocketable Axess or when it is time to renew their card.

Impact of the engagement and measures of success
Starting to purchase recycled material product for our banking cards, we avoided 170.6 tons of emission through not using virgin materials. We aim to increase number of recycled materials in our operations

Comment
Our supplier ecosystem, which we have created and continuously developed in order to meet the needs of our bank, which changes in line with the developing market conditions, is of critical importance for our bank. Our bank's procurement policies and processes are in line with our sustainability vision. Our purchasing policies are updated periodically by making necessary checks.

W1.4c

(W1.4c) What is your organization’s rationale and strategy for prioritizing engagements with customers or other partners in its value chain?

Global water challenges, such as water scarcity and pollution, are having an increasingly negative impact on businesses and the economy. By introducing Turkey's first and only **Blue Financing Product Package, Akbank engages with its customers in an innovative way within the banking sector.** Akbank offers three different products called Blue Tourism Loans, Blue Port Loans and Blue Transportation Loans under the umbrella of Blue Financing to develop sustainable tourism, reduce the environmental footprint in marine tourism activities, protect the seas in port activities and accelerate the transition to low carbon economy. All three products are implemented within the scope of reducing the environmental footprint in tourism, protecting the seas, protecting and developing biodiversity, and supporting the fight against pollution.

W2. Business impacts

W2.1

(W2.1) Has your organization experienced any detrimental water-related impacts?
Yes

W2.1a

(W2.1a) Describe the water-related detrimental impacts experienced by your organization, your response, and the total financial impact.

Country/Area & River basin

Turkey	Other, please specify (Gediz Basin)

Type of impact driver & Primary impact driver
Please select

Primary impact
Increased operating costs

Description of impact
Our Foça Branch was affected by the flood due to the rainfall in February in 2021. Foça branch flooded due to the inadequacy of the infrastructure in the region. Due to the lack of city infrastructure, our branch and all the shops next to it were flooded together.

Primary response
Improve maintenance of infrastructure

Total financial impact
1500

Description of response
Akbank strengthened its maintenance activities in order to isolate areas with risk of flooding. As a result of this, the operating costs of the damaged branches increased in 2021.

Country/Area & River basin

Turkey	Other, please specify (West Black Sea Basin)

Type of impact driver & Primary impact driver
Please select

Primary impact
Increased operating costs

Description of impact
In August 2021, the ATM in Kastamonu Bozkut district was flooded and the ATM could not be found. Negotiations have started for the withdrawal of flood waters, wreckage studies, etc., as well as the determination of new projects and ATM locations of the Municipality with Afad Coordination Center.

Primary response
Improve maintenance of infrastructure

Total financial impact
70000

Description of response
A new location for the ATM was proposed in September 2021; Subsequently, the discovery, installation, etc., of the ATM's being placed in its new location and put into service, ended at the end of September. As a result, the service interruption was approximately 1.5 months on the ATM side. In the meantime, in order to minimize the service interruption, the Branch Channel Development sent the Mobile Free Branch (Mobile ATM) to the region. The cost of the ATM and the cabinet where the ATM was placed was around 70,000 TL.

W2.2

(W2.2) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?
No

W3. Procedures

W3.3

(W3.3) Does your organization undertake a water-related risk assessment?
Yes, water-related risks are assessed

W3.3a

(W3.3a) Select the options that best describe your procedures for identifying and assessing water-related risks.

Value chain stage
Other stages of the value chain

Coverage
Partial

Risk assessment procedure
Water risks are assessed in an environmental risk assessment

Frequency of assessment
Annually

How far into the future are risks considered?
More than 6 years

Type of tools and methods used
Enterprise risk management
Other

Tools and methods used
Internal company methods
Other, please specify (IFC Environmental and Social Performance Standards)

Contextual issues considered
Water availability at a basin/catchment level
Water quality at a basin/catchment level
Stakeholder conflicts concerning water resources at a basin/catchment level
Implications of water on your key commodities/raw materials
Water regulatory frameworks
Status of ecosystems and habitats

Stakeholders considered
Customers
Local communities
Regulators
Water utilities at a local level
Other water users at the basin/catchment level

Comment
We evaluate our lending activities through our Environmental Social Impact Assessment (ESIA) system. With our Environmental and Social Impact Assessment System (ESIA), we subject our customers' loan requests to environmental and social risk assessments.The assessment process has been developed with general and industry-focused questions and assessment matrices to identify environmental and social risks. The Environmental and Social Impact Assessment Team will report the studies (number of projects, risk categories and number of visits, etc.) within the scope of the ESIA for the reporting period in the sustainability report, integrated report or integrated annual report of the bank. The environmental and social risk assessment system is in line with the IFC Performance Standards. Akbank's Environmental Policy also addresses water-related risk and issues. We have a pubclily available environmental policy which was approved by the Board of Directors, which includes our approach to water and other environmental resources. In our environmental policy, we state that:
· We are constantly monitoring our water use and conducting evaluation studies,
· We are working to minimize our environmental footprint by acting on the principle of responsible consumption in our value chain and operations.
· We regularly report our consumption such as electricity, water, natural gas, diesel fuel with a remote monitoring system.

Value chain stage
Direct operations

Coverage
Full

Risk assessment procedure
Water risks are assessed in an environmental risk assessment

Frequency of assessment
Annually

How far into the future are risks considered?
1 to 3 years

Type of tools and methods used
Tools on the market

Tools and methods used
WRI Aqueduct

Contextual issues considered
Water availability at a basin/catchment level
Water quality at a basin/catchment level
Stakeholder conflicts concerning water resources at a basin/catchment level
Implications of water on your key commodities/raw materials
Water regulatory frameworks
Status of ecosystems and habitats

Stakeholders considered
Customers

Local communities
Regulators
Water utilities at a local level
Other water users at the basin/catchment level

Comment
In 2021, we started the installation of the Integrated Management System covering ISO 14001 Environment, ISO 50001 Energy Efficiency and ISO 45001 Occupational Health and Safety Management Systems. By adopting a proactive approach within the Integrated Management System, we aimed to combine our way of doing business with our understanding of combating the climate and water crisis by making revisions in all our processes and performance indicators. We completed the installation, operation and audit processes of our Integrated Management System at our Head Office, Akbank Banking Center and 42 branches.Within the scope of the organizational boundaries 3 facilities of Akbank located in Turkey are taken into account, since as explained above only for these 3 facilities (Data center & Akbank Banking Center, Sabancı Center (headquarter), Silivri Archive) reliable data collection could be performed. We aim to bring 250 branches under the Integrated Management System until 2023, and all locations until 2024. Risks originated from the internal environmental effects of the Bank arising from operational consumption are followed by WRI Aqueduct.
For Data center & Akbank Banking Center location, Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress High (40-80%), Drought Risk (Medium (0.4-0.6)) and Riverine flood (High (6 in 1,000 to 1 in 100)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%))
For Sabancı Center (headquarter), Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%))
For Silivri Archive Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%))

Value chain stage
Supply chain

Coverage
Partial

Risk assessment procedure
Water risks are assessed in an environmental risk assessment

Frequency of assessment
Annually

How far into the future are risks considered?
1 to 3 years

Type of tools and methods used
Tools on the market
Other

Tools and methods used
Internal company methods
Nation specific databases, tools, or standards

Contextual issues considered
Water availability at a basin/catchment level
Water quality at a basin/catchment level
Stakeholder conflicts concerning water resources at a basin/catchment level
Implications of water on your key commodities/raw materials
Water regulatory frameworks
Status of ecosystems and habitats

Stakeholders considered
Local communities
Regulators
Suppliers
Water utilities at a local level
Other water users at the basin/catchment level

Comment
We expect our suppliers to:
o Act in line with Akbank's environmental and social policies and principles, cooperating when necessary and taking corrective measures,
o Act in accordance with the applicable legislation and regulations regarding the protection of the environment and the transport and use of dangerous and harmful substances,
o Evaluate the environmental impacts of its activities during its work and take the necessary measures to minimize the negative effects, if any, on the environment.
o Show sensitivity to issues such as the protection of biological diversity, sustainable natural resources, cultural heritage and sensitive protected areas.

We reserve the right to demand that they determine their environmental policies, objectives and targets, determine the evaluation systems that will measure the impact of their activities, in line with Akbank's environmental policies, and choose to terminate our business relationship if a situation contrary to these arises.

W3.3b

(W3.3b) Describe your organization's process for identifying, assessing, and responding to water-related risks within your direct operations and other stages of your value chain.

In 2021, we started the installation of the Integrated Management System covering ISO 14001 Environment, ISO 50001 Energy Efficiency and ISO 45001 Occupational Health and Safety Management Systems. By adopting a proactive approach within the Integrated Management System, we aimed to combine our way of doing business with our understanding of combating the climate and water crisis by making revisions in all our processes and performance indicators. We completed the installation, operation and audit processes of our Integrated Management System at our Head Office, Akbank Banking Center and 42 branches.Within the scope of the organizational boundaries 3 facilities of Akbank located in Turkey are taken into account, since as explained above only for these 3 facilities (Data center & Akbank Banking Center, Sabancı Center (headquarter), Silivri Archive) reliable data collection could be performed. We aim to bring 250 branches under the Integrated Management System until 2023, and all locations until 2024. Risks originated from the internal environmental effects of the Bank arising from operational consumption are followed by WRI Aqueduct. We evaluate our lending activities through our Environmental Social Impact Assessment (ESIA) system. With our Environmental and Social Impact Assessment System (ESIA), we subject our customers' loan requests to environmental and social risk assessments. The assessment process has been developed with general and industry-focused questions and assessment matrices to identify environmental and social risks. The Environmental and Social Impact Assessment Team will report the studies (number of projects, risk categories and number of visits, etc.) within the scope of the ESIA for the reporting period in the sustainability report, integrated report or integrated annual report of the bank. The environmental and social risk assessment system is in line with the IFC Performance Standards. Akbank's Environmental Policy also addresses water-related risk and issues. We have a publicly available environmental policy which was approved by the Board of Directors, which includes our approach to water and other environmental resources. In our environmental policy, we state that; we are constantly monitoring our water use and conducting evaluation studies, working to minimize our environmental footprint by acting on the principle of responsible consumption in our value chain and operations and regularly report our consumption such as electricity, water, natural gas, diesel fuel with a remote monitoring system. We expect our suppliers to act in line with Akbank's environmental and social policies and principles, cooperating when necessary and taking corrective measures, act in accordance with the applicable legislation and regulations regarding the protection of the environment and the transport and use of dangerous and harmful substances, evaluate the environmental impacts of its activities during its work and take the necessary measures to minimize the negative effects, if any, on the environment and show sensitivity to issues such as the protection of biological diversity, sustainable natural resources, cultural heritage and sensitive protected areas. We reserve the right to demand that they determine their environmental policies, objectives and targets, determine the evaluation systems that will measure the impact of their activities, in line with Akbank's environmental policies, and choose to terminate our business relationship if a situation contrary to these arises.

W4. Risks and opportunities

W4.1

(W4.1) Have you identified any inherent water-related risks with the potential to have a substantive financial or strategic impact on your business?

Yes, only within our direct operations

W4.1a

(W4.1a) How does your organization define substantive financial or strategic impact on your business?

Akbank creates various internal platforms to manage climate change-related (including water security) risks and opportunities in the short, medium and long term. The Bank is leveraging these platforms to carry out necessary initiatives in terms of managing the anticipated risks in the best possible way and turning threats into opportunities. In this regard, the Bank is undertaking conscientious efforts particularly in following the new laws and regulations in energy efficiency and renewable energy that became effective in 2010 as well as complying with this new legal framework. In the broader sense risk assessment at Akbank is conducted in eleven different categories including market and counter party credit risk, liquidity risk, information security risks, interest rate risk, credit risk, operational risk, legal risks, reputation risk, clean banking risk, new product & service risk, privacy and information security risk. Climate-related risks are covered within operational, credit and liquidity risks and Environment and Social Impact Assessment system. The Climate Change Preliminary Committee, which has Executive Vice President representation, is responsible for the oversight of achieving the targets related to mitigate climate and environment-related risks. The Sustainable Finance Committee is responsible for identifying and utilizing climate and environement-related opportunities. The output of the Climate Change and Sustainable Finance Preliminary Committees in managing climate-change and environment related risks and opportunities is overseen and evaluated by the board-level Sustainability Committee. The Committee decided to start a project to enhance Sustainable Finance Framework, Environmental and Social Risk Framework and integrating Climate risks into banking operations. In addition, the Committee decided to be a TCFD supporter and a signatory of UNEP FI Responsible Banking Principles, to answering CDP Water Security questionnaire in order to track our water impact and performance transparently. In order to include it in our risk inventory, we have started a large-scale project on the identification, definition, evaluation and/or measurement, monitoring, control, reporting and management of climate change risks. With the project, we aim to take actions such as determining the roadmaps to be followed, increasing access to sustainable funding sources, and enriching the product and financing opportunities that will support the transition to a low carbon economy. In line with these conditions, the Bank aspires to identify and effectively manage the environmental and social risks and/or opportunities that may arise as a result of the financing it provides. The Bank has developed an Environmental and Social Risk Assessment System. we define a "substantive financial or strategic impact" to be a potential impact that exceeds a threshold of potential annual financial implications for our business. The quantifiable indicator we use is a TRY 89,091,000 (USD 10 million) threshold. It is directly linked to the Environmental and Social Impact Assessment limit. Therefore, for CDP reporting, we consider risks and opportunities with potential financial implications for our business of over TRY 89,091,000 (USD 10 million) per year to be substantive.

W4.1b

(W4.1b) What is the total number of facilities exposed to water risks with the potential to have a substantive financial or strategic impact on your business, and what proportion of your company-wide facilities does this represent?

	Total number of facilities exposed to water risk	% company-wide facilities this represents	Comment
Row 1	3	Less than 1%	3 facilities are exposed do water risks.

W4.1c

(W4.1c) By river basin, what is the number and proportion of facilities exposed to water risks that could have a substantive financial or strategic impact on your business, and what is the potential business impact associated with those facilities?

Country/Area & River basin

Turkey	Other, please specify (Marmara Basin)

Number of facilities exposed to water risk
3

% company-wide facilities this represents
Less than 1%

Production value for the metals & mining activities associated with these facilities
<Not Applicable>

% company's annual electricity generation that could be affected by these facilities
<Not Applicable>

% company's global oil & gas production volume that could be affected by these facilities
<Not Applicable>

% company's total global revenue that could be affected
100%

Comment
We used WRI Aqueduct tool to understand and manage our water related risks:
For Data center & Akbank Banking Center location, Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress High (40-80%), Drought Risk (Medium (0.4-0.6)) and Riverine flood (High (6 in 1,000 to 1 in 100)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%))
For Sabancı Center (headquarter), Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%))
For Silivri Archive Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%)).

W4.2

(W4.2) Provide details of identified risks in your direct operations with the potential to have a substantive financial or strategic impact on your business, and your response to those risks.

Country/Area & River basin

Turkey	Other, please specify (Gediz Basin)

Type of risk & Primary risk driver

Acute physical	Flood (coastal, fluvial, pluvial, groundwater)

Primary potential impact
Impact on company assets

Company-specific description
Riverine flood risk was accounted through using WRI Aqueduct tool (Riverine flood (High (6 in 1,000 to 1 in 100)) and measures the percentage of population expected to be affected by Riverine flooding in an average year, accounting for existing flood-protection standards. Higher values indicate that a greater proportion of the population is expected to be impacted by Riverine floods on average. According to Disaster and Emergency Management Presidency's (AFAD-Turkey) flood occurence mapping in Turkey, Northeastern Anatolia region is more prone to re-occurrence of flooding incidents.

Timeframe
Current up to one year

Magnitude of potential impact
Low

Likelihood
Very likely

Are you able to provide a potential financial impact figure?
Yes, a single figure estimate

Potential financial impact figure (currency)
1500

Potential financial impact figure - minimum (currency)
<Not Applicable>

Potential financial impact figure - maximum (currency)
<Not Applicable>

Explanation of financial impact

Very minor impact was observed in the branch, which was mostly related to the physical infrastructure repair.

Primary response to risk
Improve monitoring

Description of response
It was decided to apply more stringent monitoring of water related weather risks in the future. Since the impact was due to the infrastructure of city, no additional actions on the physical infrastructure was taken.

Cost of response

Explanation of cost of response
A study was conducted on the qualitative impact of physical risks of climate change, which include extreme weather events such as flooding.

Country/Area & River basin

Turkey	Other, please specify (West Black Sea Basin)

Type of risk & Primary risk driver

Acute physical	Flood (coastal, fluvial, pluvial, groundwater)

Primary potential impact
Impact on company assets

Company-specific description
Riverine flood risk was accounted through using WRI Aqueduct tool (Riverine flood (High (6 in 1,000 to 1 in 100)) and measures the percentage of population expected to be affected by Riverine flooding in an average year, accounting for existing flood-protection standards. Higher values indicate that a greater proportion of the population is expected to be impacted by Riverine floods on average. According to Disaster and Emergency Management Presidency's (AFAD-Turkey) flood occurence mapping in Turkey, Northeastern Anatolia region is more prone to re-occurrence of flooding incidents.

Timeframe
Current up to one year

Magnitude of potential impact
Low

Likelihood
Very likely

Are you able to provide a potential financial impact figure?
Yes, a single figure estimate

Potential financial impact figure (currency)
70000

Potential financial impact figure - minimum (currency)
<Not Applicable>

Potential financial impact figure - maximum (currency)
<Not Applicable>

Explanation of financial impact
TRY 70,000 includes all expenses related to the acquisition and installation of the new ATM.

Primary response to risk
Improve monitoring

Description of response
A new location for the ATM was proposed in September 2021; Subsequently, the discovery, installation, etc., of the ATM's being placed in its new location and put into service, ended at the end of September. As a result, the service interruption was approximately 1.5 months on the ATM side. In the meantime, in order to minimize the service interruption, the Branch Channel Development sent the Mobile Free Branch (Mobile ATM) to the region.

Cost of response

Explanation of cost of response
A study was conducted on the qualitative impact of physical risks of climate change, which include extreme weather events such as flooding.

W4.2c

(W4.2c) Why does your organization not consider itself exposed to water risks in its value chain (beyond direct operations) with the potential to have a substantive financial or strategic impact?

	Primary reason	Please explain
Row 1	Risks exist, but no substantive impact anticipated	Since the supply chain does not have a significant weight for our sector and our company, its financial and strategic impact in water-related issues does not reach significant dimensions for our company.

W4.3

(W4.3) Have you identified any water-related opportunities with the potential to have a substantive financial or strategic impact on your business?

Yes, we have identified opportunities, and some/all are being realized

W4.3a

(W4.3a) Provide details of opportunities currently being realized that could have a substantive financial or strategic impact on your business.

Type of opportunity
Efficiency

Primary water-related opportunity
Improved water efficiency in operations

Company-specific description & strategy to realize opportunity
As a result of all our activities and business processes, we ensure that the resources we consume are used in the most efficient way. In this context, we constantly monitor and evaluate our total water consumption. In our Akbank Data Centre, rainwater is stored in underground storage tanks and used in reservoirs and irrigation of green areas when needed. We use mains water in our business units and therefore there is no special water source that is affected by our water consumption. we will continue to develop projects related to the implementation of rain water collection and further contribute to efficient water consumption.

Estimated timeframe for realization
Current - up to 1 year

Magnitude of potential financial impact
Low

Are you able to provide a potential financial impact figure?
Yes, a single figure estimate

Potential financial impact figure (currency)
108926

Potential financial impact figure – minimum (currency)
<Not Applicable>

Potential financial impact figure – maximum (currency)
<Not Applicable>

Explanation of financial impact
As a result of all our activities and business processes, we ensure that the resources we consume are used in the most efficient way. In this context, we constantly monitor and evaluate our total water consumption. In our Akbank Data Centre, rainwater is stored in underground storage tanks and used in reservoirs and irrigation of green areas when needed. We use mains water in our business units and therefore there is no special water source that is affected by our water consumption. We built up rain water collection system which cost 104,701 TRY. on the other hand, we collected 500m3 during the reporting period and its impact was calculated 500 m3 X 8.45 TRY/m3 (cost of water consumption in İstanbul) = TRY 4,225

Type of opportunity
Products and services

Primary water-related opportunity
Sales of new products/services

Company-specific description & strategy to realize opportunity
In line with the growing importance of water resources and water security, Akbank has implemented Turkey's first and only Blue Financing Product Package in order to develop sustainable tourism, reduce the environmental footprint in marine tourism, port and maritime activities, and protect the seas. he Blue tourism loan financing includes works such as new hotel construction, refinancing of existing hotels, renovation of existing buildings, investments related to sustainability, green building integration, waste management, biodiversity studies, water and wastewater management and energy efficiency.

The Blue Port Loan is being implemented to be used in financing the construction of the new port, port refinancing, all activities related to sustainability in ports, waste management, circular economy studies, biodiversity studies, and water and wastewater management.

The Bank offers The Blue Transportation Loan opportunity to those who want to purchase new sea transportation vehicles (for touristic or commercial purposes), invest in alternative fuels, accelerate their low-carbon transition investments, and use financing for energy-efficient, environment-friendly machinery and equipment renewal and replacement. With our Blue Financing Products Package, we serve the 12th, 13th, 14th and 15th purposes of Sustainable Development Goals.

Estimated timeframe for realization
Current - up to 1 year

Magnitude of potential financial impact
Low-medium

Are you able to provide a potential financial impact figure?
No, we do not have this figure

Potential financial impact figure (currency)
<Not Applicable>

Potential financial impact figure – minimum (currency)
<Not Applicable>

Potential financial impact figure – maximum (currency)
<Not Applicable>

Explanation of financial impact
In line with the growing importance of water resources and water security, Akbank has implemented Turkey's first and only Blue Financing Product Package in order to develop sustainable tourism, reduce the environmental footprint in marine tourism, port and maritime activities, and protect the seas. he Blue tourism loan financing includes works such as new hotel construction, refinancing of existing hotels, renovation of existing buildings, investments related to sustainability, green building integration, waste management, biodiversity studies, water and wastewater management and energy efficiency. The Blue Port Loan is being implemented to be used in financing the construction of the new port, port refinancing, all activities related to sustainability in ports, waste management, circular economy studies, biodiversity studies, and water and wastewater management. The Bank offers The Blue Transportation Loan opportunity to those who want to purchase new sea transportation vehicles (for touristic or commercial purposes), invest in alternative fuels, accelerate their low-carbon transition investments, and use financing for energy-efficient, environment-friendly machinery and equipment renewal and replacement. With our Blue Financing Products Package, we serve the 12th, 13th, 14th and 15th purposes of Sustainable Development Goals.

W5. Facility-level water accounting

W5.1

(W5.1) For each facility referenced in W4.1c, provide coordinates, water accounting data, and a comparison with the previous reporting year.

Facility reference number
Facility 1

Facility name (optional)
Sabancı Center Headquarter

Country/Area & River basin

Turkey	Other, please specify (Marmara Basin)

Latitude
41.08

Longitude
29.01

Located in area with water stress
Yes

Primary power generation source for your electricity generation at this facility
<Not Applicable>

Oil & gas sector business division
<Not Applicable>

Total water withdrawals at this facility (megaliters/year)
18.62

Comparison of total withdrawals with previous reporting year
Much higher

Withdrawals from fresh surface water, including rainwater, water from wetlands, rivers and lakes
0

Withdrawals from brackish surface water/seawater
0

Withdrawals from groundwater - renewable
0

Withdrawals from groundwater - non-renewable
0

Withdrawals from produced/entrained water
0

Withdrawals from third party sources
18.62

Total water discharges at this facility (megaliters/year)
17.62

Comparison of total discharges with previous reporting year
Much higher

Discharges to fresh surface water
0

Discharges to brackish surface water/seawater
0

Discharges to groundwater
0

Discharges to third party destinations
17.62

Total water consumption at this facility (megaliters/year)
1

Comparison of total consumption with previous reporting year
Much lower

Please explain
Annual changes smaller than 5% were considered "about the same." Annual changes from 5% to 10 % were considered "higher"/"lower". Annual changes greater than 10% were considered "much higher"/"much lower". Volumes are sourced from the water bills and third party suppliers. Withdrawal from third party sources include municipal suppliers. Third party destination is the municipal sewage system.

Facility reference number

Facility 2

Facility name (optional)
Akbank Banking Center & Data Center

Country/Area & River basin

Turkey	Other, please specify (Marmara Basin)

Latitude
40.87

Longitude
29.39

Located in area with water stress
Yes

Primary power generation source for your electricity generation at this facility
<Not Applicable>

Oil & gas sector business division
<Not Applicable>

Total water withdrawals at this facility (megaliters/year)
46.28

Comparison of total withdrawals with previous reporting year
Much higher

Withdrawals from fresh surface water, including rainwater, water from wetlands, rivers and lakes
0.5

Withdrawals from brackish surface water/seawater
0

Withdrawals from groundwater - renewable
0

Withdrawals from groundwater - non-renewable
11.5

Withdrawals from produced/entrained water
0

Withdrawals from third party sources
34.28

Total water discharges at this facility (megaliters/year)
45.78

Comparison of total discharges with previous reporting year
Much higher

Discharges to fresh surface water
0

Discharges to brackish surface water/seawater
0

Discharges to groundwater
0

Discharges to third party destinations
45.78

Total water consumption at this facility (megaliters/year)
0.5

Comparison of total consumption with previous reporting year
This is our first year of measurement

Please explain
Annual changes smaller than 5% were considered "about the same." Annual changes between 5% and 10 % were considered "higher"/"lower". Annual changes over 10% were considered "much higher"/"much lower". Volumes are sourced from the water bills and third party suppliers. Withdrawal from third party sources include municipal suppliers. Third party destination is the municipal sewage system. The reason for the very high increase in water use in 2021 is the increase in the number of employees working at the bank's facilities compared to the previous year as because of decreasing COVID-19 cases, resulting in an increase in water use.

Facility reference number
Facility 3

Facility name (optional)
Silivri Archive

Country/Area & River basin

Turkey	Other, please specify (Marmara Basin)

Latitude
41.07

Longitude
28.09

Located in area with water stress
Yes

Primary power generation source for your electricity generation at this facility
<Not Applicable>

Oil & gas sector business division
<Not Applicable>

Total water withdrawals at this facility (megaliters/year)
1.09

Comparison of total withdrawals with previous reporting year
Much lower

Withdrawals from fresh surface water, including rainwater, water from wetlands, rivers and lakes
0

Withdrawals from brackish surface water/seawater
0

Withdrawals from groundwater - renewable
0

Withdrawals from groundwater - non-renewable
0

Withdrawals from produced/entrained water
0

Withdrawals from third party sources
1.09

Total water discharges at this facility (megaliters/year)
1.09

Comparison of total discharges with previous reporting year
Much lower

Discharges to fresh surface water
0

Discharges to brackish surface water/seawater
0

Discharges to groundwater
0

Discharges to third party destinations
1.09

Total water consumption at this facility (megaliters/year)
0

Comparison of total consumption with previous reporting year
About the same

Please explain
Annual changes smaller than 5% were considered "about the same." Annual changes between 5% and 10 % were considered "higher"/"lower". Annual changes over 10% were considered "much higher"/"much lower". Volumes are sourced from the water bills and third party suppliers. Withdrawal from third party sources include municipal suppliers. Third party destination is the municipal sewage system.

W5.1a

(W5.1a) For the facilities referenced in W5.1, what proportion of water accounting data has been third party verified?

Water withdrawals – total volumes

% verified
76-100

Verification standard used
ISEA 3000

Please explain
<Not Applicable>

Water withdrawals – volume by source

% verified
76-100

Verification standard used
ISEA 3000

Please explain
<Not Applicable>

Water withdrawals – quality by standard water quality parameters

% verified
Not relevant

Verification standard used
<Not Applicable>

Please explain
Since mains water is used in our units, we procure water from municipalities with the quality standards determined in the legislation.

Water discharges – total volumes

% verified
76-100

Verification standard used
ISEA 3000

Please explain
<Not Applicable>

Water discharges – volume by destination

% verified
76-100

Verification standard used
ISEA 3000

Please explain
<Not Applicable>

Water discharges – volume by final treatment level

% verified
Not relevant

Verification standard used
<Not Applicable>

Please explain
Since there is no production in our units, the quality of the discharged water is of domestic wastewater quality and all water is discharged to the municipal sewage.

Water discharges – quality by standard water quality parameters

% verified
Not relevant

Verification standard used
<Not Applicable>

Please explain
Since there is no production in our units, the quality of the discharged water is of domestic wastewater quality and all water is discharged to the municipal sewage.

Water consumption – total volume

% verified
Not relevant

Verification standard used
<Not Applicable>

Please explain
We are not subject to any inspection and verification within the water consumption.

W6. Governance

W6.1

(W6.1) Does your organization have a water policy?
Yes, we have a documented water policy that is publicly available

W6.1a

(W6.1a) Select the options that best describe the scope and content of your water policy.

	Scope	Content	Please explain
Row 1	Company-wide	Description of business dependency on water Description of business impact on water Company water targets and goals	We have an environmental policy –publicly available – which includes our approach to water and other environmental resources. In our environmental policy, we state that we are constantly monitoring our water use and conducting evaluation studies, We are working to minimize our environmental footprint by acting on the principle of responsible consumption in our value chain and operations. We regularly report our consumption such as electricity, water, natural gas, diesel fuel with a remote monitoring system. Our Environmental and Social Credit policies, also publicly available, state that The Bank shows due diligence to ensure the following matters are considered in proposed measures for managing environmental and social risks in medium- and high-risk projects, possible environmental impacts that may arise during the construction and operation period of the project (air emission, noise, waste, impacts on water resources, soil, flora, fauna and other impacts that can be evaluated on a project specific basis).

W6.2

(W6.2) Is there board level oversight of water-related issues within your organization?

Yes

W6.2a

(W6.2a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for water-related issues.

Position of individual	Please explain
Board-level committee	Established at the beginning of 2021, our board-level sustainability committee (SC) is the highest-level body for the sustainability management and has oversight responsibility for all social, governance, environmental issues, including climate-related matters, social and environmental impact of the Bank. Under this Committee, there are 4 sub-committees that we formed based on our strategic focus areas such as sustainable finance, climate change, ecosystem management, and people and communities. Also, the Committee decided to start a project to enhance Sustainable Finance Framework, Environmental and Social Risk Framework and integrating Climate risks into banking operations. In addition, the Committee decided to be a TCFD supporter and a signatory of UNEP FI Responsible Banking Principles, to answering CDP Water Security questionnaire in order to track our water impact and performance transparently.

W6.2b

(W6.2b) Provide further details on the board's oversight of water-related issues.

	Frequency that water-related issues are a scheduled agenda item	Governance mechanisms into which water-related issues are integrated	Please explain
Row 1	Scheduled - all meetings	Monitoring implementation and performance Overseeing major capital expenditures Reviewing and guiding business plans Reviewing and guiding major plans of action Reviewing and guiding risk management policies Reviewing and guiding strategy Setting performance objectives	Sustainability Committee (SC) including Executive and Independent Members of the Board, CEO, CFO and Head of Investor Relations and Sustainability, meets at least twice a year. SC discusses progress on Akbank's goals for Climate Change. Addition to the Committee, there is a Climate Change Sub-Committee consisting of Executive Vice Presidents and it reports directly to the CEO. On the other hand, its activities are reported directly to the Sustainability Committee. The tasks and liabilities of the SC are: *Preparing a sustainability strategy in line with our bank's business strategy, market conditions and developments, *Carrying out all sustainability activities within the framework of our bank's sustainability strategy, priority areas and targets and strengthening our sustainability performance,*Integrating sustainability into all our ways of doing business, identifying relevant risks and opportunities, ensuring that our Bank's priority issues are aligned with sustainability issues,*Progress of our bank in harmony with the Sustainability Principles and other relevant legislation, follow-up and communication of the legislation, *Determining and monitoring the relations within the framework of sustainability with national and international organizations and authorized institutions related to sustainability,*Establishing and monitoring an honest and transparent communication platform with our bank's stakeholders on sustainability,*To ensure that the reports containing our bank's sustainability activities and performance indicators, our corporate website and similar promotional channels are prepared and supervised in accordance with the Corporate Governance Principles and Sustainability Principles. In line with EU Taxonomy requirements and international best practices, we strive to develop the sustainable finance framework within the wider banking operations. Akbank sees the current sustainable finance framework as a starting point and aims to expand its policies as a result of the analysis. Integrating sustainability into wider banking functions will mean development of new procedures, amendment of existing ones, engagement with stakeholders and alignment of processes. Akbank is also aiming to integrate climate related risks and opportunities into its banking operations. This will not only give Akbank a sound position to mitigate climate and environment related financial risks in its portfolio but also a competitive edge to identify financing opportunities for climate mitigation and adaptation actions. In practice such integration means identification of climate risks and opportunities as well as climate sensitive sectors in the portfolio which will allow us to identify inside-out and outside-in impacts based on different scenarios. This will enable us to have a concrete action plan to reduce its negative climate and water impact and be more resilient against climate change and water security issues.

W6.2d

(W6.2d) Does your organization have at least one board member with competence on water-related issues?

	Board member(s) have competence on water-related issues	Criteria used to assess competence of board member(s) on water-related issues	Primary reason for no board-level competence on water-related issues	Explain why your organization does not have at least one board member with competence on water-related issues and any plans to address board-level competence in the future
Row 1	Yes	Our CEO, Sustainability Committee member and member of Board of Directors, has significant knowledge on sustainability due to his role in the bank as a spokesperson in the field of sustainability since he started working in Akbank. Since he has been following up the bank's sustainability agenda and performance closely, he has started to investigate the ways to increase the bank's water security mitigation and adaptation capabilities.	<Not Applicable>	<Not Applicable>

W6.3

(W6.3) Provide the highest management-level position(s) or committee(s) with responsibility for water-related issues (do not include the names of individuals).

Name of the position(s) and/or committee(s)
Sustainability committee

Responsibility
Assessing water-related risks and opportunities
Managing water-related risks and opportunities

Frequency of reporting to the board on water-related issues
Quarterly

Please explain
Board-level sustainability committee (SC) is highest-level body for sustainability management and has oversight responsibility for all ESG issues,including E&S impact of the Bank.We set more than 100 ESG actions (81% of these were met in 2021) for 2021.SC decided to be a signatory of TCFD and UNEP FI PRB, to disclose CDP Water Security to track our water impact and performance transparently.SC is responsible for overall water management, including water impact arising from direct operations (buildings) & indirect impact from lending.Water related topics like management of water related risks & opportunities for operations & project finance and setting up strategies/defining targets for the reduction of water consumption are part of the SC's duties & responsibilities in the environmental dimension.Integrated Management System-Management Review Committee, which includes two C-level executives, oversees the environmental performance, specifically in relation to ISO14001 certificate.

Name of the position(s) and/or committee(s)
Chief Executive Officer (CEO)

Responsibility
Assessing water-related risks and opportunities
Managing water-related risks and opportunities

Frequency of reporting to the board on water-related issues
Quarterly

Please explain
CEO oversees & closely follows progress in the bank's sustainability targets, both as a member of the board-level Sustainability Committee, and through ad-hoc meetings with the relevant business units.In 2021, CEO approved that all employees at the bank will be responsible for the sustainability matters/impacts of the bank.In order to meet these targets (*becoming a carbon-neutral bank through eliminating operational emissions (scope 1 and 2) by 2025; *Decreasing the impact of loan portfolio on climate change until 2030), CEO ratified that each employee including CEO, will have the KPI in their scorecards to measure the bank's sustainability performance throughout the year.Besides these achievements, CEO approved the membership to the UNEP FI and the UN PRB, giving our activities in this area an international identity. Since our CEO is the foremost spokesperson specifically in sustainability issues, he announced our support for the TCFD.

W6.4

(W6.4) Do you provide incentives to C-suite employees or board members for the management of water-related issues?

	Provide incentives for management of water-related issues	Comment
Row 1	Yes	In addition, the 2021 KPI's of the bank included the completion of a project that will improve the bank's infrastructure for accurate monitoring of water consumption. In addition, an expert was hired within the Architectural Solutions team to manage and coordinate the bank's environmental performance in terms of the ISO 14001 certificate, which includes water-related issues and performance.

W6.4a

(W6.4a) What incentives are provided to C-suite employees or board members for the management of water-related issues (do not include the names of individuals)?

	Role(s) entitled to incentive	Performance indicator	Please explain
Monetary reward	Board chair Director on board Chief Executive Officer (CEO)	Reduction of water withdrawals Reduction in consumption volumes Improvements in efficiency - direct operations Implementation of employee awareness campaign or training program Increased access to workplace WASH Implementation of water-related community project	Our CEO, Sustainability Committee member and member of Board of Directors, has significant knowledge on sustainability due to his role in the bank as a spokesperson in the field of sustainability since he started working in Akbank. Since he has been following up the bank's sustainability agenda and performance closely, he has started to investigate the ways to increase the bank's water security mitigation and adaptation capabilities
Non-monetary reward	Board chair Director on board Chief Executive Officer (CEO)	Reduction of water withdrawals Reduction in consumption volumes Improvements in efficiency - direct operations Implementation of employee awareness campaign or training program Increased access to workplace WASH Implementation of water-related community project	Our CEO, Sustainability Committee member and member of Board of Directors, has significant knowledge on sustainability due to his role in the bank as a spokesperson in the field of sustainability since he started working in Akbank. Since he has been following up the bank's sustainability agenda and performance closely, he has started to investigate the ways to increase the bank's water security mitigation and adaptation capabilities.

W6.5

(W6.5) Do you engage in activities that could either directly or indirectly influence public policy on water through any of the following?

Yes, direct engagement with policy makers
Yes, trade associations
Yes, funding research organizations
Yes, other

W6.5a

(W6.5a) What processes do you have in place to ensure that all of your direct and indirect activities seeking to influence policy are consistent with your water policy/water commitments?

We see water security risks and opportunities as one of our Bank's top priorities. Therefore; we aim to reduce our water usage while increasing our positive impact by looking at all our decision-making processes from a sustainability perspective. In this context, after the basic evaluations, we started to make environmental, social and governance (ESG) evaluations in the selected sector in order to bring our sustainable finance products, which we developed for the sectors, to our customers by making sectoral evaluations. We will extend this assessment to other sectors as well. We make fundamental analyses based on all these main topics: In order to understand the current situation of the customers and to offer suggestions that will encourage transformation in the long term, we first conduct a basic sustainability analysis and understand the current situation of our customers. After understanding the basic sustainability performance of our customers, we recommend the most suitable sustainable finance product to our customers based on their demands.

W6.6

(W6.6) Did your organization include information about its response to water-related risks in its most recent mainstream financial report?

Yes (you may attach the report - this is optional)

W7. Business strategy

W7.1

(W7.1) Are water-related issues integrated into any aspects of your long-term strategic business plan, and if so how?

	Are water-related issues integrated?	Long-term time horizon (years)	Please explain
Long-term business objectives	Yes, water-related issues are integrated	5-10	As a bank operational water consumption is not capital for Akbank, whereas water is an important renewable energy source that might have an impact on Akbank's lending activities. With this perspective, Akbank aims to integrate physical and transitional risks and also opportunities related to water security issues into its portfolio management practices. The long term business objectives of Akbank will be aligned with the identified risks and opportunities meaning that its objectives with regards to the lending activities will be determined accordingly. Akbank has introduced Turkey's first and only Blue Financing Product Package in order to develop sustainable tourism, reduce the environmental footprint in marine tourism, port and maritime activities, and protect the seas in 2021. The Blue tourism loan financing includes works such as new hotel construction, refinancing of existing hotels, renovation of existing buildings, investments related to sustainability, green building integration, waste management, biodiversity studies, water and wastewater management and energy efficiency. The Blue Port Loan is being implemented to be used in financing the construction of the new port, port refinancing, all activities related to sustainability in ports, waste management, circular economy studies, biodiversity studies, and water and wastewater management. With our Blue Financing Products Package, we serve the 12th, 13th, 14th and 15th purposes of Sustainable Development Goals.
Strategy for achieving long-term objectives	Yes, water-related issues are integrated	5-10	To reach its long-term business objective of responding to water scarcity, Akbank aims to raise awareness on water related issues with its customers, clients and general public via training and social media programs. In addition Akbank plans to collaborate further with civil society on water related issues via corporate social responsibility projects. In addition to better address water related risks Akbank adopts the recommendations of TCFD and works towards becoming fully compliant with them. In order to meet the recommendations of TCFD, Akbank considers to integrate the climate risks into its default credit risks modelling which will result in a more systematic risk management approach with regards to climate risks including water related risks. Establishment of this robust risk management structure will enable Akbank to define its long term strategies and targets in a more solid manner. For the physical risks aspect of the scenario analysis, droughts (dry-spells and/or low riverine water levels), chronic water scarcity, sea level rise were considered as water-related vulnerabilities. For the transition risk aspect of the scenario analysis, regulation/pricing on water usage was considered. Akbank has introduced Turkey's first and only Blue Financing Product Package in order to develop sustainable tourism, reduce the environmental footprint in marine tourism, port and maritime activities, and protect the seas in 2021.
Financial planning	Yes, water-related issues are integrated	5-10	In addition to better address water related risks Akbank adopts the recommendations of TCFD and works towards becoming fully compliant with them. In order to meet the recommendations of TCFD, Akbank conducted a climate change risk analysis on its credit portfolio taking physical and transitional risks into account. Akbank considers to integrate the climate risks into its default credit risks modelling which will result in a more systematic risk management approach with regards to water related risks. The integration of water related risks into the credit risk rating will allow to conduct scenario analyses and stress test for periods beyond 5 years.For the physical risks aspect of the scenario analysis, droughts (dry-spells and/or low riverine water levels), chronic water scarcity, sea level rise were considered as water-related vulnerabilities. For the transition risk aspect of the scenario analysis, regulation/pricing on water usage was considered. As a result of this analysis, Akbank will be able to analyse/monitor changes in revenue, expenditures and assets taking the water related risks into account. As a consequence of that, the financial planning of water related issues will be made more effectively.

W7.2

(W7.2) What is the trend in your organization's water-related capital expenditure (CAPEX) and operating expenditure (OPEX) for the reporting year, and the anticipated trend for the next reporting year?

Row 1

Water-related CAPEX (+/- % change)
10

Anticipated forward trend for CAPEX (+/- % change)
10

Water-related OPEX (+/- % change)
20

Anticipated forward trend for OPEX (+/- % change)
-10

Please explain
While we evaluate our water consumption reduction activities within CAPEX, we evaluate the changes in water bills within the year within OPEX.

W7.3

(W7.3) Does your organization use scenario analysis to inform its business strategy?

	Use of scenario analysis	Comment
Row 1	Yes	Risks originated from the internal environmental effects of the Bank arising from operational consumption are followed by WRI Aqueduct. We evaluate our lending activities through our Environmental Social Impact Assessment (ESIA) system. With our Environmental and Social Impact Assessment System (ESIA), we subject our customers' loan requests to environmental and social risk assessments.

W7.3a

(W7.3a) Provide details of the scenario analysis, what water-related outcomes were identified, and how they have influenced your organization's business strategy.

	Type of scenario analysis used	Parameters, assumptions, analytical choices	Description of possible water-related outcomes	Influence on business strategy
Row 1	Water-related Climate-related	We evaluate our lending activities through our Environmental Social Impact Assessment (ESIA) system. With our ESIA, System we subject our customers' loan requests to environmental and social risk assessments.The assessment process has been developed with general and industry-focused questions and assessment matrices to identify environmental and social risks. ESIA Team will report the studies within the scope of the ESIA for the reporting period in the sustainability report, integrated report or integrated annual report of the bank. Within the scope of the organizational boundaries 3 facilities of Akbank located in Turkey are taken into account, since as explained above only for these 3 facilities (Data center & Akbank Banking Center, Sabancı Center, Silivri Archive) reliable data collection could be performed. We aim to bring 250 branches under the Integrated Management System until 2023, and all locations until 2024. Risks originated from the internal environmental effects of the Bank arising from operational consumption are followed by WRI Aqueduct. For Data center & Akbank Banking Center location, Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress High (40-80%), Drought Risk (Medium (0.4-0.6)) and Riverine flood (High (6 in 1,000 to 1 in 100)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%)) For Sabancı Center (headquarter), Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%)) For Silivri Archive Environmental risks and Regulatory & Reputational Risks are determined by the WRI including as follows: Physical Risks Quantity (Extremely High (4-5)), Water Stress (Extremely High (>80%)), Drought Risk (Medium - High (0.6-0.8)) and Riverine flood Low ((0 to 1 in 1,000)). Regulatory & Reputational Risks: Regulatory and Reputational Risk (Low - Medium (1-2)), Peak RepRisk country ESG risk index (High (60-75%)).	After heavy rains that may occur throughout the country, our branches may face flooding. Water-related outcomes caused by climate change such as floods, drought and inadequate access to clean water are taken into account. Apart from this, the hydroelectric power plants to which we give loans may stop working as a result of water shortages, and we may not be able to receive the repayment of the loans we have given to the plants that will be shut down as a result of the stopped works and will not be able to provide a financial return.	The credit activities in which the bank is involved are closely monitored. With our Environmental and Social Impact Assessment System (ESIA), we subject our customers' loan requests to environmental and social risk assessments In 2021, we started the installation of the Integrated Management System covering ISO 14001 Environment, ISO 50001 Energy Efficiency and ISO 45001 Occupational Health and Safety Management Systems. By adopting a proactive approach within the Integrated Management System, we aimed to combine our way of doing business with our understanding of combating the climate and water crisis by making revisions in all our processes and performance indicators. We aim to bring 250 branches under the Integrated Management System until 2023, and all locations until 2024. Risks originated from the internal environmental effects of the Bank arising from operational consumption are followed by WRI Aqueduct.

W7.4

(W7.4) Does your company use an internal price on water?

Row 1

Does your company use an internal price on water?

No, but we are currently exploring water valuation practices

Please explain

Since it is not a critical issue for the bank, the pricing of the municipalities is valid at the moment. However we are currently investigating water assessment applications.

W7.5

(W7.5) Do you classify any of your current products and/or services as low water impact?

	Products and/or services classified as low water impact	Definition used to classify low water impact	Primary reason for not classifying any of your current products and/or services as low water impact	Please explain
Row 1	Yes	Akbank has introduced Turkey's first and only Blue Financing Product Package in order to develop sustainable tourism, reduce the environmental footprint in marine tourism, port and maritime activities, and protect the seas in 2021. The Blue tourism loan financing includes works such as new hotel construction, refinancing of existing hotels, renovation of existing buildings, investments related to sustainability, green building integration, waste management, biodiversity studies, water and wastewater management and energy efficiency. The Blue Port Loan is being implemented to be used in financing the construction of the new port, port refinancing, all activities related to sustainability in ports, waste management, circular economy studies, biodiversity studies, and water and wastewater management. The Bank offers The Blue Transportation Loan opportunity to those who want to purchase new sea transportation vehicles (for touristic or commercial purposes), invest in alternative fuels, accelerate their low-carbon transition investments, and use financing for energy-efficient, environment-friendly machinery and equipment renewal and replacement. With our Blue Financing Products Package, we serve the 12th, 13th, 14th and 15th purposes of Sustainable Development Goals.	<Not Applicable>	

W8. Targets

W8.1

(W8.1) Describe your approach to setting and monitoring water-related targets and/or goals.

	Levels for targets and/or goals	Monitoring at corporate level	Approach to setting and monitoring targets and/or goals
Row 1	Company-wide targets and goals	Targets are monitored at the corporate level Goals are monitored at the corporate level	We have a data-based, results oriented approach to all sustainability issues, including water issues. Bank-wide sustainability goals and targets are included in the bank's overall KPI, including the CEO and senior management. Akbank has set various goals and targets for water-related issues. The performance on these goals and targets are closely monitored and overseen by the Integrated Management System-Management Review Committee, which includes two C-level executives of the bank, oversees the bank's environmental performance, including the ISO14001 Environmental Management certificate. The performance in relation to these goals and targets are also reviewed by the board-level Sustainability Committee.

W8.1a

(W8.1a) Provide details of your water targets that are monitored at the corporate level, and the progress made.

Target reference number
Target 1

Category of target
Water withdrawals

Level
Company-wide

Primary motivation
Reduced environmental impact

Description of target
As stated in our publicly available Environmental Policy, We are constantly monitoring our water use and conducting evaluation studies, We are working to minimize our environmental footprint by acting on the principle of responsible consumption in our value chain and operations, We regularly report our consumption of water with a remote monitoring system, as of the end of 2021. In line with these principles, Akbank has set a target to reduce absolute water withdrawal by 2% company-wide by 2023, with the base year 2020. This target was set by the The Integrated Management System-Management Review Committee, which includes two C-level executives of the bank, oversees the bank's environmental performance, specifically in relation to ISO14001 certificate. While setting the target, factors such as the water needs of the personnel and the infrastructure of the facilities were considered.

Quantitative metric
% reduction in total water withdrawals

Baseline year
2020

Start year
2020

Target year
2023

% of target achieved
100

Please explain
Akbank has already achieved its 2023 target for total water withdrawal. The bank aims to update its targets in terms of water withdrawal in 2022.

Target reference number
Target 2

Category of target
Monitoring of water use

Level
Company-wide

Primary motivation
Reduced environmental impact

Description of target
As stated in our publicly available Environmental Policy, We are constantly monitoring our water use and conducting evaluation studies, We are working to minimize our environmental footprint by acting on the principle of responsible consumption in our value chain and operations, We regularly report our consumption of water with a remote monitoring system, as of the end of 2021. Akbank has made a target in 2020, and allocated the necessary resources/budget, for insalling a tracking system for all of the bank's facilities, including its more than 700 branches. In doing so, the bank aims to improve water use efficiency and reduce overall water withdrawal in all the bank's facilities. This target was approved and monitored by the Board-Level Sustainability Committee.

Quantitative metric
% sites monitoring water withdrawals total volumes

Baseline year
2020

Start year
2020

Target year
2021

% of target achieved
100

Please explain
Akbank has achieved its goal of setting company-wide water withdrawal monitoring system, including its 700+ branches.

W8.1b

(W8.1b) Provide details of your water goal(s) that are monitored at the corporate level and the progress made.

Goal
Other, please specify (Establishing governance system for water management)

Level
Company-wide

Motivation
Reduced environmental impact

Description of goal
In 2021, we started the installation of the Integrated Management System covering ISO 14001 Environment, ISO 50001 Energy Efficiency and ISO 45001 Occupational Health and Safety Management Systems. By adoptin a proactive approach within the Integrated Management System, we aimed to combine our way of doing business with our understanding of dealing with water security issues by making revisions in all our processes and performance indicators.

Baseline year
2020

Start year
2020

End year
2024

Progress
As of the end of 2021, we have completed the installation, operation and audit processes of our Integrated Management System at our Head Office, Akbank Banking Centre and 42 branches. In addition, we have carried out our certification processes with internationally valid accreditation by an independent certification body. We aim to include under the Integrated Management System 250 of our branches until 2023 and all locations until 2024.

W9. Verification

W9.1

(W9.1) Do you verify any other water information reported in your CDP disclosure (not already covered by W5.1a)?
Yes

W9.1a

(W9.1a) Which data points within your CDP disclosure have been verified, and which standards were used?

Disclosure module	Data verified	Verification standard	Please explain
W1 Current state	Total water withdrawal and water discharge	ISAE 3000	Independent limited assurance was provided for all locations (in Turkey) of Akbank including but not limited to the scope of the CDP Reporting by PwC in compliance with ISAE 3000 (Revised) in 2021. This is a standard annual assurance system that Akbank voluntarily carries out with an independent audit firm as part of its integrated annual reporting procedure.

W10. Sign off

W-FI

(W-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

W10.1

(W10.1) Provide details for the person that has signed off (approved) your CDP water response.

	Job title	Corresponding job category
Row 1	Sustainability Manager	Environment/Sustainability manager

W10.2

(W10.2) Please indicate whether your organization agrees for CDP to transfer your publicly disclosed data on your impact and risk response strategies to the CEO Water Mandate's Water Action Hub [applies only to W2.1a (response to impacts), W4.2 and W4.2a (response to risks)].

Yes

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	I understand that my response will be shared with all requesting stakeholders	Response permission
Please select your submission options	Yes	Public

Please confirm below

I have read and accept the applicable Terms